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Tender

Children and Communities Grant Tender

Caerphilly County Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-055974

Procurement identifier (OCID): ocds-h6vhtk-0598f1 ([view related notices](#))

Published 11 September 2025, 5:02pm

Scope

Reference

CCBC/PS2871/25/HS

Description

Caerphilly County Borough Council's (CCBC) Children and Communities Grant Programmes (Families First and Early Years) and Caerphilly Children's Services are looking to commission provider(s) to undertake a number of early intervention support services (as per the six lots) for citizens living within the CCBC Council area. The services are designed to improve outcomes for children, young people, adults and families by providing a range of interventions. All interventions will be delivered to families locally, support their wellbeing and empower families.

Total value (estimated)

- £6,600,000 excluding VAT

- £7,920,000 including VAT

Above the relevant threshold

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services

Contract locations

- UKL16 - Gwent Valleys

Lot constraints

Description of how multiple lots may be awarded:

The themes have been divided into six (6) Lots. Service Providers may choose to tender for one or more Lots on the basis that they have sufficient capacity to meet the requirements of each Lot. Service Providers who are tendering for more than one Lot must be in a position to accept the Lots they are successful for and not hand back any Lot due to capacity issues.

Not the same for all lots

Contract dates are shown in Lot sections, because they are not the same for all lots.

Lot 1. Community Forum (Families First, Flying Start and Legacy)

Description

Caerphilly County Borough Council (CCBC) Early Years are looking to commission a provider to undertake a Community Forum service for families living within the CCBC area.

The contract will require the following outcomes for families:

- Building wellbeing and resilience through improved confidence and sense of belonging
- Support families to make the most of their potential, building ambition and encourage learning for life
- Development of skills through volunteering opportunities, working with partners and involvement in a wide range of community focused activities
- Greater engagement with services and the wider community, including an improved understanding of support available
- Timely 'referrals' in and out of the project: continued support for families in the community using the hierarchy of support model, with timely conversations with more targeted services if required

This list is not exhaustive, and the project will be expected to work with the

Service Purchaser to develop appropriate targets, which reflect the evolving nature of the Early Years model.

The project will engage with families, parents and carers living in Caerphilly county borough, by establishing and supporting the running of Community Forum groups throughout the borough.

Full details are highlighted in the tender documents

Lot value (estimated)

- £985,000 excluding VAT
- £1,182,000 including VAT

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

With the option to extend for up to a further period of twenty-four (24) months extended on an annual basis.

Same for all lots

CPV classifications and contract locations are shown in the Scope section, because they are the same for all lots.

Lot 2. Targeted Parenting Support 8+ (Families First)

Description

Caerphilly County Borough Council (CCBC) Families First are looking to commission a provider to undertake a Parenting Support Service for families living within the CCBC area

with children aged 8 to 17.

Parenting plays a central role in relation to outcomes for children. Good quality parenting can help promote resilience, positive self-esteem, and have a positive impact on a child's learning, outcomes and school. Children who grow up in a nurturing environment where parenting is fair, consistent and structured are also less likely to be exposed to Adverse Childhood Experiences (ACEs) which may detrimentally affect their physical and mental health over the longer term.

The Caerphilly Early Years and Childcare Service provide information, advice and support for expectant parents and families with young children aged 0-7 years living in the Caerphilly County borough. As such, the specification outlines parenting support for families with children aged 8 and over. Parenting support for families with children aged 0-7 will be provided by an in-house Early Years team. It is hoped that this will remove the barriers of meeting different criteria and instead offer families support based off their needs and children's ages.

Full details of the lot requirement can be found in the Invitation to Tender (ITT)

Lot value (estimated)

- £1,500,000 excluding VAT
- £1,800,000 including VAT

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

Option to extend for up to a further period of twenty-four (24) months extended on an annual basis

Same for all lots

CPV classifications and contract locations are shown in the Scope section, because they are the same for all lots.

