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Tender

Refuge and Safe Accommodation Services Peterborough

Peterborough City Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-055042

Procurement identifier (OCID): ocds-h6vhtk-05852a ([view related notices](#))

Published 9 September 2025, 2:12pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Added correct link to enable participation

Scope

Reference

DN767664

Description

Peterborough Refuge Services - provision of support within a refuge and dispersed/move on accommodation for female victims of Domestic Abuse and for a Children's Support Worker and counselling available to those within the accommodation provided within this contract.

The supplier must provide safe and stable refuge for women and children fleeing high risk domestic abuse, and to support them to move into safe and secure independent accommodation. They must also provide additional accommodation for women and children who require accommodation and are safe to stay in Peterborough with the necessary safety measures in place. There must be 2 units (rooms) available for those victims with no recourse to public funds. There must be consideration for those with disabilities, including visible and non-visible disabilities.

In addition the supplier must provide support to child victims of domestic abuse staying at the refuge and the safe accommodation to enable them to cope and recover from the abuse they have experienced.

The service will work with those who are experiencing domestic abuse, and are fleeing from that abuse at any level of risk. The Service will deliver specialist, flexible and responsive support to meet a range of needs. The service will offer counselling to those residing in the accommodation as part of this contract.

The key aims which underpin all of our domestic abuse services are:

- Increased safety of the those suffering from domestic abuse
- To enable victims and children to cope and recover from abuse they have experienced
- To support those using the accommodation to move on to permanent accommodation.

Total value (estimated)

- £850,000 excluding VAT
- £1,020,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

there are 2 x 12 month optional extensions

Main procurement category

Services

CPV classifications

- 85311000 - Social work services with accommodation

Contract locations

- UKH11 - Peterborough

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

6 October 2025, 12:00pm

Tender submission deadline

13 October 2025, 12:00pm

Submission address and any special instructions

<https://procontract.due-north.com/Opportunities/RegisterInterest?advertId=5ee4c261-e98b-f011-813a-005056b64545>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

25 November 2025

Recurring procurement

Publication date of next tender notice (estimated): 3 June 2030

Award criteria

Name	Type	Order of importance
Location	Quality	1
Support	Quality	2
Safeguarding	Quality	3
Engagement	Quality	4
Risk assessment	Quality	5
Accessibility	Quality	6
Service provision	Quality	7
Knowledge	Quality	8
Management information	Quality	9
Progress	Quality	10
Incident management	Quality	11

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Documents

Associated tender documents

<https://www.procontract.due-north.com>

Contracting authority

Peterborough City Council

- Public Procurement Organisation Number: PLXM-3229-WVQH

Sand Martin House Peterborough, Bittern Way

Peterborough

PE2 8TY

United Kingdom

Contact name: Lesley George

Telephone: 01733747474

Email: procurementcontracts@peterborough.gov.uk

Website: <https://www.peterborough.gov.uk>

Region: UKH11 - Peterborough

Organisation type: Public authority - sub-central government