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Tender

Accident and Emergency (A&E) Navigators

London Borough of Waltham Forest

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-055947

Procurement identifier (OCID): ocds-h6vhtk-0598e0

Published 11 September 2025, 4:29pm

Scope

Reference

DN789957

Description

The London Borough of Waltham Forest is seeking to invite tender for the Accident and Emergency (A&E) Navigators. The project provides a comprehensive and sustained support service to young people and young adults who are victims of gun or knife crime, focusing on intervention at a critical point of care - the hospital emergency department (ED). The service will operate from Whipps Cross Hospital in Waltham Forest. The overarching aim is to break the cycle of violence, support recovery, and reduce the likelihood of reoffending by providing timely, accessible, and coordinated services to these young individuals.

Total value (estimated)

- £340,000 excluding VAT

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Above the relevant threshold

Contract dates (estimated)

- 25 November 2025 to 24 November 2028
- Possible extension to 23 November 2029
- 3 years, 11 months, 29 days

Description of possible extension:

Twelve months extension if funding is available.

Options

The right to additional purchases while the contract is valid.

The option to extend the contract duration without having to renegotiate a new contract terms.

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UK - United Kingdom

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

8 October 2025, 12:00am

Tender submission deadline

13 October 2025, 12:00am

Submission address and any special instructions

<https://procontract.due-north.com/ProjectManagement/ProjectDashboard?projectId=4cfc1f4e-668d-f011-813a-005056b64545>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

10 November 2025

Recurring procurement

Publication date of next tender notice (estimated): 12 September 2025

Award criteria

Name	Description	Type	Weighting
Quality	The procurement process is 100% quality. Quality will be evaluated, however, bidders are required to provide a breakdown of budget allocation.	Quality	100.00%

Other information**Conflicts assessment prepared/revised**

Yes

Procedure

Procedure type

Open procedure

Justification for not publishing a preliminary market engagement notice

The market is well known.

Documents

Associated tender documents

<https://procontract.due-north.com/ProjectManagement/ProjectDashboard?projectId=4cfc1f4e-668d-f011-813a-005056b64545>

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Contracting authority

London Borough of Waltham Forest

- Public Procurement Organisation Number: PPJN-6757-NZZZ

Waltham Forest Town Hall

Walthamstow

E17 4JF

United Kingdom

Contact name: Raymond Koker

Telephone: 02084963000

Email: raymond.koker@walthamforest.gov.uk

Website: <http://www.walthamforest.gov.uk/>

Region: UKI53 - Redbridge and Waltham Forest

Organisation type: Public authority - sub-central government