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Contract

Communications Solutions

University of Essex

Public Sector

Dukefield Procurement Limited

Education

F03: Contract award notice

Notice identifier: 2025/S 000-055855

Procurement identifier (OCID): ocds-h6vhtk-04e55f

Published 11 September 2025, 2:42pm

Section I: Contracting authority

I.1) Name and addresses

University of Essex

Wivenhoe Park

Colchester

CO4 3SQ

Email

philip.sweeting@essex.ac.uk

Telephone

+44 1206872954

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.essex.ac.uk/>

Buyer's address

<https://www.essex.ac.uk/>

I.1) Name and addresses

Public Sector

Parkside House 167

Bolton

BL1 4RA

Email

holly.norton@dukefieldprocurement.co.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://www.dukefield.co.uk/about-us/>

Buyer's address

<http://www.dukefield.co.uk/about-us/>

I.1) Name and addresses

Dukefield Procurement Limited

Parkside House 167, Chorley

Bolton

BL1 4RA

Email

holly.norton@dukefieldprocurement.co.uk

Telephone

+44 7966040564

Country

United Kingdom

NUTS code

UKD3 - Greater Manchester

Internet address(es)

Main address

<http://www.dukefield.co.uk/about-us/>

Buyer's address

<http://www.dukefield.co.uk/about-us/>

I.1) Name and addresses

Education

Parkside House

Bolton

BL1 4RA

Email

holly.norton@dukefieldprocurement.co.uk

Telephone

+44 7966040564

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://www.dukefield.co.uk/about-us/>

Buyer's address

<http://www.dukefield.co.uk/about-us/>

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Communications Solutions

Reference number

CA15266 - UOE/DU/TELE/01

II.1.2) Main CPV code

- 32500000 - Telecommunications equipment and supplies

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Framework will provide a comprehensive range of communications and telecommunications solutions. It is let by the University of Essex and is available for use by all organisations across the UK Public Sector (and any future successors). These include (but not limited to) central government departments and agencies, Non Departmental Public Bodies, NHS bodies, Local Authorities, Police Authorities, Emergency Services, Educational Establishments, Hospices, Registered Charities, National Parks, Registered Social Landlords and any other body permitted by the Contracting Authority. Full details of the classification of eligible end user organisations and geographical areas is available at: <http://www.dukefieldprocurement.co.uk/fts-eligible-users>

The framework will be let across four Lots, with a maximum of 10 suppliers awarded a place on each of the Lots.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £89,500,000

II.2) Description

II.2.1) Title

Unified Communications and Telephony

Lot No

1

II.2.2) Additional CPV code(s)

- 45232332 - Ancillary works for telecommunications
- 72320000 - Database services
- 32252100 - Hands-free mobile telephones
- 32400000 - Networks
- 32523000 - Telecommunications facilities
- 32570000 - Communications equipment
- 48000000 - Software package and information systems
- 32543000 - Telephone switchboards
- 32522000 - Telecommunications equipment
- 72212730 - Security software development services
- 72100000 - Hardware consultancy services
- 32252110 - Hands-free mobile telephones (wireless)
- 64225000 - Air-to-ground telecommunications services
- 32550000 - Telephone equipment
- 48730000 - Security software package
- 72212760 - Virus protection software development services
- 72700000 - Computer network services
- 72900000 - Computer back-up and catalogue conversion services
- 72212761 - Anti-virus software development services
- 32581000 - Data-communications equipment

- 48219700 - Communications server software package
- 48761000 - Anti-virus software package
- 32412100 - Telecommunications network
- 32524000 - Telecommunications system
- 72212731 - File security software development services
- 48732000 - Data security software package
- 64210000 - Telephone and data transmission services
- 64212700 - Universal Mobile Telephone System (UMTS) services
- 32260000 - Data-transmission equipment
- 48760000 - Virus protection software package
- 73421000 - Development of security equipment
- 64212000 - Mobile-telephone services
- 72800000 - Computer audit and testing services
- 35700000 - Military electronic systems
- 45314000 - Installation of telecommunications equipment
- 32521000 - Telecommunications cable
- 32546100 - Digital switchboards
- 32412000 - Communications network
- 72400000 - Internet services
- 32250000 - Mobile telephones
- 72210000 - Programming services of packaged software products
- 50331000 - Repair and maintenance services of telecommunications lines
- 32270000 - Digital transmission apparatus
- 66131000 - Security brokerage services
- 32237000 - Walkie-talkies
- 32500000 - Telecommunications equipment and supplies

