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Award

Research and survey linked to a Minimum Digital Living Standard for Wales C103/2025/2026

Llywodraeth Cymru / Welsh Government

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-056577

Procurement identifier (OCID): ocds-h6vhtk-0561a9 ([view related notices](#))

Published 15 September 2025, 1:35pm

Scope

Reference

C103/2025/2026

Description

Contract award notice for Research and survey linked to a Minimum Digital Living Standard for Wales C103/2025/2026. The Digital Strategy for Wales, a Programme for Government commitment, outlines clear outcomes and actions to be delivered against mission two of the Strategy focused on digital inclusion. There is an action on scoping, defining and recognition of exploring implementation of a minimum digital living standard (MDLS) for Wales. The initial phases of research helped explore and define the MDLS and officials are now seeking to further our understanding on the impact for people meeting the minimum can have on health inequalities (positive and negative). Additionally, there is a recognised need to understand the level of those aged 16 and over living in Wales who are below the minimum which will help inform policy and interventions. This works will support our aim to ensure all citizens across Wales are able to engage with digital (including services) – to be digitally confident and resilient. Bidders are invited to submit Bids to be awarded the Contract for Research and survey linked to a Minimum

Digital Living Standard for Wales.

Contract 1. Research and survey linked to a Minimum Digital Living Standard for Wales

Supplier

- Miller Research

Contract value

- £249,798 excluding VAT
- £299,758 including VAT

Above the relevant threshold

Award decision date

12 September 2025

Date assessment summaries were sent to tenderers

15 September 2025

Standstill period

- End: 24 September 2025
- 8 working days

Earliest date the contract will be signed

25 September 2025

Contract dates (estimated)

- 1 October 2025 to 31 March 2026
- 6 months

Main procurement category

Services

CPV classifications

- 73000000 - Research and development services and related consultancy services
- 79311000 - Survey services

Contract locations

- UKL - Wales

Information about tenders

- 4 tenders received
 - 4 tenders assessed in the final stage:
 - 2 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
 - 1 supplier awarded contracts
 - 3 suppliers unsuccessful (details included for contracts over £5 million)
-

Procedure

Procedure type

Open procedure

Supplier

Miller Research

- Public Procurement Organisation Number: PTJY-3169-DVVN

Pen-Y-Wyrlod, Llanvetherine,

Gwent,

NP7 8RG

United Kingdom

Email: tenders@miller-research.co.uk

Region: UKL21 - Monmouthshire and Newport

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Connected people/organisations:

Nicholas Miller

Category Person with significant control

Registered address Pen y Wyrlod Farm, Llanvetherine, Abergavenny, NP7

8RG, UK

Registration date 06 April 2016

Control conditions Owns shares, Has voting right

Contract 1. Research and survey linked to a Minimum Digital Living Standard for Wales

Contracting authority

Llywodraeth Cymru / Welsh Government

- Public Procurement Organisation Number: PQYQ-3841-BHTP

Gwasanaethau Caffael Corfforaethol / Corporate Procurement Services

Cardiff

CF10 3NQ

United Kingdom

Email: CPSProcurementAdvice@gov.wales

Website: <http://gov.wales>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - central government

Devolved regulations that apply: Wales