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Contract

Communications Solutions

University of Essex
Public Sector
Dukefield Procurement Limited
Education

F03: Contract award notice

Notice identifier: 2025/S 000-055855

Procurement identifier (OCID): ocds-h6vhtk-04e55f

Published 11 September 2025, 2:42pm

Section I: Contracting authority

I.1) Name and addresses

University of Essex

Wivenhoe Park

Colchester

CO4 3SQ

Email

philip.sweeting@essex.ac.uk

Telephone

+44 1206872954

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

https://www.essex.ac.uk/

Buyer's address

https://www.essex.ac.uk/

I.1) Name and addresses

Public Sector

Parkside House 167

Bolton

BL1 4RA

Email

holly.norton@dukefieldprocurement.co.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

http://www.dukefield.co.uk/about-us/

Buyer's address

http://www.dukefield.co.uk/about-us/

I.1) Name and addresses

Dukefield Procurement Limited

Parkside House 167, Chorley

Bolton

BL1 4RA

Email

holly.norton@dukefieldprocurement.co.uk

Telephone

+44 7966040564

Country

United Kingdom

NUTS code

UKD3 - Greater Manchester

Internet address(es)

Main address

http://www.dukefield.co.uk/about-us/

Buyer's address

http://www.dukefield.co.uk/about-us/

I.1) Name and addresses

Education

Parkside House

Bolton

BL1 4RA

Email

holly.norton@dukefieldprocurement.co.uk

Telephone

+44 7966040564

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

http://www.dukefield.co.uk/about-us/

Buyer's address

http://www.dukefield.co.uk/about-us/

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Communications Solutions

Reference number

CA15266 - UOE/DU/TELE/01

II.1.2) Main CPV code

• 32500000 - Telecommunications equipment and supplies

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Framework will provide a comprehensive range of communications and telecommunications solutions. It is let by the University of Essex and is available for use by all organisations across the UK Public Sector (and any future successors). These include (but not limited to) central government departments and agencies, Non Departmental Public Bodies, NHS bodies, Local Authorities, Police Authorities, Emergency Services, Educational Establishments, Hospices, Registered Charities, National Parks, Registered Social Landlords and any other body permitted by the Contracting Authority. Full details of the classification of eligible end user organisations and geographical areas is available at: http://www.dukefieldprocurement.co.uk/fts-eligible-users

The framework will be let across four Lots, with a maximum of 10 suppliers awarded a place on each of the Lots.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £89,500,000

II.2) Description

II.2.1) Title

Unified Communications and Telephony

Lot No

1

II.2.2) Additional CPV code(s)

- 45232332 Ancillary works for telecommunications
- 72320000 Database services
- 32252100 Hands-free mobile telephones
- 32400000 Networks
- 32523000 Telecommunications facilities
- 32570000 Communications equipment
- 48000000 Software package and information systems
- 32543000 Telephone switchboards
- 32522000 Telecommunications equipment
- 72212730 Security software development services
- 72100000 Hardware consultancy services
- 32252110 Hands-free mobile telephones (wireless)
- 64225000 Air-to-ground telecommunications services
- 32550000 Telephone equipment
- 48730000 Security software package
- 72212760 Virus protection software development services
- 72700000 Computer network services
- 72900000 Computer back-up and catalogue conversion services
- 72212761 Anti-virus software development services
- 32581000 Data-communications equipment

- 48219700 Communications server software package
- 48761000 Anti-virus software package
- 32412100 Telecommunications network
- 32524000 Telecommunications system
- 72212731 File security software development services
- 48732000 Data security software package
- 64210000 Telephone and data transmission services
- 64212700 Universal Mobile Telephone System (UMTS) services
- 32260000 Data-transmission equipment
- 48760000 Virus protection software package
- 73421000 Development of security equipment
- 64212000 Mobile-telephone services
- 72800000 Computer audit and testing services
- 35700000 Military electronic systems
- 45314000 Installation of telecommunications equipment
- 32521000 Telecommunications cable
- 32546100 Digital switchboards
- 32412000 Communications network
- 72400000 Internet services
- 32250000 Mobile telephones
- 72210000 Programming services of packaged software products
- 50331000 Repair and maintenance services of telecommunications lines
- 32270000 Digital transmission apparatus
- 66131000 Security brokerage services
- 32237000 Walkie-talkies
- 32500000 Telecommunications equipment and supplies

