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Planning

General Dental Services and Unscheduled (Urgent Treatment) for Lot 1 Holt and Wells-next-the-Sea Lot 2 – Thetford

NHS Norfolk and Waveney Integrated Care Board

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-056894

Procurement identifier (OCID): ocds-h6vhtk-059b25

Published 16 September 2025, 11:54am

Section I: Contracting authority

I.1) Name and addresses

NHS Norfolk and Waveney Integrated Care Board

8th Floor, County Hall, Martineau Lane

Norwich

NR1 2DH

Contact

Neelam Saroe

Email

neelamsaroe@nhs.net

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.improvinglivesnw.org.uk/>

Buyer's address

<https://www.improvinglivesnw.org.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

General Dental Services and Unscheduled (Urgent Treatment) for Lot 1 Holt and Wells-next-the-Sea Lot 2 – Thetford

Reference number

AG25511

II.1.2) Main CPV code

- 85131000 - Dental-practice services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Arden and Greater East Midlands Commissioning Support Unit (AGCSU) on behalf of NHS Norfolk and Waveney Integrated Care Board (ICB) (referred to as the Commissioner) wish to inform the market of a future procurement opportunity for General Dental Services and Unscheduled Care (Urgent Treatment) for Lot 1 Holt and Wells-next-the-Sea Lot 2 – Thetford and invite all interested providers to participate in an early market assessment questionnaire which will be used as a conduit to ascertain market capability and interest in the opportunity before publishing a formal tender at the end of September 2025.

The contracts are due to commence on 1st April 2026 and the contract to be entered into will be in accordance with the NHS Standard General Dental Services Contract.

If your organisation is interested in this opportunity, then please respond to the early market assessment questions on Atamis and register your interest by following the instructions given below in section VI.3) Additional information below.

Please note the deadline for interested providers to complete the early market assessment is 3:00pm on Tuesday 23rd September 2025.

II.1.5) Estimated total value

Value excluding VAT: £0.01

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85130000 - Dental practice and related services

II.2.3) Place of performance

NUTS codes

- UKH16 - North and West Norfolk

Main site or place of performance

Holt, Wells-next-the-Sea and Thetford

II.2.4) Description of the procurement

This notice is purely for providers to express an interest in the opportunity to provide General Dental Services and Unscheduled Care (Urgent Treatment) for Lot 1 Holt and Wells-next-the-Sea Lot 2 – Thetford.

The aim of the service is to provide General Dental Services and Unscheduled Care (Urgent Treatment) in Holt, Wells-next-the-Sea and Thetford which will enable improved access and reduction in health inequalities in these coastal areas.

Providers are to note, the Commissioner will not be providing any premises for the delivery of the services. Therefore, it is the Provider/s responsibility to source suitable premises for the delivery of these services. The premises solution needs to be provided in line with NHS England Clinical Standards in locations that promote access. Access should be considered for those arriving on foot, bicycle, wheelchair, mobility scooters, by car or by public transport, with services being accessible by all.

As part of the tender exercise, Providers will need to provide evidence of their premises solution, ensuring that they are in the specified locations (Holt, Wells-next-the-Sea and Thetford).

Lot 1 - Holt and Wells-next-the-Sea

The Commissioner expects the service to be delivered from two sites, one in Holt and one in Wells (this will be delivered as one contract).

The estimated annual contract value for the service is £706,165 this is likely to include approximately 18,559 UDAs and approximately 2 unscheduled care sessions per week

Lot 2 – Thetford

The Commissioner expects the service to be delivered from one site, which is to be located in Thetford.

The estimated annual contract value for the service is £500,000 this is likely to include approximately 12,574 UDAs and approximately 2 unscheduled care sessions per week

Please note the deadline for expressing an interest is 3:00pm on Tuesday 23rd September 2025.

II.2.14) Additional information

Please note the Contract Notice Publish date is only indicative at this time and is subject to change.

II.3) Estimated date of publication of contract notice

24 September 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section VI. Complementary information

VI.3) Additional information

This is purely an early engagement exercise; any subsequent procurement will be advertised separately and all organisations wanting to participate will need to respond to the procurement advertisement as and when published.

This is a market testing exercise and does not commit the Commissioners to carry out a procurement process.

The awarding of this contract will be subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act 2023 will not apply to this award.

The Contracting Authority will be using an eTendering system for this market engagement exercise. To express an interest and access the questionnaire go to the 'Live Opportunities' list on the e-tendering portal at the following link: <https://health-family-contract-search.secure.force.com/?searchtype=Projects> and register your interest.

You can search for the opportunity by entering the following contract reference: C388814 - General and Unscheduled Dental Services for Holt, Wells-next-the-Sea & Thetford.

All responses to the market assessment exercise must go via the portal.

Please note the deadline to complete the early market assessment questionnaire is 3:00pm on Tuesday 23rd September 2025.