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Award

## **NHSE H&J London - Adult Patient & Public Voice Procurement**

NHS England

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-055836

Procurement identifier (OCID): ocds-h6vhtk-0564cb ([view related notices](#))

Published 11 September 2025, 2:18pm

### **Scope**

### **Reference**

C377296

### **Description**

Adult Patient & Public Voice services to support all H&J London ADULT services by providing Independent lived experience and patient and public voice input as part of the H&J London Commissioning Process.

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## **Contract 1. NHSE H&J London - Adult Patient & Public Voice Procurement**

### **Supplier**

- [User Voice](#)

### **Contract value**

- £324,072 excluding VAT
- £388,886 including VAT

Above the relevant threshold

### **Award decision date**

11 September 2025

### **Date assessment summaries were sent to tenderers**

11 September 2025

### **Standstill period**

- End: 22 September 2025
- 8 working days

### **Earliest date the contract will be signed**

29 September 2025

### **Contract dates (estimated)**

- 30 September 2025 to 22 September 2028
- Possible extension to 22 September 2029
- 3 years, 11 months, 23 days

Description of possible extension:

Subject to approval of available funding

### **Main procurement category**

Services

### **CPV classifications**

- 85000000 - Health and social work services

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### **Information about tenders**

- 1 tender received
- 1 tender assessed in the final stage:
  - 0 submitted by small and medium-sized enterprises (SME)
  - 1 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 0 suppliers unsuccessful (details included for contracts over £5 million)

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## Procedure

### Procedure type

Open procedure

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## Supplier

### User Voice

- Companies House: 06820227

20 Newburn Street, London,

London

SE11 5PJ

United Kingdom

Email: [fundraising@uservice.org](mailto:fundraising@uservice.org)

Region: UKI45 - Lambeth

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Associated people/organisations:

not applicable

Contract 1. NHSE H&J London - Adult Patient & Public Voice Procurement

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## Contracting authority

### NHS England

- Public Procurement Organisation Number: PDPT-3135-BWWY

Wellington House, 133-135 Waterloo Rd

London

SE1 8UG

United Kingdom

Contact name: Janice Brodie

Email: [commercial@nhsengland.nhs.net](mailto:commercial@nhsengland.nhs.net)

Website: <https://www.england.nhs.uk/>

Region: UKI45 - Lambeth

Organisation type: Public authority - central government