- 72600000 Computer support and consultancy services
- 32571000 Communications infrastructure
- 72212732 Data security software development services
- 64200000 Telecommunications services
- 72200000 Software programming and consultancy services
- 35120000 Surveillance and security systems and devices
- 50330000 Maintenance services of telecommunications equipment
- 64000000 Postal and telecommunications services
- 32572000 Communications cable
- 72420000 Internet development services
- 50332000 Telecommunications-infrastructure maintenance services
- 48731000 File security software package
- 64227000 Integrated telecommunications services
- 50333000 Maintenance services of radio-communications equipment
- 51300000 Installation services of communications equipment
- 72500000 Computer-related services
- 48511000 Desktop communications software package
- 48900000 Miscellaneous software package and computer systems
- 32510000 Wireless telecommunications system
- 32520000 Telecommunications cable and equipment
- 32344220 Radio pagers
- 72000000 IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

• UK - United Kingdom

Main site or place of performance

United Kingdom

II.2.4) Description of the procurement

The Lot will involve, amongst other aspects, the supply of communications software, hardware, installation, training and support of communications supplies, services and solutions whereby users can use a multitude of different devices such as physical phones, software on laptops, PC's and apps on mobiles to make and receive calls via a telephony platform.

The Lot will provide the intelligent combining of voice, video, instant messaging, mobile voice and data, and other multimedia services in a bespoke way depending on the end users' needs. This Lot will cover all encompassing solutions offering for example Desktop Agent/Supervisor, Contact Centre, Video Conferencing and Email/Text management functionality. It will also provide access to IP Telephony, Voice Over IP Services and Call Tariff Packages; encompassing the provision and support of IP solutions and Cyber Security provisions.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70.00%

Price - Weighting: 30.00%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Network Connectivity

Lot No

2

II.2.2) Additional CPV code(s)

- 32400000 Networks
- 72210000 Programming services of packaged software products
- 48760000 Virus protection software package
- 32270000 Digital transmission apparatus
- 35120000 Surveillance and security systems and devices
- 32550000 Telephone equipment
- 72420000 Internet development services
- 32572000 Communications cable
- 32546100 Digital switchboards
- 72800000 Computer audit and testing services
- 45232332 Ancillary works for telecommunications
- 50331000 Repair and maintenance services of telecommunications lines
- 50330000 Maintenance services of telecommunications equipment
- 32252110 Hands-free mobile telephones (wireless)
- 72212760 Virus protection software development services
- 72212730 Security software development services
- 64200000 Telecommunications services
- 32510000 Wireless telecommunications system
- 72600000 Computer support and consultancy services
- 48219700 Communications server software package
- 51300000 Installation services of communications equipment
- 64227000 Integrated telecommunications services
- 72500000 Computer-related services
- 32524000 Telecommunications system
- 72700000 Computer network services
- 32571000 Communications infrastructure

- 72320000 Database services
- 73421000 Development of security equipment
- 64212000 Mobile-telephone services
- 50333000 Maintenance services of radio-communications equipment
- 48000000 Software package and information systems
- 32570000 Communications equipment
- 48732000 Data security software package
- 32521000 Telecommunications cable
- 32522000 Telecommunications equipment
- 32543000 Telephone switchboards
- 72212732 Data security software development services
- 32250000 Mobile telephones
- 32520000 Telecommunications cable and equipment
- 72000000 IT services: consulting, software development, Internet and support
- 66131000 Security brokerage services
- 72400000 Internet services
- 32252100 Hands-free mobile telephones
- 48731000 File security software package
- 32344220 Radio pagers
- 48730000 Security software package
- 50332000 Telecommunications-infrastructure maintenance services
- 72100000 Hardware consultancy services
- 64000000 Postal and telecommunications services
- 72212731 File security software development services
- 32500000 Telecommunications equipment and supplies
- 72200000 Software programming and consultancy services

