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Contract

Community Safety Multi-Agency Case Management System

Lincolnshire County Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-055541

Procurement identifier (OCID): ocds-h6vhtk-050175 ([view related notices](#))

Published 10 September 2025, 4:28pm

Scope

Reference

PL23/090

Description

The Safer Lincolnshire Partnership (SLP) is a strategic multi-agency group set up to tackle countywide community safety issues. The SLP also supports the work of the Lincolnshire Domestic Abuse Partnership (LDAP) to tackle domestic abuse and support victims, survivors and children across the county.

This procurement is for a cloud hosted case management system to support and coordinate a partnership of community safety related agencies, tackling Anti-Social Behaviour and Domestic Abuse.

Contract 1. Community Safety Multi-Agency Case Management System

Supplier

- MAKE TIME COUNT TODAY LTD

Contract value

- £381,301.10 excluding VAT
- £457,561.30 including VAT

Above the relevant threshold

Date signed

21 August 2025

Contract dates

- 21 August 2025 to 30 June 2029
- Possible extension to 30 June 2031
- 5 years, 10 months, 11 days

Description of possible extension:

Option to extend the contract by two periods of 12 months.

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UKF30 - Lincolnshire

Justification for not setting key performance indicators

Contract value less than £5m.

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)
- Comprehensive and Progressive Agreement for Trans-Pacific Partnership (CPTPP)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Supplier

MAKE TIME COUNT TODAY LTD

- Public Procurement Organisation Number: PQPX-6179-JJNP

160 Kemp House

London

EC1V 2NX

United Kingdom

Email: jonathan.m.ley@maketimecount.today

Region: UKI43 - Haringey and Islington

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Community Safety Multi-Agency Case Management System

Contracting authority

Lincolnshire County Council

- Public Procurement Organisation Number: PGRB-3736-CHZN

Orchard House

Lincoln

LN1 1BA

United Kingdom

Email: procurement.lincolnshire@lincolnshire.gov.uk

Website: <https://www.lincolnshire.gov.uk>

Region: UKF30 - Lincolnshire

Organisation type: Public authority - sub-central government