

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/056393-2025>

Planning

## Digital-First Patient Communications Solution

Mid and South Essex NHS Foundation Trust

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-056393

Procurement identifier (OCID): ocds-h6vhtk-0599d9 ([view related notices](#))

Published 14 September 2025, 6:01pm

### Scope

### Reference

W204070

### Description

Mid & South Essex NHS Trust is exploring options to transform our patient communications from a predominantly paper-based process to a digital-first approach.

### Contract dates (estimated)

- 1 July 2026 to 30 June 2028
- Possible extension to 30 June 2030
- 4 years

## **Main procurement category**

Services

## **CPV classifications**

- 72412000 - Electronic mail service provider
- 64112000 - Postal services related to letters
- 64216120 - Electronic mail services

## **Contract locations**

- UKH3 - Essex

---

## **Engagement**

### **Engagement deadline**

20 October 2025

### **Engagement process description**

We are seeking early engagement with suppliers who can demonstrate the ability to deliver this through modern, integrated solutions.

This pre-engagement process will help us understand the market capability, potential solutions, and best practices prior to developing a full specification.

---

## Submission

### Publication date of tender notice (estimated)

1 April 2026

---

## Contracting authority

### Mid and South Essex NHS Foundation Trust

- Public Procurement Organisation Number: PBVJ-9475-ZCMD

Nethermayne

Basildon

SS16 5NL

United Kingdom

Contact name: Ben La Rocca

Email: [benjamin.larocca@nhs.net](mailto:benjamin.larocca@nhs.net)

Website: <https://www.mse.nhs.uk/>

Region: UKH37 - Essex Thames Gateway

Organisation type: Public authority - central government