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Planning

DOMESTIC ENERGY EFFICIENCY AND CLEAN ENERGY RETROFITS SERVICE FOR RESIDENTS

London Borough of Hammersmith and Fuham

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-055917

Procurement identifier (OCID): ocds-h6vhtk-0598d3 ([view related notices](#))

Published 11 September 2025, 4:01pm

Scope

Description

To procure a service provider to deliver a comprehensive start to end retrofit customer services journey for able to pay residents. This service will provide the support and guidance to the “able to pay” residents through installing retrofit measures which will increase uptake of domestic energy efficiency and clean energy retrofit technologies. The service is aimed at the 'able-to-pay' market - the industry term for owner-occupiers not meeting the Government definition of fuel poor, and therefore not eligible for the Warmer Homes or Energy Company Obligation (ECO) grants. They may be unaware of the opportunities, mistrustful of suppliers, or hesitant to start without support from a reputable provider. While not fuel poor, some may need access to cheap and reputable finance to install larger measures. Subject to confirmation other local authorities may participate in the procurement process.

Total value (estimated)

- £3,325,833 including VAT

Above the relevant threshold

Contract dates (estimated)

- 9 January 2026 to 9 January 2027
- Possible extension to 9 January 2030
- 4 years, 1 day

Main procurement category

Services

CPV classifications

- 71314300 - Energy-efficiency consultancy services

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

19 September 2025

Engagement process description

The market engagement will take place on Friday 19th September 2025 from 10am - 11am by Microsoft Teams.

If you would like to attend please email Christine.Chung@lbhf.gov.uk by no later than Thursday 18th September 2025 2pm. A Copy of the service specification will be sent to all suppliers and the link to join the meeting . The event will include a brief presentaion and there will be an opportunity for suppliers to ask questions .

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

22 September 2025

Contracting authority

London Borough of Hammersmith and Fuham

- Public Procurement Organisation Number: PHTW-6333-BQGD

Town Hall, king street

London

W6 9JU

United Kingdom

Email: procurement@lbhf.gov.uk

Website: <https://www.capitalesourcing.com>

Region: UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Organisation type: Public authority - sub-central government