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Contract

Training Resource Augmentation

Post Office Limited

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-055497

Procurement identifier (OCID): ocds-h6vhtk-0597d2

Published 10 September 2025, 3:49pm

Scope

Description

Post Office franchisee support to train new counter staff on the correct use of the Horizon system. Post Office provide this in the first instance but from time to time the franchise requires additional counter training support.

Contract 1. Post Office Counter Training Resource Augmentation

Supplier

- POTENT SOLUTIONS LIMITED

Contract value

- £120,000 including VAT

Below the relevant threshold

Date signed

8 September 2025

Contract dates

- 8 September 2025 to 7 September 2028
- 3 years

Main procurement category

Services

CPV classifications

- 48931000 - Training software package
- 64114000 - Post office counter services

Contract locations

- UK - United Kingdom
-

Procedure

Procedure type

Below threshold - without competition

Supplier

POTENT SOLUTIONS LIMITED

The Crescent Banqueting Hall, Lever Street

Bolton

BL3 6NN

United Kingdom

Email: info@potentsolutions.co.uk

Region: UKD36 - Greater Manchester North West

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Post Office Counter Training Resource Augmentation

Contracting authority

Post Office Limited

- Companies House: 02154540
- Public Procurement Organisation Number: PRNP-5883-YMLG

100 Wood Street

London

EC2V 7ER

United Kingdom

Email: Procurement@postoffice.co.uk

Website: <https://corporate.postoffice.co.uk/>

Region: UKI31 - Camden and City of London

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)