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Planning

Wellbeing Support Telephone Line Preliminary Market Engagement

NURSING AND MIDWIFERY COUNCIL

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-055742

Procurement identifier (OCID): ocds-h6vhtk-059870 ([view related notices](#))

Published 11 September 2025, 11:32am

Scope

Reference

C-1516

Description

The Nursing and Midwifery Council is looking to tender for a Wellbeing Support Telephone Line service.

Contract dates (estimated)

- 2 January 2026 to 31 December 2029
- Possible extension to 31 December 2031

- 5 years, 11 months, 30 days

Main procurement category

Services

CPV classifications

- 72250000 - System and support services

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

26 September 2025

Engagement process description

The Nursing and Midwifery Council is looking to tender for a Wellbeing Support Telephone Line service. A brief description of the requirements is attached [Overview of Tender Specification and Innovation Opportunity].

The Tender Panel will be holding an Engagement Event online via Teams on Tuesday 07 October 2025 between 11.00am and 13.00pm. The agenda is attached. Please respond to this message with any supporting documentation and comments

regarding the both the specification draft and the Innovation Opportunity documents.

Include any names and email addresses of representatives that would like the invite to the Engagement event on the 07 October.

Closing date is 12:00hrs on Friday 26 September.

Please note any documents / details provided at this stage will be used for information purposes only.

Any future tender will be carried out via the NMC's e-tendering portal Atamis (link: <https://nmcprocurementportal.force.com/s/Welcome>). If this opportunity is of interest to your organisation, please register with the Atamis system as soon as possible.

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Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

20 October 2025

Contracting authority

NURSING AND MIDWIFERY COUNCIL

- Charity Commission (England and Wales): 1091434
- Public Procurement Organisation Number: PHCH-9173-QTMH

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