- 72600000 - Computer support and consultancy services
- 32571000 - Communications infrastructure
- 72212732 - Data security software development services
- 64200000 - Telecommunications services
- 72200000 - Software programming and consultancy services
- 35120000 - Surveillance and security systems and devices
- 50330000 - Maintenance services of telecommunications equipment
- 64000000 - Postal and telecommunications services
- 32572000 - Communications cable
- 72420000 - Internet development services
- 50332000 - Telecommunications-infrastructure maintenance services
- 48731000 - File security software package
- 64227000 - Integrated telecommunications services
- 50333000 - Maintenance services of radio-communications equipment
- 51300000 - Installation services of communications equipment
- 72500000 - Computer-related services
- 48511000 - Desktop communications software package
- 48900000 - Miscellaneous software package and computer systems
- 32510000 - Wireless telecommunications system
- 32520000 - Telecommunications cable and equipment
- 32344220 - Radio pagers
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

United Kingdom

II.2.4) Description of the procurement

The Lot will involve, amongst other aspects, the supply of communications software, hardware, installation, training and support of communications supplies, services and solutions whereby users can use a multitude of different devices such as physical phones, software on laptops, PC's and apps on mobiles to make and receive calls via a telephony platform.

The Lot will provide the intelligent combining of voice, video, instant messaging, mobile voice and data, and other multimedia services in a bespoke way depending on the end users' needs. This Lot will cover all encompassing solutions offering for example Desktop Agent/Supervisor, Contact Centre, Video Conferencing and Email/Text management functionality. It will also provide access to IP Telephony, Voice Over IP Services and Call Tariff Packages; encompassing the provision and support of IP solutions and Cyber Security provisions.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70.00%

Price - Weighting: 30.00%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Network Connectivity

Lot No

2

II.2.2) Additional CPV code(s)

- 32400000 - Networks
- 72210000 - Programming services of packaged software products
- 48760000 - Virus protection software package
- 32270000 - Digital transmission apparatus
- 35120000 - Surveillance and security systems and devices
- 32550000 - Telephone equipment
- 72420000 - Internet development services
- 32572000 - Communications cable
- 32546100 - Digital switchboards
- 72800000 - Computer audit and testing services
- 45232332 - Ancillary works for telecommunications
- 50331000 - Repair and maintenance services of telecommunications lines
- 50330000 - Maintenance services of telecommunications equipment
- 32252110 - Hands-free mobile telephones (wireless)
- 72212760 - Virus protection software development services
- 72212730 - Security software development services
- 64200000 - Telecommunications services
- 32510000 - Wireless telecommunications system
- 72600000 - Computer support and consultancy services
- 48219700 - Communications server software package
- 51300000 - Installation services of communications equipment
- 64227000 - Integrated telecommunications services
- 72500000 - Computer-related services
- 32524000 - Telecommunications system
- 72700000 - Computer network services
- 32571000 - Communications infrastructure

- 72320000 - Database services
- 73421000 - Development of security equipment
- 64212000 - Mobile-telephone services
- 50333000 - Maintenance services of radio-communications equipment
- 48000000 - Software package and information systems
- 32570000 - Communications equipment
- 48732000 - Data security software package
- 32521000 - Telecommunications cable
- 32522000 - Telecommunications equipment
- 32543000 - Telephone switchboards
- 72212732 - Data security software development services
- 32250000 - Mobile telephones
- 32520000 - Telecommunications cable and equipment
- 72000000 - IT services: consulting, software development, Internet and support
- 66131000 - Security brokerage services
- 72400000 - Internet services
- 32252100 - Hands-free mobile telephones
- 48731000 - File security software package
- 32344220 - Radio pagers
- 48730000 - Security software package
- 50332000 - Telecommunications-infrastructure maintenance services
- 72100000 - Hardware consultancy services
- 64000000 - Postal and telecommunications services
- 72212731 - File security software development services
- 32500000 - Telecommunications equipment and supplies
- 72200000 - Software programming and consultancy services

