

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/055687-2025>

Pipeline

## L&Q Financial Inclusion Service

LONDON & QUADRANT HOUSING TRUST

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-055687

Procurement identifier (OCID): ocds-h6vhtk-059480

Published 11 September 2025, 10:25am

## Changes to notice

This notice has been edited. The [previous version](#) is still available.

Update on how to register on L&Q's procurement platform (INTEND)

<https://in-tendhost.co.uk/lqsupplychainmanagement>

## Scope

## Description

Provision of financial inclusion services to social housing residents, addressing significant financial issues (debt, welfare benefits and energy advice) that may result in the risk of eviction. This will be a two pronged approach which will focus on low level debt advice and guidance that will be provided by the procured partner (directly or through a supply chain), and higher level vulnerability support that will be managed in-house. Triaging of customers for both will be done by the external partner. We would be looking at around 7000 referrals per year to be triaged and helped through this service.

We intend to publish the Invitation to Tender (ITT) on our procurement platform, linked below. Registration is free for all suppliers.

Please note: It is the responsibility of each supplier to ensure that their contact details are accurate and kept up to date on the platform.

<https://in-tendhost.co.uk/lqsupplychainmanagement>

### **Total value (estimated)**

- £2,000,000 including VAT

### **Contract dates (estimated)**

- 1 July 2026 to 30 June 2028
- Possible extension to 30 June 2030
- 4 years

### **Main category**

Services

### **CPV classifications**

- 66170000 - Financial consultancy, financial transaction processing and clearing-house

services

- 85321000 - Administrative social services
- 85322000 - Community action programme
- 98133100 - Civic betterment and community facility support services

## **Contract locations**

- UK - United Kingdom
- 

## **Submission**

### **Publication date of tender notice (estimated)**

1 December 2025

---

## **Procedure**

### **Procedure type**

Open procedure

### **Above or below total value threshold**

Above or equal to threshold

---

## Contracting authority

### **LONDON & QUADRANT HOUSING TRUST**

- Companies House: IP030441
- Public Procurement Organisation Number: PJQV-6311-TQXL

29-35 West Ham Lane

London

E15 4PN

United Kingdom

Contact name: Mr Michael Capper

Email: [mikecapper@lqgroup.org.uk](mailto:mikecapper@lqgroup.org.uk)

Website: <https://www.lqgroup.org.uk/>

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - sub-central government