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Pipeline

## Digital-First Patient Communications Solution

Mid and South Essex NHS Foundation Trust

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-056392

Procurement identifier (OCID): ocds-h6vhtk-0599d9 ([view related notices](#))

Published 14 September 2025, 5:58pm

### Changes to notice

This notice has been edited. The [previous version](#) is still available.

Incorrect date

### Scope

### Reference

W204070

## Description

Mid & South Essex NHS Trust is exploring options to transform our patient communications from a predominantly paper-based process to a digital-first approach.

## Contract dates (estimated)

- 1 July 2026 to 30 June 2028
- Possible extension to 30 June 2030
- 4 years

## Main category

Services

## CPV classifications

- 72412000 - Electronic mail service provider
- 64112000 - Postal services related to letters
- 64216120 - Electronic mail services

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## Submission

## Publication date of tender notice (estimated)

1 April 2026

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## Procedure

### Procedure type

Competitive flexible procedure

### Above or below total value threshold

Above or equal to threshold

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## Contracting authority

### Mid and South Essex NHS Foundation Trust

- Public Procurement Organisation Number: PBVJ-9475-ZCMD

Nethermayne

Basildon

SS16 5NL

United Kingdom

Contact name: Ben La Rocca

Email: [benjamin.larocca@nhs.net](mailto:benjamin.larocca@nhs.net)

Website: <https://www.mse.nhs.uk/>

Region: UKH37 - Essex Thames Gateway

Organisation type: Public authority - central government