

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/056059-2025>

Tender

Dental Electronic Referral Management System Services (DeRMS)

NHS NORTH EAST AND NORTH CUMBRIA INTEGRATED CARE BOARD

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-056059

Procurement identifier (OCID): ocids-h6vhtk-059920

Published 12 September 2025, 10:10am

Scope

Reference

NHSE1065

Description

North of England Commissioning Support (NECS) is a commissioning support service working for and on behalf of NHS England - North East and North Cumbria Integrated Care Board (the Contracting Authority) who are undertaking an Open Procedure to commission a Dental Electronic Referral Management System Service for the North East of England under Atamis Reference NHSE1065.

The awarding of this contract is subject to The Procurement Act 2023. For the avoidance of doubt, the provisions of the Provider Selection Regime 2023 and/ or Public Contracts Regulations 2015 do not apply to this award.

The contract term is for an initial period of 5 years commencing on 01 July 2026, with an option to extend for a further 2 years at the discretion of the Relevant Authority and subject to satisfactory contractual and financial performance.

The closing date for submission of competition response is by 12 noon on 17th October 2025.

Additional information

NECS is utilising an electronic tendering tool to manage this competition and communicate with potential providers. Accordingly, there will be no hard copy documents issued to potential providers and all communications with NECS, including response submissions, will be conducted via the Atamis portal at: <https://health-family.force.com/s/Welcome>. It is free to register on the portal and it can be accessed at any time of day providing you have a working internet connection. Should providers have any queries, or are having problems registering on the portal; they should contact the Atamis helpdesk via:

Support-health@Atamis.co.uk or phone number 0800 9956035

The helpdesk is open Monday - Friday between 08.00 am - 06.00 pm

Competition documentation will be available on the e-tendering site from 12th September 2025.

Total value (estimated)

- £2,964,500 excluding VAT
- £2,964,500 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 July 2026 to 30 June 2031
- Possible extension to 30 June 2033
- 7 years

Description of possible extension:

2 year extension available at discretion of the contracting authority.

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKC - North East (England)

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Tender submission deadline

17 October 2025, 11:59pm

Submission address and any special instructions

<https://health-family.force.com/s/Welcome>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

17 December 2025

Award criteria

Name	Type	Weighting
Quality	Quality	85%
Price	Price	15%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Documents

Associated tender documents

<https://health-family.force.com/s/Welcome>

Documents are available under search function.

search for NHSE1065

Contracting authority

NHS NORTH EAST AND NORTH CUMBRIA INTEGRATED CARE BOARD

- NHS Organisation Data Service: QHM
- Public Procurement Organisation Number: PMYZ-6944-BYLH

PEMBERTON HOUSE COLIMA AVENUE SUNDERLAND ENTERPRISE PARK

Sunderland

SR5 3XB

United Kingdom

Email: necsu.neprocurement@nhs.net

Region: UKC23 - Sunderland

Organisation type: Public authority - central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

NHS NORTH OF ENGLAND COMMISSIONING SUPPORT UNIT

Summary of their role in this procurement: Procurement Support

- NHS Organisation Data Service: 0AR
- Public Procurement Organisation Number: PJGL-8154-MTZX

John Snow House

Durham

DH1 3YG

United Kingdom

Email: necsu.neprocurement@nhs.net

Region: UKC14 - Durham CC

Contact organisation

Contact NHS NORTH OF ENGLAND COMMISSIONING SUPPORT UNIT for any enquiries.