

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/055836-2025>

Award

NHSE H&J London - Adult Patient & Public Voice Procurement

NHS England

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-055836

Procurement identifier (OCID): ocds-h6vhtk-0564cb ([view related notices](#))

Published 11 September 2025, 2:18pm

Scope

Reference

C377296

Description

Adult Patient & Public Voice services to support all H&J London ADULT services by providing Independent lived experience and patient and public voice input as part of the H&J London Commissioning Process.

Contract 1. NHSE H&J London - Adult Patient & Public Voice Procurement

Supplier

- [User Voice](#)

Contract value

- £324,072 excluding VAT
- £388,886 including VAT

Above the relevant threshold

Award decision date

11 September 2025

Date assessment summaries were sent to tenderers

11 September 2025

Standstill period

- End: 22 September 2025
- 8 working days

Earliest date the contract will be signed

29 September 2025

Contract dates (estimated)

- 30 September 2025 to 22 September 2028
- Possible extension to 22 September 2029
- 3 years, 11 months, 23 days

Description of possible extension:

Subject to approval of available funding

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Information about tenders

- 1 tender received
- 1 tender assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 1 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 0 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

User Voice

- Companies House: 06820227

20 Newburn Street, London,

London

SE11 5PJ

United Kingdom

Email: fundraising@uservice.org

Region: UKI45 - Lambeth

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Associated people/organisations:

not applicable

Contract 1. NHSE H&J London - Adult Patient & Public Voice Procurement

Contracting authority

NHS England

- Public Procurement Organisation Number: PDPT-3135-BWWY

Wellington House, 133-135 Waterloo Rd

London

SE1 8UG

United Kingdom

Contact name: Janice Brodie

Email: commercial@nhsengland.nhs.net

Website: <https://www.england.nhs.uk/>

Region: UKI45 - Lambeth

Organisation type: Public authority - central government