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Contract

DHSC - ASC: Interoperability and Architecture platform - Discovery

Department of Health & Social Care

F03: Contract award notice

Notice identifier: 2025/S 000-055908

Procurement identifier (OCID): ocds-h6vhtk-0598ce

Published 11 September 2025, 3:53pm

Section I: Contracting authority

I.1) Name and addresses

Department of Health & Social Care

39 Victoria Street

London

SW1H 0EU

Contact

Emily Wells

Email

emily.wells@dhsc.gov.uk

Country

United Kingdom

Region code

UKI32 - Westminster

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

Buyer's address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

DHSC - ASC: Interoperability and Architecture platform - Discovery

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The SCIP is designed to address the priority data needs of Direct Care within CQC registered Residential and Community-based Adult Social Care (ASC) services. It will ensure seamless access to critical health and care information, supporting key use cases such as:

- Access to care information for assessment and planning.
- Safeguarding and safety alerts for health and care professionals.
- Efficient transfer of records between social care providers.

For the purposes of this procurement, the scope is to build the first stage of the MVP for the Social Care Interoperability Platform (SCIP).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72212517 - IT software development services

II.2.3) Place of performance

NUTS codes

- UKI32 - Westminster

II.2.4) Description of the procurement

The SCIP is designed to address the priority data needs of Direct Care within CQC registered Residential and Community-based Adult Social Care (ASC) services. It will ensure seamless access to critical health and care information, supporting key use cases such as:

- Access to care information for assessment and planning.
- Safeguarding and safety alerts for health and care professionals.
- Efficient transfer of records between social care providers.

Beyond these core capabilities, SCIP will establish a foundation for future interoperability and evolving needs, including:

- Enhanced Direct Care services, such as secure messaging and citizen access to records.
- Planning, oversight, and service management, including business continuity and regulatory access.
- Population health management to enable proactive and preventative care.
- Research and innovation, leveraging social care data for AI and automation.

Digital Social Care Record (DSCR) solutions have been assured by NHS England to meet the core functional requirements for ASC providers. Together, SCIP, DSCRs, and access to

national health data systems will provide a robust, scalable, and future-proofed digital ecosystem for social care, ensuring seamless information flow and improved outcomes for individuals and care providers alike.

For the purposes of this procurement, the scope is to build the first stage of the MVP for the

Social Care Interoperability Platform (SCIP).

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Framework Call-Off (CCS Digital Outcomes 6)

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 September 2025

V.2.2) Information about tenders

Number of tenders received: 41

Number of tenders received by electronic means: 41

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Softcat Plc

Solar House, Fieldhouse Lane, Marlow, SL7 1LW

Marlow

SL7 1LW

Country

United Kingdom

NUTS code

- UKK11 - Bristol, City of

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,000,000

Total value of the contract/lot: £1,000,000

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Value excluding VAT: £469,060

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom