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Planning

Customer Image Capture Service

NOTTINGHAM COMMUNITY HOUSING ASSOCIATION LIMITED

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-055070

Procurement identifier (OCID): ocds-h6vhtk-0596d1

Published 9 September 2025, 2:50pm

Scope

Reference

NCHA202528

Description

Nottingham Community Housing Association (NCHA) will be inviting Soft market testing returns from organisations for the provision of Customer Image Capture.

The purpose of this service is to enable NCHA to quickly and easily gather photographs from customers of repairs being reported. With the image being easily linked to the created job number within our MRI repairs platform.

The photo must be accessible for our colleagues and be provided to our operative mobile devices in advance of a job being carried out.

Please request the documentation via the In-Tend portal, and submit your response by 5pm on the 10th of October 2025.

Contract dates (estimated)

- 2 February 2026 to 1 February 2028
- 2 years

Main procurement category

Services

CPV classifications

- 22315000 - Photographs
- 24931210 - Photographic developers
- 48328000 - Image-processing software package
- 48445000 - Customer Relation Management software package
- 72212328 - Image-processing software development services
- 79342310 - Customer survey services
- 79342311 - Customer satisfaction survey
- 79342320 - Customer-care services

Engagement

Engagement deadline

10 October 2025

Engagement process description

Customer Image Capture Service - Soft Market Testing

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Contracting authority

NOTTINGHAM COMMUNITY HOUSING ASSOCIATION LIMITED

- Companies House: RS007104

Clifton Place, 9 Fairham Brook Drive

Nottingham

NG11 8PY

United Kingdom

Email: rebecca.hoey@ncha.org.uk

Region: UKF14 - Nottingham

Organisation type: Public authority - sub-central government