Lot 3. Wellbeing (Families First)

Description

Caerphilly County Borough Council (CCBC) Families First are looking to commission a provider to undertake a Wellbeing Support Service for families living within the CCBC area with children and young people aged 25 and under.

Low level mental health, emotional health and wellbeing are issues which play a central role in families' outcomes. The service must reflect a strengths-based, family centred approach, promoting resilience and voluntary engagement in line with the Welsh Government Families First guidance. Parents who experience poor wellbeing and lower levels of confidence and resilience are more likely to expose their children to Adverse Childhood Experiences (ACEs). Improving families' wellbeing can help promote resilience, positive self-esteem, and have a positive impact on outcomes for the family.

This project will deliver support for families with children and young people aged 25 and under, living within the Caerphilly County Borough Council area, affected by low level mental health, emotional health and wellbeing.

Full details can be found in the invitation to tender on the eSourcing portal

Lot value (estimated)

- £1,500,000 excluding VAT
- £1,800,000 including VAT

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

Option to extend for up to a further period of twenty-four (24) months extended on an annual basis.

Same for all lots

CPV classifications and contract locations are shown in the Scope section, because they are the same for all lots.

Lot 4. Early Language Development (Flying Start and Families First)

Description

Caerphilly County Borough Council (CCBC) Early Years (Flying Start) and Families First are looking to commission a provider to undertake an Early Language

Development service for families living within the CCBC area with Early Years aged children.

The service will consist of two key elements:

- Firstly, for children aged 3-12 months and their families to access information about the importance of talking, engaging and playing with children in the early years to develop language acquisition.
- Secondly, the service will deliver the Elklan Let's Talk with your Baby

programme for families with children aged 3-12months.

The Service Provider will need to use a range of tools to support key Speech, nguage and Communication messages for families Talk with me |

GOV.WALES and strengthen the sustainability of ongoing language acquisition e.g. links to libraries for books, groups, and include activities based on resources readily available to parents in the home or inexpensive / recycled materials. All interventions will need to consider equality implications and include bilingual delivery according to parental need.

Full details are in the invitation to tender documents

Lot value (estimated)

- £600,000 excluding VAT
- £720,000 including VAT

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

Option to extend for up to a further period of twenty-four (24) months extended on an annual basis.

Same for all lots

CPV classifications and contract locations are shown in the Scope section, because they are the same for all lots.

Lot 5. Domestic Abuse (Children Services)

Description

Caerphilly County Borough Council (CCBC) Social Services and Caerphilly Families

First are looking to commission provider(s) to undertake Domestic Abuse Services

for children and their families living within the CCBC Council area affected by

Domestic Abuse

This project will deliver support for families with children and young people aged 25 and under (including antenatally), living within the Caerphilly County

Borough Council area, who are victims/survivors of domestic abuse. The

Service Provider will be expected to tailor and amend their service to meet the needs of the individuals being referred into the service.

The purpose of offering support to those who have suffered domestic abuse is to:

- Increase the safety of parents and children through assessment, safety planning and access to specialist services

- Provide a safe space for individuals to explore feelings and find the best

strategies to deal with their experiences and rebuild their lives

- Break the cycle of abuse by increasing understanding of healthy relationships and behaviour in comparison to coercive and abusive behaviour

- Reduce the risk of harm by empowering parents to make good decisions for the benefit

of themselves and their children, based on improved knowledge and understanding

Full details can be found in the Invitation to tender on the esourcing portal

Lot value (estimated)

- £1,500,000 excluding VAT
- £1,800,000 including VAT

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

Option to extend for up to a further period of twenty-four (24) months extended on an annual basis.

Same for all lots

CPV classifications and contract locations are shown in the Scope section, because they are the same for all lots.

Lot 6. Perpetrator (Children Services)

Description

Caerphilly County Borough Council (CCBC) Social Services are looking to commission a Service Provider to undertake a Perpetrator Support Service for individuals living within the CCBC Council area displaying perpetrator behaviour.

