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Tender

## **Libraries Self-Serve Kiosks**

Medway Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-056420

Procurement identifier (OCID): ocds-h6vhtk-0599ea

Published 15 September 2025, 9:25am

### **Scope**

### **Description**

Medway Council's library service provides access to a range of free library and community services through a network of 15 libraries in communities across Medway. Medway Council also operates a home library service to residential care homes or borrowers with limited mobility and has plans to start a pop-up library later this year.

Medway Libraries currently provides a counter service for issue and returning stock using Spydus library management system. The Spydus website also allows borrowers to reserve stock without the need of staff intervention.

Medway Libraries are looking to install ten self-service library kiosks in nine of its libraries with the aim of reducing demands on counter staff and ease waiting times, enabling staff to spend more time engaging with customers on the library floor.

This document invites tenders to supply, install and maintain 10 self-serve kiosks at 9 library sites. The contract will also include maintenance, technical support and extended warranty services for 5 years, including initial and ongoing integration and compatibility with our LMS software.

### **Total value (estimated)**

- £42,000 including VAT

Below the relevant threshold

### **Contract dates (estimated)**

- 1 December 2025 to 29 November 2030
- 4 years, 11 months, 29 days

### **Main procurement category**

Goods

### **CPV classifications**

- 34000000 - Transport equipment and auxiliary products to transportation

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## **Submission**

### **Deadline for requests to participate**

29 September 2025, 12:00pm

### **Submission address and any special instructions**

<https://procontract.due-north.com/>

## **Tenders may be submitted electronically**

Yes

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## **Award criteria**

Price 15% Quality 85% (10% of which is in the presentation)

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## **Procedure**

### **Procedure type**

Below threshold - open competition

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## **Contracting authority**

### **Medway Council**

- Public Procurement Organisation Number: PWYH-3898-LDQR

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Chatham

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United Kingdom

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Region: UKJ41 - Medway

Organisation type: Public authority - sub-central government