- 32260000 Data-transmission equipment
- 48511000 Desktop communications software package
- 35700000 Military electronic systems
- 72212761 Anti-virus software development services
- 72700000 Computer network services
- 45314000 Installation of telecommunications equipment
- 32523000 Telecommunications facilities
- 48900000 Miscellaneous software package and computer systems
- 32237000 Walkie-talkies
- 72900000 Computer back-up and catalogue conversion services
- 32412000 Communications network
- 64225000 Air-to-ground telecommunications services
- 64212700 Universal Mobile Telephone System (UMTS) services
- 48761000 Anti-virus software package
- 32412100 Telecommunications network
- 32581000 Data-communications equipment

II.2.3) Place of performance

NUTS codes

UK - United Kingdom

Main site or place of performance

United Kingdom

II.2.4) Description of the procurement

The supply, setup and support of networks and associated networking services. It addresses the supply and support of networks and associated networking services for the provision of managed connectivity for high bandwidth secure services and other communications and telecommunications requirements.

This Lot also encompasses but is not limited to, the provision and support of digital connections, network equipment and servers, along with associated support services within premises, and will include Managed LAN services, Wi-Fi and Cyber Security provisions.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70.00%

Price - Weighting: 30.00%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Mobile Communications

Lot No

3

II.2.2) Additional CPV code(s)

- 48732000 Data security software package
- 45232332 Ancillary works for telecommunications
- 50331000 Repair and maintenance services of telecommunications lines
- 32270000 Digital transmission apparatus
- 48000000 Software package and information systems
- 35120000 Surveillance and security systems and devices
- 72100000 Hardware consultancy services
- 72200000 Software programming and consultancy services

- 48761000 Anti-virus software package
- 64210000 Telephone and data transmission services
- 72900000 Computer back-up and catalogue conversion services
- 32250000 Mobile telephones
- 32523000 Telecommunications facilities
- 32570000 Communications equipment
- 32524000 Telecommunications system
- 50332000 Telecommunications-infrastructure maintenance services
- 72500000 Computer-related services
- 48760000 Virus protection software package
- 32521000 Telecommunications cable
- 50330000 Maintenance services of telecommunications equipment
- 32572000 Communications cable
- 64200000 Telecommunications services
- 72320000 Database services
- 66131000 Security brokerage services
- 32522000 Telecommunications equipment
- 32510000 Wireless telecommunications system
- 72212732 Data security software development services
- 32550000 Telephone equipment
- 32520000 Telecommunications cable and equipment
- 35700000 Military electronic systems
- 73421000 Development of security equipment
- 72212761 Anti-virus software development services
- 32546100 Digital switchboards
- 48730000 Security software package

- 32237000 Walkie-talkies
- 32412100 Telecommunications network
- 32571000 Communications infrastructure
- 32581000 Data-communications equipment
- 72212730 Security software development services
- 72700000 Computer network services
- 50333000 Maintenance services of radio-communications equipment
- 64212700 Universal Mobile Telephone System (UMTS) services
- 32252100 Hands-free mobile telephones
- 51300000 Installation services of communications equipment
- 48219700 Communications server software package
- 32500000 Telecommunications equipment and supplies
- 72210000 Programming services of packaged software products
- 48511000 Desktop communications software package
- 72212760 Virus protection software development services
- 64227000 Integrated telecommunications services
- 72212731 File security software development services
- 72600000 Computer support and consultancy services
- 45314000 Installation of telecommunications equipment
- 48900000 Miscellaneous software package and computer systems
- 48731000 File security software package
- 72420000 Internet development services
- 32344220 Radio pagers
- 32260000 Data-transmission equipment
- 72400000 Internet services
- 64000000 Postal and telecommunications services

- 72800000 Computer audit and testing services
- 72000000 IT services: consulting, software development, Internet and support
- 64212000 Mobile-telephone services
- 32400000 Networks
- 32412000 Communications network
- 32543000 Telephone switchboards
- 32252110 Hands-free mobile telephones (wireless)
- 64225000 Air-to-ground telecommunications services

II.2.3) Place of performance

NUTS codes

• UK - United Kingdom

Main site or place of performance

United Kingdom

II.2.4) Description of the procurement

This Lot will provide access to all aspects of mobile communications and services by either Mobile Network Operators (MNOs) or Resellers - i.e., handsets, other devices, airtime - call time, data etc, associated value added services and Cyber Security provisions.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70.00%

Price - Weighting: 30.00%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

National One-Stop-Shop

Lot No

4

II.2.2) Additional CPV code(s)