- 32260000 - Data-transmission equipment
- 48511000 - Desktop communications software package
- 35700000 - Military electronic systems
- 72212761 - Anti-virus software development services
- 72700000 - Computer network services
- 45314000 - Installation of telecommunications equipment
- 32523000 - Telecommunications facilities
- 48900000 - Miscellaneous software package and computer systems
- 32237000 - Walkie-talkies
- 72900000 - Computer back-up and catalogue conversion services
- 32412000 - Communications network
- 64225000 - Air-to-ground telecommunications services
- 64212700 - Universal Mobile Telephone System (UMTS) services
- 48761000 - Anti-virus software package
- 32412100 - Telecommunications network
- 32581000 - Data-communications equipment

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

United Kingdom

II.2.4) Description of the procurement

The supply, setup and support of networks and associated networking services. It addresses the supply and support of networks and associated networking services for the provision of managed connectivity for high bandwidth secure services and other communications and telecommunications requirements.

This Lot also encompasses but is not limited to, the provision and support of digital connections, network equipment and servers, along with associated support services within premises, and will include Managed LAN services, Wi-Fi and Cyber Security provisions.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70.00%

Price - Weighting: 30.00%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Mobile Communications

Lot No

3

II.2.2) Additional CPV code(s)

- 48732000 - Data security software package
- 45232332 - Ancillary works for telecommunications
- 50331000 - Repair and maintenance services of telecommunications lines
- 32270000 - Digital transmission apparatus
- 48000000 - Software package and information systems
- 35120000 - Surveillance and security systems and devices
- 72100000 - Hardware consultancy services
- 72200000 - Software programming and consultancy services

- 48761000 - Anti-virus software package
- 64210000 - Telephone and data transmission services
- 72900000 - Computer back-up and catalogue conversion services
- 32250000 - Mobile telephones
- 32523000 - Telecommunications facilities
- 32570000 - Communications equipment
- 32524000 - Telecommunications system
- 50332000 - Telecommunications-infrastructure maintenance services
- 72500000 - Computer-related services
- 48760000 - Virus protection software package
- 32521000 - Telecommunications cable
- 50330000 - Maintenance services of telecommunications equipment
- 32572000 - Communications cable
- 64200000 - Telecommunications services
- 72320000 - Database services
- 66131000 - Security brokerage services
- 32522000 - Telecommunications equipment
- 32510000 - Wireless telecommunications system
- 72212732 - Data security software development services
- 32550000 - Telephone equipment
- 32520000 - Telecommunications cable and equipment
- 35700000 - Military electronic systems
- 73421000 - Development of security equipment
- 72212761 - Anti-virus software development services
- 32546100 - Digital switchboards
- 48730000 - Security software package

- 32237000 - Walkie-talkies
- 32412100 - Telecommunications network
- 32571000 - Communications infrastructure
- 32581000 - Data-communications equipment
- 72212730 - Security software development services
- 72700000 - Computer network services
- 50333000 - Maintenance services of radio-communications equipment
- 64212700 - Universal Mobile Telephone System (UMTS) services
- 32252100 - Hands-free mobile telephones
- 51300000 - Installation services of communications equipment
- 48219700 - Communications server software package
- 32500000 - Telecommunications equipment and supplies
- 72210000 - Programming services of packaged software products
- 48511000 - Desktop communications software package
- 72212760 - Virus protection software development services
- 64227000 - Integrated telecommunications services
- 72212731 - File security software development services
- 72600000 - Computer support and consultancy services
- 45314000 - Installation of telecommunications equipment
- 48900000 - Miscellaneous software package and computer systems
- 48731000 - File security software package
- 72420000 - Internet development services
- 32344220 - Radio pagers
- 32260000 - Data-transmission equipment
- 72400000 - Internet services
- 64000000 - Postal and telecommunications services

- 72800000 - Computer audit and testing services
- 72000000 - IT services: consulting, software development, Internet and support
- 64212000 - Mobile-telephone services
- 32400000 - Networks
- 32412000 - Communications network
- 32543000 - Telephone switchboards
- 32252110 - Hands-free mobile telephones (wireless)
- 64225000 - Air-to-ground telecommunications services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

United Kingdom

II.2.4) Description of the procurement

This Lot will provide access to all aspects of mobile communications and services by either Mobile Network Operators (MNOs) or Resellers - i.e., handsets, other devices, airtime - call time, data etc, associated value added services and Cyber Security provisions.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70.00%

Price - Weighting: 30.00%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

National One-Stop-Shop

Lot No

4

II.2.2) Additional CPV code(s)