Caerphilly Children's Services wishes to commission a Service Provider to deliver Respect Accredited Domestic Abuse/Violence Perpetrator support

Programmes (DAPP/DVPP). This project will provide support for adults who are displaying perpetrator behaviour, increase focus on holding these

individuals to account and provide opportunities to change their behaviour

based around victim safety.

Full details can be found in the invitation to tender on the esourcing portal

Lot value (estimated)

- £515,000 excluding VAT
- £618,000 including VAT

Contract dates (estimated)

- 31 March 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years, 1 day

Description of possible extension:

Option to extend for up to a further period of twenty-four (24) months extended on an annual basis.

Same for all lots

CPV classifications and contract locations are shown in the Scope section, because they are the same for all lots.

Participation

Legal and financial capacity conditions of participation

Lot 1. Community Forum (Families First, Flying Start and Legacy)

As set out in the Invitation to tender documents on the esourcing portal

Lot 2. Targeted Parenting Support 8+ (Families First)

Lot 4. Early Language Development (Flying Start and Families First)

as set out in the invitation to tender

Lot 3. Wellbeing (Families First)

As set out in the initiation to tender

Lot 5. Domestic Abuse (Children Services)

as set out in the tender documents

Lot 6. Perpetrator (Children Services)

As set out in the tender documentation

Technical ability conditions of participation

Lot 1. Community Forum (Families First, Flying Start and Legacy)

As set out in the Invitation to tender documents on the esourcing portal

Lot 2. Targeted Parenting Support 8+ (Families First)

Lot 4. Early Language Development (Flying Start and Families First)

as set out in the invitation to tender

Lot 3. Wellbeing (Families First)

As set out in the invitation to tender

Lot 5. Domestic Abuse (Children Services)

as set out in the tender documents

Lot 6. Perpetrator (Children Services)

As set out in the tender documentation

Particular suitability

Lot 1. Community Forum (Families First, Flying Start and Legacy)

Lot 2. Targeted Parenting Support 8+ (Families First)

Lot 3. Wellbeing (Families First)

Lot 4. Early Language Development (Flying Start and Families First)

Lot 5. Domestic Abuse (Children Services)

Lot 6. Perpetrator (Children Services)

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

9 October 2025, 5:00pm

Tender submission deadline

16 October 2025, 12:00pm

Submission address and any special instructions

<https://supplierlive.proactisp2p.com/Account/Login#>

Tenderers must express an interest in this tender by completing the following process:

1. Log in to the Proactis Supplier Portal at <https://supplierlive.proactisp2p.com/Account/Login> 2. Click the "Sign Up" option on the Portal homepage (If already registered go to point 11.). 3. Enter your correct Organisation Name, Details and Primary Contact Details. 4. Please make a note of the Organisation ID and User Name, then click "Register". 5. You will then receive an email from the system asking you follow a link to activate your account. 6. Please enter the information requested, clicking on the blue arrow to move on to the next stage and follow the instructions ensuring that you enter all applicable details. 7. In the Classification section please ensure that you select the Product Classification Codes (CPV Codes) that appear in the tender notice, it is essential that only CPV Codes, specific to your organisation are added to your profile. 8. Buyer Selection - At this stage you are required to indicate which Buyer Organisations you would like to register with. Please remember to register with Caerphilly this ensures that you will be alerted to all relevant opportunities. 9. Terms & Conditions - Read the terms and conditions of the use of this Supplier Portal and tick the box to denote you have read and understood the terms and that you agree to abide by them. If you do not agree you cannot complete the registration process. Once you have agreed click on the blue arrow to move on to the next stage. 10. Insert a password for the admin user and repeat it. The password MUST be between 6 and 50 characters in length. It must contain at least 2 number(s). Once completed select 'Complete Registration' and you will enter the Supplier Home page. 11. From the Home Page, go to the "Opportunities" icon, all current opportunities will be listed. Click on the blue arrow under the field 'Show Me' of the relevant opportunity then click to register your interest on the applicable button.

