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Award

Community Equipment

London Borough of Hammersmith and Fuham

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-055213

Procurement identifier (OCID): ocds-h6vhtk-059726 ([view related notices](#))

Published 10 September 2025, 9:07am

Scope

Description

The London Consortium Community Equipment Framework, managed by the Royal Borough of Kensington and Chelsea and Westminster City Council, appointed Nottingham Rehab Services (NRS) to the framework in April 2023. 21 Local Authorities are part of the Consortium with the NHS responsible for between 60%-70% of the total contract spend. Hammersmith and Fulham entered a 'Call-off' agreement from the above-mentioned framework to appoint NRS as the Council's supplier of Community Equipment.

NRS informed the consortium in July 2025 that it will be unable to continue to fulfil its contracts with effect from the 31 July 2025 owing to financial difficulties. NRS went into official receivership via court order on 1st August 2025.

The scope and complexities of requirement means that it is not possible to carry out a procurement even with shortened timeframes. A direct award is the only viable option.

The timely provision of equipment contributes significantly to the priorities of the council and the NHS. This includes:

- Aiding short term recovery e.g. a raised toilet seat following a hip replacement
- Supporting long term conditions to be managed in the home e.g. ceiling track hoists and

slings to enable care at home

- Reducing risk of deterioration e.g. appropriate seating and postural support to enable independent eating
 - Facilitating hospital discharge e.g. pendant alarms and key safes
 - Reducing unscheduled hospital admissions and Accident & Emergency attendance.
 - Reducing the costs of long-term care by avoiding the need for paid carers, and/or by reducing the number of carers or frequency of care visits required
 - Promoting independence, safety, social inclusion, quality of life, improved end of life care.
 - Helping to give elderly and disabled people control over their own lives.
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Contract 1. Community Equipment, including supply, distribution and collection of equipment.

Suppliers

Supplier not yet selected

Contract value

- £7,600,000 including VAT

Above the relevant threshold

Earliest date the contract will be signed

11 September 2025

Contract dates (estimated)

- 12 September 2025 to 11 September 2026
- Possible extension to 11 September 2028
- 3 years

Description of possible extension:

Option to extend for two further one year periods

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Special regime

Light touch

Direct award justification

Extreme and unavoidable urgency

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Contracting authority

London Borough of Hammersmith and Fuham

- Public Procurement Organisation Number: PHTW-6333-BQGD

Town Hall, king street

London

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United Kingdom

Email: procurement@lbhf.gov.uk

Region: UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Organisation type: Public authority - sub-central government