- 32500000 Telecommunications equipment and supplies
- 64212000 Mobile-telephone services
- 72900000 Computer back-up and catalogue conversion services
- 32344220 Radio pagers
- 32524000 Telecommunications system
- 32521000 Telecommunications cable
- 32543000 Telephone switchboards
- 32270000 Digital transmission apparatus
- 32237000 Walkie-talkies
- 32523000 Telecommunications facilities
- 48511000 Desktop communications software package
- 72700000 Computer network services
- 32546100 Digital switchboards
- 72420000 Internet development services
- 72212760 Virus protection software development services
- 32581000 Data-communications equipment
- 32570000 Communications equipment
- 32522000 Telecommunications equipment
- 72400000 Internet services

- 72800000 Computer audit and testing services
- 32571000 Communications infrastructure
- 72210000 Programming services of packaged software products
- 66131000 Security brokerage services
- 64227000 Integrated telecommunications services
- 48900000 Miscellaneous software package and computer systems
- 32520000 Telecommunications cable and equipment
- 72100000 Hardware consultancy services
- 72212731 File security software development services
- 48219700 Communications server software package
- 73421000 Development of security equipment
- 48760000 Virus protection software package
- 72000000 IT services: consulting, software development, Internet and support
- 32510000 Wireless telecommunications system
- 35120000 Surveillance and security systems and devices
- 35700000 Military electronic systems
- 50330000 Maintenance services of telecommunications equipment
- 72320000 Database services
- 72600000 Computer support and consultancy services
- 32252110 Hands-free mobile telephones (wireless)
- 64225000 Air-to-ground telecommunications services
- 32412000 Communications network
- 51300000 Installation services of communications equipment
- 72212732 Data security software development services
- 32572000 Communications cable
- 50332000 Telecommunications-infrastructure maintenance services

- 64000000 Postal and telecommunications services
- 48000000 Software package and information systems
- 32250000 Mobile telephones
- 45232332 Ancillary works for telecommunications
- 32412100 Telecommunications network
- 64210000 Telephone and data transmission services
- 72500000 Computer-related services
- 50331000 Repair and maintenance services of telecommunications lines
- 48730000 Security software package
- 64200000 Telecommunications services
- 48731000 File security software package
- 72212730 Security software development services
- 32550000 Telephone equipment
- 64212700 Universal Mobile Telephone System (UMTS) services
- 72200000 Software programming and consultancy services
- 72212761 Anti-virus software development services
- 32252100 Hands-free mobile telephones
- 32260000 Data-transmission equipment
- 32400000 Networks
- 45314000 Installation of telecommunications equipment
- 50333000 Maintenance services of radio-communications equipment
- 48732000 Data security software package
- 48761000 Anti-virus software package

II.2.3) Place of performance

NUTS codes

• UK - United Kingdom

Main site or place of performance

United Kingdom

II.2.4) Description of the procurement

This Lot will provide access to the entire suite of communications solutions, supplies and services detailed within the scope of Lots 1, 2 and 3 from a national one-stop-shop provision.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70.00%

Price - Weighting: 30.00%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: 2025/S 000-006362

Section V. Award of contract

Contract No

CA15266

Lot No

1

Title

Unified Communications and Telephony

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 September 2025

V.2.2) Information about tenders

Number of tenders received: 10

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Start Communications Group Ltd

Danworth Farm, Cuckfield Road

Hassocks

BN6 9GL

Email

info@startcomms.co.uk

Telephone

+44 1444719300 Country **United Kingdom NUTS** code • UK - United Kingdom Internet address www.startcomms.co.uk The contractor is an SME No V.2.3) Name and address of the contractor **Exchange Communications Limited** 11-17 Kerr Street, Kirkintilloch Glasgow G66 1LF Email sales@exchangecommunications.co.uk Telephone +44 1417765851 Fax +44 1417777818 Country **United Kingdom NUTS** code

• UK - United Kingdom Internet address www.exchangecommunications.co.uk The contractor is an SME Yes V.2.3) Name and address of the contractor **Daisy Communications** Lindred House 20 Lindred Road, Brierfield, Brierfield Nelson BB9 5SR Email publicsector@daisycomms.co.uk Telephone +44 7860409655 Country **United Kingdom NUTS** code • UK - United Kingdom Internet address www.daisycomms.co.uk

