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**Award** 

# **Out of Office Hours Emergency Call Handling Service**

#### **ORBIT GROUP LIMITED**

UK5: Transparency notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-056930

Procurement identifier (OCID): ocds-h6vhtk-059b41

Published 16 September 2025, 12:46pm

## Scope

#### Reference

OOH2025

### **Description**

Providing Out of Hours Emergency cover for Orbit Homes Limited. Covering calls during evenings, weekends, and bank holidays that are classed as an Emergency.

The service will operate at the following times: Monday to Friday 1700 to 0830; Saturday and Sunday All Day; Bank Holidays All Day.

# Contract 1. Out of Office Hours Emergency Call Handling Service

## **Supplier**

• AFTER BUILD LIMITED

#### **Contract value**

- £130,000 excluding VAT
- £156,000 including VAT

Below the relevant threshold

# Earliest date the contract will be signed

16 September 2025

### **Contract dates (estimated)**

- 16 September 2025 to 31 August 2027
- 1 year, 11 months, 15 days

### **Main procurement category**

Services

#### **CPV** classifications

• 79512000 - Call centre

#### **Contract locations**

- UKF East Midlands (England)
- UKG West Midlands (England)
- UKH East of England
- UKI London
- UKJ South East (England)
- UKK South West (England)

### **Procedure**

## **Procedure type**

Below threshold - without competition

# **Supplier**

#### **AFTER BUILD LIMITED**

• Companies House: 04829863

• Public Procurement Organisation Number: PVQD-3672-GYNR

Units 1 & 2 Woodfield Farm Offices

**Burgess Hill** 

**RH15 8RA** 

**United Kingdom** 

Email: markh@afterbuild.com

Website: https://www.afterbuild.com

Region: UKJ28 - West Sussex (North East)

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Out of Office Hours Emergency Call Handling Service

# **Contracting authority**

#### **ORBIT GROUP LIMITED**

• Companies House: IP28503R

• Public Procurement Organisation Number: PDDL-8571-LDGT

Garden Court, Harry Weston Road, Binley Business Park, Binley

Coventry

CV3 2SU

**United Kingdom** 

Email: group.tenders@orbit.org.uk

Region: UKG33 - Coventry

Organisation type: Public authority - sub-central government