

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/055244-2025>

Contract

Probation Services Dynamic Framework (PSDF) - Con_25400 - IOM Enhanced Wellbeing Services

Ministry of Justice

F03: Contract award notice

Notice identifier: 2025/S 000-055244

Procurement identifier (OCID): ocids-h6vhtk-05973e

Published 10 September 2025, 9:56am

Section I: Contracting authority

I.1) Name and addresses

Ministry of Justice

102 Petty France

London

SW1H 9AJ

Email

ProbationDynamicFramework@justice.gov.uk

Telephone

+44 02033343555

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/ministry-of-justice/about/procurement>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Probation Services Dynamic Framework (PSDF) - Con_25400 - IOM Enhanced Wellbeing Services

II.1.2) Main CPV code

- 75231240 - Probation services

II.1.3) Type of contract

Services

II.1.4) Short description

This Contract Award Notice details the award of a call-off competition conducted by the Authority via the Ministry of Justice's Probation Service Dynamic Framework (PSDF). The Probation Service sought a provider to deliver IOM Enhanced Wellbeing Services within the South West region. The focus of the service will be to undertake more wellbeing and motivational work with those who have an ongoing substance misuse needs, to encourage better engagement with community-based services upon release.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £200,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

II.2.4) Description of the procurement

In June 2020 the Ministry of Justice established the Probation Services Dynamic Framework (PSDF) to allow the Authority and Participating Bodies to purchase services to

deliver rehabilitative and resettlement Interventions. The Dynamic Framework and subsequent Call-Off Competitions are conducted pursuant to Section 7 of the PCR 2015 (Social and Other Specific Services) the 'Light Touch Regime'. This Contract Award Notice details the award of a call-off competition conducted by the Authority via the Ministry of Justice's Probation Service Dynamic Framework (PSDF). The Probation Service sought a provider to deliver IOM Enhanced Wellbeing Services within the South West region. The key outcomes to be achieved are likely to include, but not limited to one or more of the following; Supporting People in Custody to engage with statutory and non-statutory specialist support; Supporting People in Custody to ensure the individual is better equipped to comply with probation requirements, adequately address their offending behaviour and engage with the IOM programme; to improve individuals' abilities to maintain abstinence upon release from custody by utilising alternative pro-social coping mechanisms and improved engagement with substance misuse treatment services; and; Improve knowledge about how strengths based, therapeutic/art-based interventions can improve outcomes for those with a prolific offending history.

II.2.5) Award criteria

Quality criterion - Name: Delivery Model / Weighting: 35%

Quality criterion - Name: Workforce and Continuity / Weighting: 20%

Quality criterion - Name: Service Delivery / Weighting: 20%

Quality criterion - Name: Implementation / Weighting: 25%

Price - Weighting: Highest Quality Conforming

II.2.11) Information about options

Options: Yes

Description of options

If a bidder scored less than 40 on questions TC001; TC002; TC003 or TC004 the Authority reserved the right to remove that Bidder from the competition

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 114-277986](#)

Section V. Award of contract

Contract No

Con_ 25400

Title

Con_25400 - IOM Enhanced Wellbeing Services (South West)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 August 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Change Grow Live Services Ltd

East Sussex

Country

United Kingdom

NUTS code

- UKJ22 - East Sussex CC

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £200,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court

London

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

High Court

London

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

A copy of all complaints should be sent to the Commercial and Contract Management Directorate (CCMD)

Compliance team commercialcompliance@justice.gov.uk and ProbationDynamicFramework@justice.gov.uk

We acknowledge all complaints in writing within five working days and aim to respond within ten working days. If a full response cannot be issued within this timescale we will let you know how long it will take. We monitor and report on the complaints we have received and our goal is to learn from them and improve our

processes.

If you have a comment or complaint about any aspect of a current/recent procurement round please provide in writing full details of the procurement round you are referring to including if possible:

- Information to accompany a complaint
- Any reference details
- Goods / service being tendered/contracted for
- Contact details of the relevant commercial contract manager or team

If you are not satisfied with your reply, you may contact the person who responded to your initial complaint, or another contact point named in our response to you. Your complaint will be acknowledged in writing within five working days of receipt.

If you are still dissatisfied, depending on its nature, we may refer your complaint to the Legal Services Directorate if appropriate. Your complaint will be acknowledged in writing within five working days of receipt.

VI.4.4) Service from which information about the review procedure may be obtained

Ministry of Justice

London

Country

United Kingdom