The contractor is an SME

No

V.2.3) Name and address of the contractor

Talk Straight Ltd 2-4 Dansk Way, Backstone Business Park Leeds LS29 7LG Email tenders@talk-straight.com Telephone +44 1133222333 Country **United Kingdom NUTS** code • UK - United Kingdom Internet address www.talk-straight.com The contractor is an SME Yes V.2.3) Name and address of the contractor Clarion Communication Systems London W11 4BD Email tom.hunt@clarioncomms.com Telephone

+44 8456444585
Fax
+44 8456444585
Country
United Kingdom
NUTS code
UK - United Kingdom
Internet address
www.clarioncomms.com/systems
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Tel Group Ltd
Virginia House, 56 Warwick Road
Solihull
B92 7HX
Email
tiara.hemans@telgroup.co.uk
Telephone
+44 8006521900
Country
United Kingdom
NUTS code

UK - United Kingdom	
Internet address	
www.telephone-europe.com	
The contractor is an SME	
No	

V.2.3) Name and address of the contractor

Avoira Limited

Pennine House,

Bury

BL9 6YA

Email

tenders@avoira.com

Telephone

+44 1617633333

Fax

+44 1617633332

Country

United Kingdom

NUTS code

• UK - United Kingdom

Internet address

www.avoira.com

The contractor is an SME

N	0
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V.2.3) Name and address of the contractor

Rydal Communications

Ewles House, 19 Church Walk

Peterborough

PE12TP

Email

Steffan@rydal-group.co.uk

Telephone

+44 1733511116

Fax

+44 1733511117

Country

United Kingdom

NUTS code

• UK - United Kingdom

Internet address

www.rydalcomms.co.uk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Abzorb Ltd

Wilmslow

SK9 6BT Email dean.alsened@abzorb.co.uk Telephone +44 7843007144 Fax +44 7557000666 Country **United Kingdom NUTS** code • UK - United Kingdom Internet address www.abzorb.co.uk The contractor is an SME Yes V.2.3) Name and address of the contractor Southern Communications Corporate Solutions No1 Croydon, 12-16 Addiscombe Road Croydon CR0 0XT Email stuart.durnell@switchcomms.co.uk Telephone

+44 2086040010

Fax

+44 2086040001

Country

United Kingdom

NUTS code

• UK - United Kingdom

Internet address

www.sc-corporate.co.uk

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £22,000,000

Section V. Award of contract

Contract No

CA15266

Lot No

2

Title

Network Connectivity

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 September 2025

V.2.2) Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Rydal Communications

Ewles House, 19 Church Walk

Peterborough

PE12TP

Email

Steffan@rydal-group.co.uk

Telephone

+44 1733511116
Fax
+44 1733511117
Country
United Kingdom
NUTS code
UK - United Kingdom
Internet address
www.rydalcomms.co.uk
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Glide
Glide
Glide Glide House, Building 4, Windmill Lane, Kenn, Clevedon BS21 6UJ,
Glide Glide House, Building 4, Windmill Lane, Kenn, Clevedon BS21 6UJ, Clevedon
Glide Glide House, Building 4, Windmill Lane, Kenn, Clevedon BS21 6UJ, Clevedon BS21 6UJ
Glide Glide House, Building 4, Windmill Lane, Kenn, Clevedon BS21 6UJ, Clevedon BS21 6UJ Email
Glide Glide House, Building 4, Windmill Lane, Kenn, Clevedon BS21 6UJ, Clevedon BS21 6UJ Email claire.birchley@glide.co.uk
Glide Glide House, Building 4, Windmill Lane, Kenn, Clevedon BS21 6UJ, Clevedon BS21 6UJ Email claire.birchley@glide.co.uk Telephone
Glide Glide House, Building 4, Windmill Lane, Kenn, Clevedon BS21 6UJ, Clevedon BS21 6UJ Email claire.birchley@glide.co.uk Telephone +44 7816114729

• UK - United Kingdom Internet address www.glide.co.uk The contractor is an SME Yes V.2.3) Name and address of the contractor Talk Straight Ltd 2-4 Dansk Way, Backstone Business Park Leeds LS29 7LG Email tenders@talk-straight.com Telephone +44 1133222333 Country **United Kingdom NUTS** code • UK - United Kingdom Internet address www.talk-straight.com The contractor is an SME Yes