- 32500000 - Telecommunications equipment and supplies
- 64212000 - Mobile-telephone services
- 72900000 - Computer back-up and catalogue conversion services
- 32344220 - Radio pagers
- 32524000 - Telecommunications system
- 32521000 - Telecommunications cable
- 32543000 - Telephone switchboards
- 32270000 - Digital transmission apparatus
- 32237000 - Walkie-talkies
- 32523000 - Telecommunications facilities
- 48511000 - Desktop communications software package
- 72700000 - Computer network services
- 32546100 - Digital switchboards
- 72420000 - Internet development services
- 72212760 - Virus protection software development services
- 32581000 - Data-communications equipment
- 32570000 - Communications equipment
- 32522000 - Telecommunications equipment
- 72400000 - Internet services

- 72800000 - Computer audit and testing services
- 32571000 - Communications infrastructure
- 72210000 - Programming services of packaged software products
- 66131000 - Security brokerage services
- 64227000 - Integrated telecommunications services
- 48900000 - Miscellaneous software package and computer systems
- 32520000 - Telecommunications cable and equipment
- 72100000 - Hardware consultancy services
- 72212731 - File security software development services
- 48219700 - Communications server software package
- 73421000 - Development of security equipment
- 48760000 - Virus protection software package
- 72000000 - IT services: consulting, software development, Internet and support
- 32510000 - Wireless telecommunications system
- 35120000 - Surveillance and security systems and devices
- 35700000 - Military electronic systems
- 50330000 - Maintenance services of telecommunications equipment
- 72320000 - Database services
- 72600000 - Computer support and consultancy services
- 32252110 - Hands-free mobile telephones (wireless)
- 64225000 - Air-to-ground telecommunications services
- 32412000 - Communications network
- 51300000 - Installation services of communications equipment
- 72212732 - Data security software development services
- 32572000 - Communications cable
- 50332000 - Telecommunications-infrastructure maintenance services

- 64000000 - Postal and telecommunications services
- 48000000 - Software package and information systems
- 32250000 - Mobile telephones
- 45232332 - Ancillary works for telecommunications
- 32412100 - Telecommunications network
- 64210000 - Telephone and data transmission services
- 72500000 - Computer-related services
- 50331000 - Repair and maintenance services of telecommunications lines
- 48730000 - Security software package
- 64200000 - Telecommunications services
- 48731000 - File security software package
- 72212730 - Security software development services
- 32550000 - Telephone equipment
- 64212700 - Universal Mobile Telephone System (UMTS) services
- 72200000 - Software programming and consultancy services
- 72212761 - Anti-virus software development services
- 32252100 - Hands-free mobile telephones
- 32260000 - Data-transmission equipment
- 32400000 - Networks
- 45314000 - Installation of telecommunications equipment
- 50333000 - Maintenance services of radio-communications equipment
- 48732000 - Data security software package
- 48761000 - Anti-virus software package

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

United Kingdom

II.2.4) Description of the procurement

This Lot will provide access to the entire suite of communications solutions, supplies and services detailed within the scope of Lots 1, 2 and 3 from a national one-stop-shop provision.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70.00%

Price - Weighting: 30.00%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-006362](#)

Section V. Award of contract

Contract No

CA15266

Lot No

1

Title

Unified Communications and Telephony

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 September 2025

V.2.2) Information about tenders

Number of tenders received: 10

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Start Communications Group Ltd

Danworth Farm, Cuckfield Road

Hassocks

BN6 9GL

Email

info@startcomms.co.uk

Telephone

+44 1444719300

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.startcomms.co.uk

The contractor is an SME

No

V.2.3) Name and address of the contractor

Exchange Communications Limited

11-17 Kerr Street, Kirkintilloch

Glasgow

G66 1LF

Email

sales@exchangecommunications.co.uk

Telephone

+44 1417765851

Fax

+44 1417777818

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.exchangecommunications.co.uk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Daisy Communications

Lindred House 20 Lindred Road, Brierfield, Brierfield

Nelson

BB9 5SR

Email

publicsector@daisycomms.co.uk

Telephone

+44 7860409655

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.daisycomms.co.uk

The contractor is an SME

No

V.2.3) Name and address of the contractor

Talk Straight Ltd

2-4 Dansk Way, Backstone Business Park

Leeds

LS29 7LG

Email

tenders@talk-straight.com

Telephone

+44 1133222333

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.talk-straight.com

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Clarion Communication Systems

