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Tender

Managed IT Service RFP

Advanced Research and Invention Agency

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Procurement identifier (OCID): ocds-h6vhtk-0596cb

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Scope

Description

This RFP seeks proposals from experienced Managed IT Service Providers capable of delivering secure, scalable, agile, and proactive support. We are seeking a partner who can anticipate the evolving needs of a cutting-edge R&D funding agency and provide forward-thinking solutions that enable ARIA's mission and growth.

The scope is to deliver ARIA's full IT capability, including:

- ? Delivering dependable, day-to-day operational support that scales with our growing operations.
- ? Supporting the integration and ongoing evolution of a complex, cloud-based technology ecosystem.
- ? Continually strengthening our security posture in line with UK-government and NCSC frameworks.
- ? Contributing to a tech-forward, security-conscious culture through policy, training, and

enablement.

The total contract value for standard service delivery is anticipated to be up to £1.25m for the initial 36-month term. This figure does not include costs for additional project support, extended hours, or pass-through costs for software and hardware - for this we anticipate an approximate additional £1.8m for the duration of the initial term.

Total value (estimated)

- £4,000,000 excluding VAT
- £4,800,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 2 February 2026 to 1 February 2029
- Possible extension to 2 February 2031
- 5 years, 1 day

Description of possible extension:

The initial term of the contract will be 36 months. ARIA reserves the right to extend the contract by up to an additional 24 months, in 12-month increments, subject to mutual agreement and continued satisfactory performance.

Options

The right to additional purchases while the contract is valid.

As above, ARIA reserves the right to extend the contract by up to an additional 24 months, in 12-month increments subject to mutual agreement and continued satisfactory performance.

There will also be options for additional project support, extended hours, or pass-through costs for software and hardware - for this we anticipate an approximate additional £1.8m for the duration of the initial term.

Main procurement category

Services

CPV classifications

- 72222300 - Information technology services

Contract locations

- UK - United Kingdom

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

17 October 2025, 11:59pm

Submission type

Tenders

Tender submission deadline

29 October 2025, 2:00pm

Submission address and any special instructions

<https://aria.grantplatform.com/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

12 December 2025

Award criteria

Name	Type	Weighting
Criteria B - Your Approach to Service Delivery	Quality	40%

Name	Type	Weighting
Criteria A - Background, Profile, Experience and Expertise	Quality	20%
Criteria C - Demonstration of Resource	Quality	20%
Criteria D - Commercial Proposal	Cost	20%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

See RFP document on <https://www.aria.org.uk/supply-to-us> for more information

Documents

Associated tender documents

<https://www.aria.org.uk/media/qxpjdcjv/rfp-managed-it-service-2025.pdf>

Documents to be provided after the tender notice

A supplementary bidder pack with more detail about our IT environment, including specific tools, devices, ecosystem and governance data, can be provided upon request but will require bidders to sign a non-disclosure agreement (NDA). The template NDA can be found here -

<https://aria.org.uk/media/n1jgitlq/aria-mutual-nda-for-rfp-it-managed-service-2025.pdf>,

please note the terms are non-negotiable and due diligence will be conducted on the bidder. Please email clarifications@aria.org.uk to request the NDA for signing.

Contracting authority

Advanced Research and Invention Agency

- Public Procurement Organisation Number: PVHN-2521-XHNQ

5 Beaconsfield St

London

N1C 4EW

United Kingdom

Email: tenders@aria.org.uk

Website: <https://www.aria.org.uk/>

Region: UKI31 - Camden and City of London

Organisation type: Public authority - central government