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Planning

NENC039 Safe Haven Service - Northumberland / North Tyneside Request for Information NHS North East and North Cumbria Integrated Care Board

NHS NORTH EAST AND NORTH CUMBRIA INTEGRATED CARE BOARD

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-055914

Procurement identifier (OCID): ocds-h6vhtk-0598d1

Published 11 September 2025, 3:58pm

Scope

Reference

NENC039

Description

NENC039- Safe Haven Service

Northumberland and North Tyneside -

Request for Information -

NHS North East and North Cumbria Integrated Care Board

NHS North East and North Cumbria Integrated Care Board, (the Contracting Authority), are conducting a Request for Information (RFI) exercise in order to gain a better

understanding of the capacity and appetite of the market to deliver NENC039- Safe Haven Service Northumberland and North Tyneside for people within the Northumberland and North Tyneside areas of the ICB footprint.

It is anticipated that TUPE may apply to the current service elements for both areas.

This is a Procurement Act 2023 intended approach notice.

The awarding of this contract is subject to the Procurement Act 2023 and the Procurement Regulations 2024. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this service.

It is important to note that this PIN/RFI is not a call for competition and as such potential providers will need to express an interest in any future tender opportunity once a contract notice is published on Find and Tender on the Central Digital Platform (CDP).

It should be noted that this PIN/RFI invites individuals and organisations to express an interest in this RFI exercise only, and it is NOT part of any pre-qualification or selection process. This PIN/RFI is intended as an awareness, communication, and information gathering exercise. An expression of interest is no indication of a commitment to participate in the RFI process nor does it infer any preferential or special status on those individuals and organisations who express an interest.

To register an interest in responding to this market engagement exercise and obtain a copy of the Request for Information documentation please go to the e-tender portal: <https://health-family.force.com/s/Welcome>.

Please note that the deadline for RFI responses is

12 noon on Friday 25 September 2025.

Please note that all communications and RFI submissions will be conducted via the Atamis e-tender portal only.

It is free to register on the portal and it can be accessed at any time of day providing you have a working internet connection. Should bidders have any queries, or are having problems registering on the portal; they should contact the Atamis helpdesk via:

Phone number 02922 809277 and by email at support-health@atamis.co.uk

The helpdesk is open Monday - Friday between 9am - 5.30pm

Contract dates (estimated)

- 1 July 2026 to 30 June 2030
- Possible extension to 30 June 2031
- 5 years

Main procurement category

Services

CPV classifications

- 85312310 - Guidance services
- 85312320 - Counselling services

Contract locations

- UKC2 - Northumberland and Tyne and Wear

Engagement

Engagement deadline

25 September 2025

Engagement process description

NENC039- Safe Haven Service Northumberland and North Tyneside - Request for

Information - NHS North East and North Cumbria Integrated Care Board

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Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Procedure

Special regime

Light touch

Contracting authority

NHS NORTH EAST AND NORTH CUMBRIA INTEGRATED CARE BOARD

- NHS Organisation Data Service: QHM
- Public Procurement Organisation Number: PMYZ-6944-BYLH

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Sunderland

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United Kingdom

Email: nencicb.procurement@nhs.net

Region: UKC23 - Sunderland

Organisation type: Public authority - central government