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Award

HEALTHCARE AND FORENSIC SERVICES IN CUSTODY

Police And Crime Commissioner For Durham

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-056290

Procurement identifier (OCID): ocds-h6vhtk-04e926 ([view related notices](#))

Published 12 September 2025, 3:37pm

Scope

Reference

HW 01

Description

The Customer now intends to award a single Provider Contract for the provision of Healthcare & Forensic Services in Custody for The Police and Crime Commissioner for Durham (DPCC) following the standstill period. DPCC has managed this procurement process in accordance with the new Public Procurement Act 2023 and followed the Competitive Flexible Procedure (“the Regulations”).

We would like to thank everyone who has participated in this detailed procurement exercise.

Contract 1. HEALTHCARE AND FORENSIC SERVICES IN CUSTODY

Supplier

- [PHL Group](#)

Contract value

- £10,000,000 excluding VAT
- £10,000,000 including VAT

Above the relevant threshold

Award decision date

12 September 2025

Date assessment summaries were sent to tenderers

12 September 2025

Standstill period

- End: 23 September 2025
- 8 working days

Earliest date the contract will be signed

31 October 2025

Contract dates (estimated)

- 1 April 2026 to 31 March 2030
- Possible extension to 31 March 2036
- 10 years

Description of possible extension:

3 x 24 Month Extensions

Main procurement category

Services

CPV classifications

- 66162000 - Custody services

Information about tenders

- 3 tenders received
- 1 tender assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)

- 1 supplier awarded contracts
- 0 suppliers unsuccessful (details included for contracts over £5 million)

Submission

Submission type

Requests to participate

Procedure

Procedure type

Competitive flexible procedure

Supplier

PHL Group

- Public Procurement Organisation Number: PWZD-3168-HHDL

Onyx, 12 Little Park Farm Road, Segensworth

Fareham

PO15 5TD

United Kingdom

Email: Sian.wilshire@phlgroup.co.uk

Region: UKJ35 - South Hampshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. HEALTHCARE AND FORENSIC SERVICES IN CUSTODY

Contracting authority

Police And Crime Commissioner For Durham

- Public Procurement Organisation Number: PMZV-7732-XXTT

Police Headquarters, Aykley Heads

Durham

DH1 5TT

United Kingdom

Email: procurement@durham.police.uk

Region: UKC14 - Durham CC

Organisation type: Public authority - sub-central government