London

W11 4BD

Email

tom.hunt@clarioncomms.com

Telephone

+44 8456444585

Fax

+44 8456444585

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.clarioncomms.com/systems

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Tel Group Ltd

Virginia House, 56 Warwick Road

Solihull

B92 7HX

Email

tiara.hemans@telgroup.co.uk

Telephone

+44 8006521900

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.telephone-europe.com

The contractor is an SME

No

V.2.3) Name and address of the contractor

Avoira Limited

Pennine House,

Bury

BL9 6YA

Email

tenders@avoira.com

Telephone

+44 1617633333

Fax

+44 1617633332

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.avoira.com

The contractor is an SME

No

V.2.3) Name and address of the contractor

Rydal Communications

Ewles House, 19 Church Walk

Peterborough

PE12TP

Email

Steffan@rydal-group.co.uk

Telephone

+44 1733511116

Fax

+44 1733511117

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.rydalcomms.co.uk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Abzorb Ltd

Wilmslow

SK9 6BT

Email

dean.alsened@abzorb.co.uk

Telephone

+44 7843007144

Fax

+44 7557000666

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.abzorb.co.uk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Southern Communications Corporate Solutions

No1 Croydon, 12-16 Addiscombe Road

Croydon

CR0 0XT

Email

stuart.durnell@switchcomms.co.uk

Telephone

+44 2086040010

Fax

+44 2086040001

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.sc-corporate.co.uk

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £22,000,000

Section V. Award of contract

Contract No

CA15266

Lot No

2

Title

Network Connectivity

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 September 2025

V.2.2) Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Rydal Communications

Ewles House, 19 Church Walk

Peterborough

PE12TP

Email

Steffan@rydal-group.co.uk

Telephone

+44 1733511116

Fax

+44 1733511117

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.rydalcomms.co.uk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Glide

Glide House, Building 4, Windmill Lane, Kenn, Clevedon BS21 6UJ,

Clevedon

BS21 6UJ

Email

claire.birchley@glide.co.uk

Telephone

+44 7816114729

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.glide.co.uk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Talk Straight Ltd

2-4 Dansk Way, Backstone Business Park

Leeds

LS29 7LG

Email

tenders@talk-straight.com

Telephone

+44 1133222333

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.talk-straight.com

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Daisy Communications

Lindred House 20 Lindred Road, Brierfield, Brierfield

Nelson

BB9 5SR

Email

publicsector@daisycomms.co.uk

Telephone

+44 7860409655

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.daisycomms.co.uk

The contractor is an SME

No

V.2.3) Name and address of the contractor

Southern Communications Corporate Solutions

No1 Croydon, 12-16 Addiscombe Road

Croydon

CR0 0XT

Email

stuart.durnell@switchcomms.co.uk

Telephone

+44 2086040010

Fax

+44 2086040001

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.sc-corporate.co.uk

The contractor is an SME

No

V.2.3) Name and address of the contractor

Abzorb Ltd

Wilmslow

SK9 6BT

Email

dean.alsened@abzorb.co.uk

Telephone

+44 7843007144

Fax

+44 7557000666

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.abzorb.co.uk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Start Communications Group Ltd

