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Planning

Digital-First Patient Communications Solution

Mid and South Essex NHS Foundation Trust

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-056393

Procurement identifier (OCID): ocds-h6vhtk-0599d9 ([view related notices](#))

Published 14 September 2025, 6:01pm

Scope

Reference

W204070

Description

Mid & South Essex NHS Trust is exploring options to transform our patient communications from a predominantly paper-based process to a digital-first approach.

Contract dates (estimated)

- 1 July 2026 to 30 June 2028
- Possible extension to 30 June 2030
- 4 years

Main procurement category

Services

CPV classifications

- 72412000 - Electronic mail service provider
- 64112000 - Postal services related to letters
- 64216120 - Electronic mail services

Contract locations

- UKH3 - Essex

Engagement

Engagement deadline

20 October 2025

Engagement process description

We are seeking early engagement with suppliers who can demonstrate the ability to deliver this through modern, integrated solutions.

This pre-engagement process will help us understand the market capability, potential solutions, and best practices prior to developing a full specification.

Submission

Publication date of tender notice (estimated)

1 April 2026

Contracting authority

Mid and South Essex NHS Foundation Trust

- Public Procurement Organisation Number: PBVJ-9475-ZCMD

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Organisation type: Public authority - central government