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Planning

Southampton Early Advice and Support (SEAS) Services

Southampton City Council

UK3: Planned procurement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-055954

Procurement identifier (OCID): ocds-h6vhtk-056086

Published 11 September 2025, 4:40pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

This Notice is being amended to advise that the estimated date of publication of Stage One: Conditions of Participation will now be 29th September 2025

Scope

Reference

063638- EC09/01/3620

Description

The SEAS service will focus on delivering preventative and high-quality Information, Advice, Guidance and direct support to reduce demand on formal children's and adult's social care services. The service will prioritise early intervention, promoting independence, addressing social isolation, for example among older adults (65+) and carers.

Key areas of focus within SEAS will be support for unpaid carers, Special Educational Needs & Disabilities (SEND), advice & information for children & young people, flexible direct support to meet different population needs as well as advice and navigation in relation to adult social care, welfare & benefits, immigration & asylum, employment rights & fuel poverty.

The key objectives of SEAS:

- Embedding services within emerging models for neighbourhood hubs - making advice and support more accessible and community-led.
- Strengthening multi-agency collaboration - aligning Southampton City Council, Adult Social Care, Children's Social Care, NHS Integrated Neighbourhood Working (INW), Public Health, and the VCSE sector.
- Ensuring financial sustainability - shifting resources from crisis response to preventative services.
- Supporting vulnerable communities, including carers, people at risk of social isolation and fuel poverty.
- Maintaining and building on the expertise within local communities and the voluntary sector - recognising the important role of the sector, the challenges it faces and bringing in new investment where possible to boost the local offer.

Indicative Procurement Details:

- Estimated Annual Contract Value: £2.4m
- Procurement Process: This procurement will be conducted under the Procurement Act 2023, subject to the commencement of the new regulations.

- Eligibility: Open to organisations capable of delivering a Lead Provider Partnership Model. The model should consider including Voluntary, Community Groups, Social Enterprise, and Registered Charities (VCSE) collaboration.

Contract dates (estimated)

- 1 April 2026 to 31 March 2032
- Possible extension to 31 March 2036
- 10 years

Description of possible extension:

1 April 2026 to 31 March 2032

Possible extension to 31 March 2036

10 years total contract length

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKJ32 - Southampton

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

29 September 2025

Enquiry deadline

1 November 2025, 11:59pm

Submission type

Requests to participate

Deadline for requests to participate

15 November 2025, 11:59pm

Submission address and any special instructions

All tender activity will be conducted via the Proactis Supplier Portal:

<https://supplierlive.proactisp2p.com/Account/Login>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

15 December 2025

Procedure

Procedure type

Competitive flexible procedure

Special regime

Light touch

Competitive flexible procedure description

The Council intends to follow the below steps within the Competitive Flexible Procedure:

Stage One: Conditions of Participation

Stage Two: Dialogue

Stage Three: Tender

The Council reserves the right to add or amend any of the above-named steps throughout the Procurement process in accordance with Section 24 of The Procurement Act 2023.

Documents

Associated tender documents

[SEAS Market Engagement Q and A August 25.pdf](#)

Please see attached the market engagement Question and Answer document from the event held on 5th August 2025- please direct any further questions about this procurement to Procurement@southampton.gov.uk

[SEAS Market Engagement Presentation.pptx](#)

Please see attached the market engagement presentation from the event held on 5th August 2025- please direct any further questions about this procurement to Procurement@southampton.gov.uk

Documents to be provided after the tender notice

Additional responses to Questions will be uploaded via this Notice before the tendering period.

Further documentation relating to this Procurement during the tendering period will be published on the Proactis Supplier Portal:

<https://supplierlive.proactisp2p.com/Account/Login>

Contracting authority

Southampton City Council

- Public Procurement Organisation Number: PCGN-2413-RBTX

Civic Centre, Civic Centre Road

Southampton

SO14 7LY

United Kingdom

Email: procurement@southampton.gov.uk

Region: UKJ32 - Southampton

Organisation type: Public authority - sub-central government