Danworth Farm, Cuckfield Road

Hassocks

BN6 9GL

Email

info@startcomms.co.uk

Telephone

+44 1444719300

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.startcomms.co.uk

The contractor is an SME

No

V.2.3) Name and address of the contractor

Tel Group Ltd

Virginia House, 56 Warwick Road

Solihull

B92 7HX

Email

tiara.hemans@telgroup.co.uk

Telephone

+44 8006521900

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.telephone-europe.com

The contractor is an SME

No

V.2.3) Name and address of the contractor

Avoira Limited

Pennine House,

Bury

BL9 6YA

Email

tenders@avoira.com

Telephone

+44 1617633333

Fax

+44 1617633332

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.avoira.com

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £22,000,000

Section V. Award of contract

Contract No

CA15266

Lot No

3

Title

Mobile Communications

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 September 2025

V.2.2) Information about tenders

Number of tenders received: 8

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Daisy Communications

Lindred House 20 Lindred Road, Brierfield, Brierfield

Nelson

BB9 5SR

Email

publicsector@daisycomms.co.uk

Telephone

+44 7860409655

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.daisycomms.co.uk

The contractor is an SME

No

V.2.3) Name and address of the contractor

Tel Group Ltd

Virginia House, 56 Warwick Road

Solihull

B92 7HX

Email

tiara.hemans@telgroup.co.uk

Telephone

+44 8006521900

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.telephone-europe.com

The contractor is an SME

No

V.2.3) Name and address of the contractor

Currys t/a Currys Business

unit 1 fosse park south, everard way

Leicester

le19 1ut

Email

tenders@currys.co.uk

Telephone

+44 1162821522

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://business.currys.co.uk/>

The contractor is an SME

No

V.2.3) Name and address of the contractor

Abzorb Ltd

Wilmslow

SK9 6BT

Email

dean.alsened@abzorb.co.uk

Telephone

+44 7843007144

Fax

+44 7557000666

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.abzorb.co.uk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Avoira Limited

Pennine House,

Bury

BL9 6YA

Email

tenders@avoira.com

Telephone

+44 1617633333

Fax

+44 1617633332

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.avoir.com

The contractor is an SME

No

V.2.3) Name and address of the contractor

Southern Communications Corporate Solutions

No1 Croydon, 12-16 Addiscombe Road

Croydon

CR0 0XT

Email

stuart.durnell@switchcomms.co.uk

Telephone

+44 2086040010

Fax

+44 2086040001

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.sc-corporate.co.uk

The contractor is an SME

No

V.2.3) Name and address of the contractor

Start Communications Group Ltd

Danworth Farm, Cuckfield Road

Hassocks

BN6 9GL

Email

info@startcomms.co.uk

Telephone

+44 1444719300

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.startcomms.co.uk

The contractor is an SME

No

V.2.3) Name and address of the contractor

Rydal Communications

Ewles House, 19 Church Walk

Peterborough

PE12TP

Email

Steffan@rydal-group.co.uk

Telephone

+44 1733511116

Fax

+44 1733511117

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.rydalcomms.co.uk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £22,000,000

Section V. Award of contract

Contract No

CA15266

Lot No

4

Title

National One-Stop-Shop

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 September 2025

V.2.2) Information about tenders

Number of tenders received: 7

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Abzorb Ltd

Wilmslow

SK9 6BT

Email

dean.alsened@abzorb.co.uk

Telephone

+44 7843007144

Fax

+44 7557000666

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.abzorb.co.uk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Rydal Communications

Ewles House, 19 Church Walk

Peterborough

PE12TP

Email

Steffan@rydal-group.co.uk

Telephone

+44 1733511116

Fax

+44 1733511117

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.rydalcomms.co.uk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Avoira Limited

Pennine House,

Bury

BL9 6YA

Email

tenders@avoira.com

Telephone

+44 1617633333

Fax

+44 1617633332

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.avoira.com

The contractor is an SME

No

V.2.3) Name and address of the contractor

Tel Group Ltd

Virginia House, 56 Warwick Road

Solihull

B92 7HX

Email

tiara.hemans@telgroup.co.uk

Telephone

+44 8006521900

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.telephone-europe.com

The contractor is an SME

No

V.2.3) Name and address of the contractor

Southern Communications Corporate Solutions

No1 Croydon, 12-16 Addiscombe Road

Croydon

CR0 0XT

Email

stuart.durnell@switchcomms.co.uk

Telephone

+44 2086040010

Fax

+44 2086040001

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.sc-corporate.co.uk

The contractor is an SME

No

V.2.3) Name and address of the contractor

Daisy Communications

Lindred House 20 Lindred Road, Brierfield, Brierfield

Nelson

BB9 5SR

Email

publicsector@daisycomms.co.uk

Telephone

+44 7860409655

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.daisycomms.co.uk

The contractor is an SME

No

V.2.3) Name and address of the contractor

Start Communications Group Ltd

Danworth Farm, Cuckfield Road

Hassocks

BN6 9GL

Email

info@startcomms.co.uk

Telephone

+44 1444719300

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.startcomms.co.uk

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £23,500,000

Section VI. Complementary information

VI.3) Additional information

The University of Essex's Internal Reference Number is UOE/DU/TELE/01. The framework is being delivered by the University of Essex and its partners Dukefield Procurement Ltd (who are a subsidiary of Dukefield Ltd). Dukefield Procurement Ltd are acting as agents of the University of Essex in the development and ongoing contract management of this framework. The contracting authority will be using an eTendering system to conduct the procurement exercise. To access the procurement documentation suppliers must register their company details on the Sourcing Cloud system at:

