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Tender

Design and Install Interactive Digital Tourist Information Point

Conwy County Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-056873

Procurement identifier (OCID): ocds-h6vhtk-059b16

Published 16 September 2025, 11:20am

Scope

Reference

EC/Tourism/SPFTIP

Description

Conwy County Borough Council is seeking a company to design, supply and install an interactive bi-lingual digital Tourist Information Point (TIP). The TIP will be installed in the main reception area of Conwy Culture Centre on Bangor Road, adjacent to the town walls. The unit will provide visitors with access to local tourist information via an interactive digital screen and include racking for printed brochures, leaflets, and maps.

Total value (estimated)

- £20,000 excluding VAT

- £24,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 22 October 2025 to 23 February 2026
- 4 months, 2 days

Main procurement category

Goods

CPV classifications

- 63513000 - Tourist information services
- 75125000 - Administrative services related to tourism affairs
- 48900000 - Miscellaneous software package and computer systems
- 30200000 - Computer equipment and supplies
- 72200000 - Software programming and consultancy services
- 92500000 - Library, archives, museums and other cultural services

Contract locations

- UKL13 - Conwy and Denbighshire

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)
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Submission

Enquiry deadline

25 September 2025, 12:00pm

Tender submission deadline

7 October 2025, 12:00pm

Submission address and any special instructions

<https://www.sell2wales.gov.wales/>

Tenders may be submitted electronically

Yes

Award criteria

Name	Type	Weighting
Quality evaluation	Quality	80.00%
Price evaluation	Price	20.00%

Procedure

Procedure type

Below threshold - open competition

Documents

Associated tender documents

https://www.sell2wales.gov.wales/Assets/NoticeBuilder_FileDownload.aspx?id=346208

Tender Pack

Contracting authority

Conwy County Borough Council

- Public Procurement Organisation Number: PQJH-8668-YMDV

Coed Pella

Colwyn Bay

LL29 0GG

United Kingdom

Email: procurement@conwy.gov.uk

Website: <http://www.conwy.gov.uk>

Region: UKL13 - Conwy and Denbighshire

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales