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Tender

## **Framework Agreement for the Provision of Catering Equipment Maintenance and Repair Services**

Hampshire County Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-055627

Procurement identifier (OCID): ocids-h6vhtk-059829 ([view related notices](#))

Published 11 September 2025, 8:37am

### **Scope**

### **Reference**

CS27080

### **Description**

The County Council wishes to establish a framework for the provision of Catering Equipment Maintenance and Repair Services, both proactive and reactive, to customers of Hampshire County Council and County Supplies. Customers will include but not be limited to schools, adult and children's health and care establishments, country parks, Hampshire and Isle of Wight Constabulary, Hampshire and Isle of Wight Fire and Rescue Service and other voluntary organisations.

After award of the Framework Agreement, the Contractors will be required to liaise directly with the customers regarding any specific requirements.

## **Commercial tool**

Establishes a framework

## **Total value (estimated)**

- £500,000 excluding VAT
- £600,000 including VAT

Above the relevant threshold

## **Contract dates (estimated)**

- 1 January 2026 to 31 December 2029
- 4 years

## **Main procurement category**

Services

## **CPV classifications**

- 50883000 - Repair and maintenance services of catering equipment
- 50324200 - Preventive maintenance services
- 71315410 - Inspection of ventilation system

## **Contract locations**

- UKJ3 - Hampshire and Isle of Wight

## **Framework**

### **Maximum number of suppliers**

Unlimited

### **Maximum percentage fee charged to suppliers**

3%

### **Further information about fees**

Please refer to Clause 34 Retrospective Rebate, within Annex 2 Framework Agreement Terms and Conditions.

### **Framework operation description**

Please refer to Annex 4 Selecting a Contractor for an Order.

### **Award method when using the framework**

Without competition

### **Contracting authorities that may use the framework**

Establishing party only

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## **Submission**

### **Enquiry deadline**

9 October 2025, 5:00pm

### **Tender submission deadline**

16 October 2025, 2:00pm

### **Submission address and any special instructions**

<https://intendhost.co.uk/hampshire/>

### **Tenders may be submitted electronically**

Yes

### **Languages that may be used for submission**

English

### **Award decision date (estimated)**

1 December 2025

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## **Award criteria**

Name	Description	Type	Weighting
Quality criterion 1 (Lot 0)	<p>All Quality questions will be evaluated on a "Pass/Fail" basis and will be in relation to the following topics:</p> <ul style="list-style-type: none"> <li>• Quality Management Systems, e.g. ISO9001</li> <li>• Industry Standards, e.g. Gas Safe, F-Gas</li> <li>• Industry Association Membership, e.g. CEDA</li> <li>• Framework Agreement Manager</li> </ul> <p>If a "Fail" score is obtained on any of these questions, this will result in your submission being rejected.</p>	Quality	100.00%

## Other information

### Payment terms

Please refer to the Purchase Order Terms and Conditions contained in the link below:

Terms and conditions for purchase orders | Business and economy | Hampshire County Council ([hants.gov.uk](https://hants.gov.uk))

### Description of risks to contract performance

## Continuity of service provision

This Framework Agreement will be awarded to multiple service providers, giving customers alternative source options for the services, should any fail during the life of the Agreement

## Quality of service provision

Tender evaluation to include Pass/Fail quality questions, regarding minimum industry standards as a qualification

## **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Open procedure

## **Justification for not publishing a preliminary market engagement notice**

County Supplies continuously engages with both its suppliers and customers, in order to understand the current market, any innovations and the range of goods and services its customers require, therefore no specific market engagement will be required for this project.

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## **Contracting authority**

## **Hampshire County Council**

- Public Procurement Organisation Number: PBHM-7586-PWLP

High St, The Castle

Winchester

SO23 8UJ

United Kingdom

Email: [county.supplies.buying@hants.gov.uk](mailto:county.supplies.buying@hants.gov.uk)

Website: <https://www.hants.gov.uk>

Region: UKJ36 - Central Hampshire

Organisation type: Public authority - sub-central government