12.Refresh your screen by clicking on the opportunities icon located on the left hand side, to view the opportunity click the blue arrow. 13.Note the closing date for completion of the relevant project. To find all available documentation please drop down the 'Request Documents' option and click to download all documents. 14.You can now either complete your response or "Decline" this opportunity. All queries are to be made via the messaging system on the Proactis portal. Please note we will NOT accept any questions/queries via telephone/email. If you require assistance please contact Jemma Ford 01443 863163 - fordj1@caerphilly.gov.uk or Hayley Jones jonesh21@caerphilly.gov.uk. When submitting a tender, an e tendering supplier guide has been produced which will help tenderers through completing a tender submission using our Proactis Plaza system.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

8 December 2025

Award criteria

Lot 1. Community Forum (Families First, Flying Start and Legacy)

Name	Description	Type
Price	Price 20% - The pricing methodology for this arrangement shall be evaluated on the basis of the total cost for the initial three (3) years	Price

Name	Description	Type
Quality	Quality 80% The Quality Criteria will be divided into categories consisting of the following sub-criteria and weightings: Tender Response 40% Interview 30% Presentation 10%	Quality

Weighting description

Price 20% / Quality 80%

Lot 2. Targeted Parenting Support 8+ (Families First)

Name	Description	Type
Price	Price 20% - The pricing methodology for this arrangement shall be evaluated on the basis of the total cost for the initial three (3) years	Price
Quality	Quality 80% The Quality Criteria will be divided into categories consisting of the following sub-criteria and weightings: • Tender Response 40% • Interview 30% • Presentation 10%	Quality

Weighting description

Price 20% / Quality 80%

Lot 3. Wellbeing (Families First)

Name	Description	Type
Quality	Quality 80% The Quality Criteria will be divided into categories consisting of the following sub-criteria and weightings: • Tender Response 40% • Interview 30% • Presentation 10%	Quality
Price	Price 20% - The pricing methodology for this arrangement shall be evaluated on the basis of the total cost for the initial three (3) years	Price

Weighting description

Price 20% / Quality 80%

Lot 4. Early Language Development (Flying Start and Families First)

Name	Description	Type
Cost	Cost 20% - The pricing methodology for this arrangement shall be evaluated on the basis of the total cost for the initial three (3) years	Cost
Quality	Quality 80% The Quality Criteria will be divided into categories consisting of the following sub-criteria and weightings: • Tender Response 40% • Interview 30% • Presentation 10%	Quality

Weighting description

Cost 20% / Price 80%

Lot 5. Domestic Abuse (Children Services)

Name	Description	Type
Price	Price 20% - The pricing methodology for this arrangement shall be evaluated on the basis of the total cost for the initial three (3) years	Price
Quality	Quality 80% The Quality Criteria will be divided into categories consisting of the following sub-criteria and weightings: • Tender Response 40% • Interview 30% • Presentation 10%	Quality

Weighting description

Price 20% / Cost 80%

Lot 6. Perpetrator (Children Services)

Name	Description	Type
Price	Price 20% The pricing methodology for this arrangement shall be evaluated on the basis of the total cost for the initial three (3) years	Price
Quality	Quality 80% The Quality Criteria will be divided into categories consisting of the following sub-criteria and weightings: • Tender Response 40% • Interview 30% • Presentation 10% full details can be found in the ITT	Quality

Weighting description

Cost 20% / Price 80%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authority

Caerphilly County Borough Council

- Public Procurement Organisation Number: PWHP-2369-JPYL

Penallta House, Tredomen Park

Hengoed

CF82 7PG

United Kingdom

Contact name: Helen Sellwood

Telephone: 01443863283

Email: sellwhl@caerphilly.gov.uk

Website: <http://www.caerphilly.gov.uk>

Region: UKL16 - Gwent Valleys

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales