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Contract

Real-Time Passenger Transport Information 2025-2029

Hampshire County Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-054864

Procurement identifier (OCID): ocds-h6vhtk-04ea09 ([view related notices](#))

Published 9 September 2025, 9:29am

Scope

Reference

UN23241

Description

Hampshire County Council is seeking to procure a new Framework for the supply, installation, and commissioning of a Real-Time Passenger Transport (RTPI) system and associated equipment, including the option of maintenance for up to 10 years from commencement of the Framework. This aligns with the life expectancy for a display.

The Framework will be opened up nationally (to England, Scotland and Wales) for all contracting authorities to utilise the Framework subject to the signing of an Access Agreement.

For the County Council, the Framework will establish a Service Interface for Real-time Information (SIRI) link with the County Council's existing Central System (CS). SIRI is an interface standard for exchanging information about planned, current or predicted public transport information between different computer systems. These SIRI links will enable

the transfer of this information to a new Content Management System (CMS) for dissemination out to various types of Electronic Displays.

For participating authorities there will be two options. If they are already part of the County Council's existing CS, then they will be able to adopt the same approach as the County Council. If they are not part of the County Council's existing CS then the Framework will include the option for them to procure a CS, a CMS and various types of Electronic Displays.

Since the award of the current RTPI framework procured in August 2021, and continuing from previous deployments in Hampshire, the RTPI system has expanded to handle direct links from bus operators' tracking systems. These direct links provide the tracking data for the Central System to calculate and relay bus arrival times to 500 electronic displays (also procured and operated under the Framework) located at bus stations, bus stops and transport interchange hubs.

The system not only provides RTPI but integrates other multi modal transport information, including live train departure information, service disruption information and also provides RTPI to Traveline and other public transport journey planning websites and apps.

RTPI will continue to play a major role in providing live travel information to the travelling public, both through public transport infrastructure improvements and the digitalisation of services. Timely and accessible public transport information is seen as key to making public transport services commercially sustainable and, as a result, reducing the need for bus subsidy payment.

Commercial tool

Establishes a framework

Framework

Maximum percentage fee charged to suppliers

2%

Further information about fees

2% per order charge will be placed on any authorities using the framework at the point of placing an order and will be invoiced accordingly.

Framework operation description

The Framework will be awarded to a single supplier for a 4-year period allowing for the placing of orders as and when required, subject to available funding. All contracting authorities who wish to utilise the Framework will be subject to the signing of an Access Agreement.

Award method when using the framework

Without competition

Contracting authorities that may use the framework

This framework will be open for use by all Local Authorities in England, Scotland and Wales. This will include all successor bodies as a result of Local Authority changes which may result as part of Local Government Reorganisation.

Contracting authority location restrictions

- UKC - North East (England)
- UKD - North West (England)
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England

- UKJ - South East (England)
 - UKK - South West (England)
 - UKM5 - North Eastern Scotland
 - UKM7 - Eastern Scotland
 - UKM8 - West Central Scotland
 - UKM9 - Southern Scotland
 - UKL - Wales
 - UKL1 - West Wales and the Valleys
 - UKL14 - South West Wales
 - UKL2 - East Wales
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Contract 1. Real-Time Passenger Transport Information 2025-2029

Supplier

- [Vix Technology UK Limited](#)

Contract value

- £80,000,000 excluding VAT
- £96,000,000 including VAT

Above the relevant threshold

Date signed

11 August 2025

Contract dates

- 11 August 2025 to 10 August 2029
- 4 years

Main procurement category

Services

CPV classifications

- 48813200 - Real-time passenger information system
- 45233293 - Installation of street furniture
- 45316210 - Installation of traffic monitoring equipment
- 48800000 - Information systems and servers
- 50000000 - Repair and maintenance services

Contract locations

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- UKL2 - East Wales

Signed contract documents

[UN23241 Framework Agreement REDACTED FOR PUBLICATION.pdf](#)

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Supplier

Vix Technology UK Limited

- Companies House: 03039051

Ridgecourt, The Ridge

Epsom

KT18 7EP

United Kingdom

Email: uk.tenders@vixtechnology.com

Website: <https://vixtechnology.com/>

Region: UKJ26 - East Surrey

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Real-Time Passenger Transport Information 2025-2029

Contracting authority

Hampshire County Council

- Public Procurement Organisation Number: PBHM-7586-PWLP

The Castle

WINCHESTER

SO23 8UJ

United Kingdom

Email: procurement.support@hants.gov.uk

Website: <https://www.hants.gov.uk/>

Region: UKJ36 - Central Hampshire

Organisation type: Public authority - sub-central government