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Contract

Management of Leisure Centres Southampton City Council

Southampton City Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-056444

Procurement identifier (OCID): ocds-h6vhtk-04f8d4 ([view related notices](#))

Published 15 September 2025, 10:04am

Scope

Description

Provision of management of Leisure centres - which include - The Quays Swimming & Diving Complex, Bitterne Leisure Centre, Chamberlayne Leisure Centre, Southampton Outdoor Sports Centre and Alpine Snowsports Centre. Also to include provision of bookings of playing pitches across the city.

Contract 2

Supplier

- BH Live

Contract value

- £15,000,000 excluding VAT
- £18,000,000 including VAT

Above the relevant threshold

Date signed

11 September 2025

Contract dates

- 11 September 2025 to 31 August 2027
- Possible extension to 31 August 2028
- 2 years, 11 months, 20 days

Description of possible extension:

1 year

Main procurement category

Services

CPV classifications

- 92600000 - Sporting services

Key performance indicators

| Name | Reporting frequency |
|---------------------------------------|---------------------|
| Total members by membership type | 3 months |
| Total number of swimming lesson pupil | 3 months |
| Total casual users/visitors | 3 months |
| Gender Breakdown | 3 months |
| Age breakdown | 3 months |
| Ethnicity breakdown | 3 months |
| Disability breakdown | 3 months |
| Deprivation levels | 3 months |
| Total throughput | 3 months |
| Net Promoter Score | 12 months |

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Concession

Supplier

BH Live

- Companies House: 07092112

Exeter Road

Bournemouth

BH2 5BH

United Kingdom

Email: enquiries@bhlive.org.uk

Region: UKK24 - Bournemouth, Christchurch and Poole

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 2

Contracting authority

Southampton City Council

- Public Procurement Organisation Number: PCGN-2413-RBTX

Civic Centre, Civic Centre Road

Southampton

SO14 7LY

United Kingdom

Email: procurement@southampton.gov.uk

Region: UKJ32 - Southampton

Organisation type: Public authority - sub-central government