V.2.3) Name and address of the contractor

Daisy Communications Lindred House 20 Lindred Road, Brierfield, Brierfield Nelson **BB9 5SR** Email publicsector@daisycomms.co.uk Telephone +44 7860409655 Country **United Kingdom NUTS** code • UK - United Kingdom Internet address www.daisycomms.co.uk The contractor is an SME No V.2.3) Name and address of the contractor Southern Communications Corporate Solutions No1 Croydon, 12-16 Addiscombe Road Croydon CR0 0XT Email stuart.durnell@switchcomms.co.uk

Telephone
+44 2086040010
Fax
+44 2086040001
Country
United Kingdom
NUTS code
UK - United Kingdom
Internet address
www.sc-corporate.co.uk
The contractor is an SME
No
V.2.3) Name and address of the contractor
V.2.3) Name and address of the contractor Abzorb Ltd
Abzorb Ltd
Abzorb Ltd Wilmslow
Abzorb Ltd Wilmslow SK9 6BT
Abzorb Ltd Wilmslow SK9 6BT Email
Abzorb Ltd Wilmslow SK9 6BT Email dean.alsened@abzorb.co.uk
Abzorb Ltd Wilmslow SK9 6BT Email dean.alsened@abzorb.co.uk Telephone
Abzorb Ltd Wilmslow SK9 6BT Email dean.alsened@abzorb.co.uk Telephone +44 7843007144

United Kingdom

NUTS code

• UK - United Kingdom

Internet address

www.abzorb.co.uk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Start Communications Group Ltd

Danworth Farm, Cuckfield Road

Hassocks

BN6 9GL

Email

info@startcomms.co.uk

Telephone

+44 1444719300

Country

United Kingdom

NUTS code

• UK - United Kingdom

Internet address

www.startcomms.co.uk

The contractor is an SME

V.2.3) Name and address of the contractor

Tel Group Ltd

Virginia House, 56 Warwick Road

Solihull

B92 7HX

Email

tiara.hemans@telgroup.co.uk

Telephone

+44 8006521900

Country

United Kingdom

NUTS code

• UK - United Kingdom

Internet address

www.telephone-europe.com

The contractor is an SME

No

V.2.3) Name and address of the contractor

Avoira Limited

Pennine House,

Bury

BL9 6YA

Email

tenders@avoira.com

Telephone

+44 1617633333

Fax

+44 1617633332

Country

United Kingdom

NUTS code

• UK - United Kingdom

Internet address

www.avoira.com

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £22,000,000

Section V. Award of contract

Contract No

CA15266

Lot No

3

Title

Mobile Communications

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 September 2025

V.2.2) Information about tenders

Number of tenders received: 8

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Daisy Communications

Lindred House 20 Lindred Road, Brierfield, Brierfield

Nelson

BB9 5SR

Email

publicsector@daisycomms.co.uk

Telephone

+44 7860409655 Country **United Kingdom** NUTS code • UK - United Kingdom Internet address www.daisycomms.co.uk The contractor is an SME No V.2.3) Name and address of the contractor Tel Group Ltd Virginia House, 56 Warwick Road Solihull B92 7HX Email tiara.hemans@telgroup.co.uk Telephone +44 8006521900 Country **United Kingdom NUTS** code • UK - United Kingdom

Internet address

www.telephone-europe.com

The contractor is an SME

No

V.2.3) Name and address of the contractor

Currys t/a Currys Business

unit 1 fosse park south, everard way

Leicester

le19 1ut

Email

tenders@currys.co.uk

Telephone

+44 1162821522

Country

United Kingdom

NUTS code

• UK - United Kingdom

Internet address

https://business.currys.co.uk/

The contractor is an SME

No

V.2.3) Name and address of the contractor

Abzorb Ltd

Wilmslow

SK9 6BT Email dean.alsened@abzorb.co.uk Telephone +44 7843007144 Fax +44 7557000666 Country **United Kingdom NUTS** code • UK - United Kingdom Internet address www.abzorb.co.uk The contractor is an SME Yes V.2.3) Name and address of the contractor **Avoira Limited** Pennine House, Bury BL9 6YA Email tenders@avoira.com Telephone

