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Tender

Framework Agreement for the Provision of Catering Equipment Maintenance and Repair Services

Hampshire County Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-055627

Procurement identifier (OCID): ocids-h6vhtk-059829

Published 11 September 2025, 8:37am

Scope

Reference

CS27080

Description

The County Council wishes to establish a framework for the provision of Catering Equipment Maintenance and Repair Services, both proactive and reactive, to customers of Hampshire County Council and County Supplies. Customers will include but not be limited to schools, adult and children's health and care establishments, country parks, Hampshire and Isle of Wight Constabulary, Hampshire and Isle of Wight Fire and Rescue Service and other voluntary organisations.

After award of the Framework Agreement, the Contractors will be required to liaise directly with the customers regarding any specific requirements.

Commercial tool

Establishes a framework

Total value (estimated)

- £500,000 excluding VAT
- £600,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 January 2026 to 31 December 2029
- 4 years

Main procurement category

Services

CPV classifications

- 50883000 - Repair and maintenance services of catering equipment
- 50324200 - Preventive maintenance services
- 71315410 - Inspection of ventilation system

Contract locations

- UKJ3 - Hampshire and Isle of Wight

Framework

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

3%

Further information about fees

Please refer to Clause 34 Retrospective Rebate, within Annex 2 Framework Agreement Terms and Conditions.

Framework operation description

Please refer to Annex 4 Selecting a Contractor for an Order.

Award method when using the framework

Without competition

Contracting authorities that may use the framework

Establishing party only

Submission

Enquiry deadline

9 October 2025, 5:00pm

Tender submission deadline

16 October 2025, 2:00pm

Submission address and any special instructions

<https://intendhost.co.uk/hampshire/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

1 December 2025

Award criteria

Name	Description	Type	Weighting
Quality criterion 1 (Lot 0)	<p>All Quality questions will be evaluated on a "Pass/Fail" basis and will be in relation to the following topics:</p> <ul style="list-style-type: none"> • Quality Management Systems, e.g. ISO9001 • Industry Standards, e.g. Gas Safe, F-Gas • Industry Association Membership, e.g. CEDA • Framework Agreement Manager <p>If a "Fail" score is obtained on any of these questions, this will result in your submission being rejected.</p>	Quality	100.00%

Other information

Payment terms

Please refer to the Purchase Order Terms and Conditions contained in the link below:

Terms and conditions for purchase orders | Business and economy | Hampshire County Council (hants.gov.uk)

Description of risks to contract performance

Continuity of service provision

This Framework Agreement will be awarded to multiple service providers, giving customers alternative source options for the services, should any fail during the life of the Agreement

Quality of service provision

Tender evaluation to include Pass/Fail quality questions, regarding minimum industry standards as a qualification

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Justification for not publishing a preliminary market engagement notice

County Supplies continuously engages with both its suppliers and customers, in order to understand the current market, any innovations and the range of goods and services its customers require, therefore no specific market engagement will be required for this project.

Contracting authority

Hampshire County Council

- Public Procurement Organisation Number: PBHM-7586-PWLP

High St, The Castle

Winchester

SO23 8UJ

United Kingdom

Email: county.supplies.buying@hants.gov.uk

Website: <https://www.hants.gov.uk>

Region: UKJ36 - Central Hampshire

Organisation type: Public authority - sub-central government