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Award

Incident Management Forecasting System (IMFS) software support, maintenance and development services

ENVIRONMENT AGENCY

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-056768

Procurement identifier (OCID): ocds-h6vhtk-05189d ([view related notices](#))

Published 16 September 2025, 8:03am

Scope

Reference

C28975

Description

The Incident Management Forecasting System (IMFS) is the Environment Agency's primary flood forecasting system and uses Deltares owned Delft-FEWS software as a platform to run models for flood forecasting, groundwater modelling, bathing water quality forecasting, and other services. The National Groundwater Modelling Service (NGMS) also uses Delft-FEWS software. The purpose of this Contract Award Notice is to announce the Environment Agency's intention to enter into a contract for software support and maintenance (and the provision of new software enhancements and improvements) with Stichting Deltares for 5 years with the option to extend by a further 3 years and a further 2 years (i.e. 5+3+2) at a total maximum cost of £14.9m (net of VAT).

Contract 1. Incident Management Forecasting System (IMFS) software support and maintenance

Supplier

- [Stichting Deltares](#)

Contract value

- £14,925,560 excluding VAT
- £17,910,672 including VAT

Above the relevant threshold

Award decision date

16 September 2025

Standstill period

- End: 25 September 2025
- 8 working days

Earliest date the contract will be signed

29 September 2025

Contract dates (estimated)

- 1 October 2025 to 30 September 2030
- Possible extension to 30 September 2035
- 10 years

Description of possible extension:

An initial term of 5 years with the option to extend by a further 3 years and a further 2 years.

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

Develop new software code to support new functionality requirements specified by the Environment Agency for its Stichting Deltares' software and Delft-FEWS installations.

CPV classifications

- 71351600 - Weather-forecasting services

Contract locations

- UK - United Kingdom
-

Procedure

Procedure type

Direct award

Supplier

Stichting Deltares

- Public Procurement Organisation Number: PGLR-6934-PYCX

PO Box 177

Delft

2600

Netherlands

Email: info@deltares.nl

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Associated people/organisations:

Not applicable.

Contract 1. Incident Management Forecasting System (IMFS) software support and maintenance

Contracting authority

ENVIRONMENT AGENCY

- Public Procurement Organisation Number: PNWW-1475-NYLN

Seacole Building, 2 Marsham Street

London

SW1P 4DF

United Kingdom

Contact name: Neil Widdop

Email: neil.widdop@defra.gov.uk

Website: <https://defra-family.force.com/s/Welcome>

Region: UKI32 - Westminster

Organisation type: Public authority - sub-central government