+44 1617633333
Fax
+44 1617633332
Country
United Kingdom
NUTS code
UK - United Kingdom
Internet address
www.avoira.com
The contractor is an SME
No
V.2.3) Name and address of the contractor
Southern Communications Corporate Solutions
No1 Croydon, 12-16 Addiscombe Road
Croydon
CR0 0XT
Email
stuart.durnell@switchcomms.co.uk
Telephone
+44 2086040010
Fax
+44 2086040001

United Kingdom

NUTS code

• UK - United Kingdom

Internet address

www.sc-corporate.co.uk

The contractor is an SME

No

V.2.3) Name and address of the contractor

Start Communications Group Ltd

Danworth Farm, Cuckfield Road

Hassocks

BN6 9GL

Email

info@startcomms.co.uk

Telephone

+44 1444719300

Country

United Kingdom

NUTS code

• UK - United Kingdom

Internet address

www.startcomms.co.uk

The contractor is an SME

No

V.2.3) Name and address of the contractor

Rydal Communications

Ewles House, 19 Church Walk

Peterborough

PE12TP

Email

Steffan@rydal-group.co.uk

Telephone

+44 1733511116

Fax

+44 1733511117

Country

United Kingdom

NUTS code

• UK - United Kingdom

Internet address

www.rydalcomms.co.uk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £22,000,000

Section V. Award of contract

Contract No

CA15266

Lot No

4

Title

National One-Stop-Shop

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 September 2025

V.2.2) Information about tenders

Number of tenders received: 7

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Abzorb Ltd

Wilmslow

SK9 6BT

Email

dean.alsened@abzorb.co.uk

Telephone

+44 7843007144

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+44 7557000666
Country
United Kingdom
NUTS code
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Internet address
www.abzorb.co.uk
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Rydal Communications
Ewles House, 19 Church Walk
Peterborough
PE12TP
Email
Steffan@rydal-group.co.uk
Telephone
+44 1733511116
Fax
+44 1733511117

United Kingdom

Country

NUTS code

• UK - United Kingdom

Internet address

www.rydalcomms.co.uk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Avoira Limited

Pennine House,

Bury

BL9 6YA

Email

tenders@avoira.com

Telephone

+44 1617633333

Fax

+44 1617633332

Country

United Kingdom

NUTS code

• UK - United Kingdom

Internet address

www.avoira.com

V.2.3) Name and address of the contractor
Tel Group Ltd
Virginia House, 56 Warwick Road
Solihull
B92 7HX
Email
tiara.hemans@telgroup.co.uk
Telephone
+44 8006521900
Country
United Kingdom
NUTS code
UK - United Kingdom
Internet address
www.telephone-europe.com
The contractor is an SME
No
V.2.3) Name and address of the contractor
Southern Communications Corporate Solutions
No1 Croydon, 12-16 Addiscombe Road
Croydon

The contractor is an SME

No

CR0 0XT Email stuart.durnell@switchcomms.co.uk Telephone +44 2086040010 Fax +44 2086040001 Country **United Kingdom NUTS** code • UK - United Kingdom Internet address www.sc-corporate.co.uk The contractor is an SME No V.2.3) Name and address of the contractor **Daisy Communications** Lindred House 20 Lindred Road, Brierfield, Brierfield Nelson **BB9 5SR** Email publicsector@daisycomms.co.uk Telephone

+44 7860409655 Country **United Kingdom** NUTS code • UK - United Kingdom Internet address www.daisycomms.co.uk The contractor is an SME No V.2.3) Name and address of the contractor Start Communications Group Ltd Danworth Farm, Cuckfield Road Hassocks BN6 9GL Email info@startcomms.co.uk Telephone +44 1444719300 Country **United Kingdom NUTS** code • UK - United Kingdom

Internet address

www.startcomms.co.uk

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £23,500,000

Section VI. Complementary information

VI.3) Additional information

The University of Essex's Internal Reference Number is UOE/DU/TELE/01. The framework is being delivered by the University of Essex and its partners Dukefield Procurement Ltd (who are a subsidiary of Dukefield Ltd). Dukefield Procurement Ltd are acting as agents of the University of Essex in the development and ongoing contract management of this framework. The contracting authority will be using an eTendering system to conduct the procurement exercise. To access the procurement documentation suppliers must register their company details on the Sourcing Cloud system at:

https://suppliers.multiquote.com

The tender is available from the opportunities menu on the login page of the site. The contracting authority shall not be under any obligation to accept the lowest tender or indeed any tender. The University of Essex expressly reserves the rights:

