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Award

Enterprise Asset Management (EAM) System

Merseytravel

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-055607

Procurement identifier (OCID): ocds-h6vhtk-055400 ([view related notices](#))

Published 10 September 2025, 5:52pm

Scope

Reference

DN776547

Description

Liverpool City Region Combined Authority (LCRCA) is looking for a supplier who can provide a new Enterprise Asset Management (EAM) system to replace the Computerised Maintenance Management System (CMMS) currently being used. The new platform must be capable to assist the LCRCA Asset Management Department to manage and maintaining the LCRCA assets across the estate, within the following services:

- * Maintenance Delivery for planned and reactive maintenance
- * Works Support

* Stores

* Resource Planning

Please note that this notice supersedes the previous notice published 08/09/25 - <https://www.find-tender.service.gov.uk/Notice/054777-2025> with the revised standstill end date.

Contract 2. Enterprise Asset Management (EAM) System

Supplier

- IFS ULTIMO LTD

Contract value

- £756,340 excluding VAT
- £907,608 including VAT

Above the relevant threshold

Award decision date

2 September 2025

Date assessment summaries were sent to tenderers

10 September 2025

Standstill period

- End: 19 September 2025
- 8 working days

Earliest date the contract will be signed

29 September 2025

Contract dates (estimated)

- 29 September 2025 to 28 October 2029
- Possible extension to 28 September 2033
- 8 years

Description of possible extension:

The initial contract period is for 4 years to allow for the bedding in of a new system with potential extensions of up to 4 years, resulting in a total potential contract term of 8 years.

Main procurement category

Goods

Options

The right to additional purchases while the contract is valid.

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Due to the nature of the contract we may require to increase the amount of users should the business need require it. The proposed contract will build in the facility to amend the number of licenced users.

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UKD7 - Merseyside

Information about tenders

- 14 tenders received
- 14 tenders assessed in the final stage:
 - 10 submitted by small and medium-sized enterprises (SME)
 - 1 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 13 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

IFS ULTIMO LTD

- Companies House: 11265696
- Public Procurement Organisation Number: PGHL-6286-WLHZ

Bourne House Lotus Park

Staines-Upon-Thames

TW18 3AG

United Kingdom

Email: sales@ultimo.com

Website: <https://www.ultimo.com/>

Region: UKJ25 - West Surrey

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 2. Enterprise Asset Management (EAM) System

Contracting authority

Merseytravel

- Public Procurement Organisation Number: PJQR-8469-DXQD

1 Mann Island

Liverpool

L3 1BP

United Kingdom

Email: Procurement@liverpoolcityregion-ca.gov.uk

Region: UKD72 - Liverpool

Organisation type: Public authority - sub-central government