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Planning

Enhanced Technology Enable Care (TEC)

Lincolnshire County Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-055811

Procurement identifier (OCID): ocids-h6vhtk-05989e

Published 11 September 2025, 1:46pm

Scope

Description

The Enhanced Technology Enable Care (TEC) Service is a preventative countywide service which offers digital equipment to promote wellbeing and support the care needs of adults. It involves the continuous, automatic and remote monitoring of real time emergencies and lifestyle changes over time in order to manage and minimise risks associated with independent living. The use of assistive technology such as basic lifeline alarms and other equipment is used to support independent living, avoid admission to hospital, and prevent or delay admission to residential care.

Total value (estimated)

- £10,000,000 excluding VAT
- £10,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 September 2026 to 31 August 2031
- 5 years

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services
- 33000000 - Medical equipments, pharmaceuticals and personal care products
- 50000000 - Repair and maintenance services
- 85000000 - Health and social work services

Contract locations

- UKF3 - Lincolnshire

Engagement

Engagement deadline

18 September 2025

Engagement process description

As part of its ongoing work to improve the quality of life, health and wellbeing of residents, Lincolnshire County Council (LCC) is reviewing the current approach, effectiveness, and future potential of Care Technology (TEC) as a core tool within Adult Care.

Lincolnshire County Council is currently exploring new and innovative ways to collaborate with providers in shaping the future of Enhanced Technology Enable Care (TEC) across the county. We are committed to working in partnership to review current services and identify opportunities for working differently, that will better meet the needs of individuals and communities.

At this stage, the future model of TEC is not yet defined. Through this engagement, we aim to gather valuable input from the market to help shape the new service scope.

We will be seeking responses via a Pre-market Engagement Questionnaire.

Once the questionnaire has been published, we kindly request that responses are returned via the ProContract portal: <https://procontract.due-north.com/> by 5pm on the 18th September 2025. If you wish to provide a response after this date, further submissions will be accepted via email at elena.garcia-carretero@lincolnshire.gov.uk until 5pm on 25th September.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

12 January 2026

Procedure

Special regime

Light touch

Contracting authority

Lincolnshire County Council

- Public Procurement Organisation Number: PGRB-3736-CHZN

Lancaster House

Lincoln

LN1 1XX

United Kingdom

Email: CommercialTeamPeopleServices@lincolnshire.gov.uk

Website: <https://www.lincolnshire.gov.uk>

Region: UKF30 - Lincolnshire

Organisation type: Public authority - sub-central government