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Award

Tier 1 Peer Support and Information, Advice and Guidance Service

Suffolk County Council

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-055039

Procurement identifier (OCID): ocds-h6vhtk-0596bf ([view related notices](#))

Published 9 September 2025, 2:11pm

Scope

Reference

M018

Description

Suffolk County Council wishes to Direct award a contract to Realise Futures for delivery of the Tier 1 Peer Support, and Information, Advice, and Guidance (IAG) service for people with LD&A 2 years from 30th September 2025 to 29th September 2025 with the option to extend for a further 2 years.

Contract 1. Tier 1 Peer Support, and Information, Advice, and Guidance service

Supplier

- REALISE FUTURES CIC

Contract value

- £848,000 excluding VAT
- £1,017,600 including VAT

Above the relevant threshold

Earliest date the contract will be signed

22 September 2025

Contract dates (estimated)

- 30 September 2025 to 29 September 2027
- Possible extension to 29 September 2029
- 4 years

Description of possible extension:

Extension of up to 24 months may be taken if the service is still required

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKH14 - Suffolk

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Special regime

Light touch

Direct award justification

- Single supplier - technical reasons
- Additional or repeat goods, services or works - extension or partial replacement
- Extreme and unavoidable urgency

Suffolk County Councils IAG Programme and workstream looking at 'Tier One and Front Door Model Design' under the Independent Lives and People at the Heart of Care programmes includes the evaluation of this and other current service offers across Health and Social Care and will determine the longer term commissioning intentions.

The direct award allows this review to be undertaken and to take into consideration any impact of Local Government Review

Supplier

REALISE FUTURES CIC

- Companies House: 07828443
- Public Procurement Organisation Number: PCDN-6688-HDND

Realise Futures CIC, Lovetofts Drive

Ipswich

IP1 5NZ

United Kingdom

Email: info@realisefutures.org

Website: <http://www.realisefutures.org>

Region: UKH14 - Suffolk

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Contract 1. Tier 1 Peer Support, and Information, Advice, and Guidance service

Contracting authority

Suffolk County Council

- Public Procurement Organisation Number: PHVH-1657-HH MV

Endeavour House, 8 Russell Road

Ipswich

IP1 2BX

United Kingdom

Email: Procurementbusinesssupport@suffolk.gov.uk

Region: UKH14 - Suffolk

Organisation type: Public authority - sub-central government