

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/056392-2025>

Pipeline

Digital-First Patient Communications Solution

Mid and South Essex NHS Foundation Trust

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-056392

Procurement identifier (OCID): ocds-h6vhtk-0599d9 ([view related notices](#))

Published 14 September 2025, 5:58pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Incorrect date

Scope

Reference

W204070

Description

Mid & South Essex NHS Trust is exploring options to transform our patient communications from a predominantly paper-based process to a digital-first approach.

Contract dates (estimated)

- 1 July 2026 to 30 June 2028
- Possible extension to 30 June 2030
- 4 years

Main category

Services

CPV classifications

- 72412000 - Electronic mail service provider
- 64112000 - Postal services related to letters
- 64216120 - Electronic mail services

Submission

Publication date of tender notice (estimated)

1 April 2026

Procedure

Procedure type

Competitive flexible procedure

Above or below total value threshold

Above or equal to threshold

Contracting authority

Mid and South Essex NHS Foundation Trust

- Public Procurement Organisation Number: PBVJ-9475-ZCMD

Nethermayne

Basildon

SS16 5NL

United Kingdom

Contact name: Ben La Rocca

Email: benjamin.larocca@nhs.net

Website: <https://www.mse.nhs.uk/>

Region: UKH37 - Essex Thames Gateway

Organisation type: Public authority - central government