- (a) to terminate the procurement process and not to award any contract as a result of the procurement process at any time;
- (b) to make whatever changes it may see fit to the content and structure of the procurement as detailed within the tender documentation;
- (c) to award a contract covering only part of the it's requirements if explicitly detailed within the tender documentation;
- (d) to disqualify any organisation from the process that canvasses any employee of the Contracting Authority during the procurement process or standstill period if applicable;
- (e) seek clarifications to tender responses on the basis that any clarification sought will not confer any undue competitive advantage in the favour of any supplier from whom such

clarifications are being sought;

- (f) where the contracting authority can evidence that there is a conflict of interest, either personal or in consideration of any organisation bidding for the contract, the contracting authority shall have the explicit right to immediately exclude that person or organisation from the tender process entirely;
- (g) where the contracting authority has engaged in any pre-market soft testing prior to the commencement of the procurement process, the contracting authority reserves the right to name any organisation that has been involved in these discussions and release any and all specifications/ discussion documents to the market where appropriate to the subject matter of this procurement;
- (h) the contracting authority will not be liable for any costs incurred by tenderers;
- (i) the value of the framework provided in section II.1.5) is only an estimate and the contracting authority will not guarantee any business through this framework agreement;

and

(j) the contracting authority wishes to establish a framework agreement open for use by all Public Sector Bodies as stated in II.1.4).

Tenderers should note, in reference to section IV.1.3), envisaged maximum number of participants to the framework:

Where, following the evaluation of bids, more than one tenderer is tied with the same final evaluation score and are ranked in the last supplier award position, each of these tenderers shall be deemed to occupy the last framework agreement contract award position for the for the purpose of calculating the maximum number of suppliers under the framework. The contracting authority will award a framework agreement to additional tenderers on the framework beyond the stated maximum number, where their final evaluation score (s) is within 0.5% of the last placed position on the framework.

For the avoidance of doubt, for each Lot, the last placed position in respect of this framework is tenth. Therefore, tenderers within 0.5%, along with the tenderer in last placed position, shall be deemed to occupy the last framework agreement contract award position for the framework.

VI.4) Procedures for review

VI.4.1) Review body

University of Essex

Colchester
CO4 3SQ
Country
United Kingdom
Internet address
https://www.essex.ac.uk/
VI.4.2) Body responsible for mediation procedures
University of Essex
Wivenhoe Park
Colchester
CO4 3SQ
Country
United Kingdom
Internet address
https://www.essex.ac.uk/
VI.4.3) Review procedure
Precise information on deadline(s) for review procedures
The University of Essex will incorporate a minimum 10-day standstill period at the point information on the award of contract is communicated to tenderers. Bidders who are unsuccessful shall be informed by the Contracting Authority as soon as possible after the decision is made as to the reasons why the bidder was unsuccessful. If an appeal regarding the award of the contract has not been successfully resolved, the Public Procurement Regulations provide for the aggrieved parties who have been harmed or

who are at risk of harm by the breach of the rules to take action in the High Court (England, Wales and Northern Ireland). Any action must be generally brought within 3 months. If a declaration of ineffectiveness is sought, any such action must be brought

Wivenhoe Park

within 30 days where the Contracting Authority has communicated the award of the contract and a summary of reasons to tenderers, or otherwise within 6 months of the contract being entered into.

Where a contract has not been entered into, the Court may order the setting aside of the award decision or order the Contracting Authority to amend any document and may award damages. If the Contract has been entered into the Court may, depending on the circumstances, award damages, make a declaration of ineffectiveness, order the Contracting Authority to pay a fine, and/or order that the duration of the contract the shortened. The purpose of the standstill period referred to above is to allow the parties to apply to the Courts to set aside the award decision before the contract is entered into.

VI.4.4) Service from which information about the review procedure may be obtained

University of Essex
Wivenhoe Park

Colchester

CO4 3SQ

Country

United Kingdom

Internet address

https://www.essex.ac.uk/