<https://suppliers.multiquote.com>

The tender is available from the opportunities menu on the login page of the site. The contracting authority shall not be under any obligation to accept the lowest tender or indeed any tender. The University of Essex expressly reserves the rights:

- (a) to terminate the procurement process and not to award any contract as a result of the procurement process at any time;
- (b) to make whatever changes it may see fit to the content and structure of the procurement as detailed within the tender documentation;
- (c) to award a contract covering only part of the it's requirements if explicitly detailed within the tender documentation;
- (d) to disqualify any organisation from the process that canvasses any employee of the Contracting Authority during the procurement process or standstill period if applicable;
- (e) seek clarifications to tender responses on the basis that any clarification sought will not confer any undue competitive advantage in the favour of any supplier from whom such

clarifications are being sought;

(f) where the contracting authority can evidence that there is a conflict of interest, either personal or in consideration of any organisation bidding for the contract, the contracting authority shall have the explicit right to immediately exclude that person or organisation from the tender process entirely;

(g) where the contracting authority has engaged in any pre-market soft testing prior to the commencement of the procurement process, the contracting authority reserves the right to name any organisation that has been involved in these discussions and release any and all specifications/ discussion documents to the market where appropriate to the subject matter of this procurement;

(h) the contracting authority will not be liable for any costs incurred by tenderers;

(i) the value of the framework provided in section II.1.5) is only an estimate and the contracting authority will not guarantee any business through this framework agreement;

and

(j) the contracting authority wishes to establish a framework agreement open for use by all Public Sector Bodies as stated in II.1.4).

Tenderers should note, in reference to section IV.1.3), envisaged maximum number of participants to the framework:

Where, following the evaluation of bids, more than one tenderer is tied with the same final evaluation score and are ranked in the last supplier award position, each of these tenderers shall be deemed to occupy the last framework agreement contract award position for the purpose of calculating the maximum number of suppliers under the framework. The contracting authority will award a framework agreement to additional tenderers on the framework beyond the stated maximum number, where their final evaluation score (s) is within 0.5% of the last placed position on the framework.

For the avoidance of doubt, for each Lot, the last placed position in respect of this framework is tenth. Therefore, tenderers within 0.5%, along with the tenderer in last placed position, shall be deemed to occupy the last framework agreement contract award position for the framework.

VI.4) Procedures for review

VI.4.1) Review body

University of Essex

Wivenhoe Park

Colchester

CO4 3SQ

Country

United Kingdom

Internet address

<https://www.essex.ac.uk/>

VI.4.2) Body responsible for mediation procedures

University of Essex

Wivenhoe Park

Colchester

CO4 3SQ

Country

United Kingdom

Internet address

<https://www.essex.ac.uk/>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The University of Essex will incorporate a minimum 10-day standstill period at the point information on the award of contract is communicated to tenderers. Bidders who are unsuccessful shall be informed by the Contracting Authority as soon as possible after the decision is made as to the reasons why the bidder was unsuccessful. If an appeal regarding the award of the contract has not been successfully resolved, the Public Procurement Regulations provide for the aggrieved parties who have been harmed or who are at risk of harm by the breach of the rules to take action in the High Court (England, Wales and Northern Ireland). Any action must be generally brought within 3 months. If a declaration of ineffectiveness is sought, any such action must be brought

within 30 days where the Contracting Authority has communicated the award of the contract and a summary of reasons to tenderers, or otherwise within 6 months of the contract being entered into.

Where a contract has not been entered into, the Court may order the setting aside of the award decision or order the Contracting Authority to amend any document and may award damages. If the Contract has been entered into the Court may, depending on the circumstances, award damages, make a declaration of ineffectiveness, order the Contracting Authority to pay a fine, and/or order that the duration of the contract be shortened. The purpose of the standstill period referred to above is to allow the parties to apply to the Courts to set aside the award decision before the contract is entered into.

VI.4.4) Service from which information about the review procedure may be obtained

University of Essex

Wivenhoe Park

Colchester

CO4 3SQ

Country

United Kingdom

Internet address

<https://www.essex.ac.uk/>