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Tender

Libraries Self-Serve Kiosks

Medway Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-056420

Procurement identifier (OCID): ocds-h6vhtk-0599ea

Published 15 September 2025, 9:25am

Scope

Description

Medway Council's library service provides access to a range of free library and community services through a network of 15 libraries in communities across Medway. Medway Council also operates a home library service to residential care homes or borrowers with limited mobility and has plans to start a pop-up library later this year.

Medway Libraries currently provides a counter service for issue and returning stock using Spydus library management system. The Spydus website also allows borrowers to reserve stock without the need of staff intervention.

Medway Libraries are looking to install ten self-service library kiosks in nine of its libraries with the aim of reducing demands on counter staff and ease waiting times, enabling staff to spend more time engaging with customers on the library floor.

This document invites tenders to supply, install and maintain 10 self-serve kiosks at 9 library sites. The contract will also include maintenance, technical support and extended warranty services for 5 years, including initial and ongoing integration and compatibility with our LMS software.

Total value (estimated)

- £42,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 December 2025 to 29 November 2030
- 4 years, 11 months, 29 days

Main procurement category

Goods

CPV classifications

- 34000000 - Transport equipment and auxiliary products to transportation

Submission

Deadline for requests to participate

29 September 2025, 12:00pm

Submission address and any special instructions

<https://procontract.due-north.com/>

Tenders may be submitted electronically

Yes

Award criteria

Price 15% Quality 85% (10% of which is in the presentation)

Procedure

Procedure type

Below threshold - open competition

Contracting authority

Medway Council

- Public Procurement Organisation Number: PWYH-3898-LDQR

Medway Council, Gun Wharf, Dock Road

Chatham

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Region: UKJ41 - Medway

Organisation type: Public authority - sub-central government