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Planning

Visual Disruption Maps

Rail Delivery Group

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-054855

Procurement identifier (OCID): ocids-h6vhtk-05936f

Published 9 September 2025, 9:12am

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Participation contact details have been changed

Scope

Description

Visual Disruption Maps are short, customer-focused videos where a presenter

stands in front of a map of the rail network and helps customers understand their travel options where disruption is occurring on the network. Disruption includes pre-planned disruption, where planned engineering works mean that customers may need to use alternative routes or where buses run instead of trains, and unplanned (or on the day) disruption, where services are impacted by infrastructure issues, train problems, weather events or similar.

RDG are looking to see if a supplier is able to provide the "Disruption Map Videos" service, producing videos for both pre-planned and unplanned disruption from 30 June 2026. An initial 1-year contract will be offered, where the Customer may extend this further, depending on continued funding availability.

Video production must be carried out onshore and not through an offshore supplier or partner.

All suppliers would be responsible for arranging

British Sign Language (BSL) translation to be completed using their own choice of British Sign Language supplier.

Total value (estimated)

- £2,800,000 excluding VAT
- £3,360,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 29 June 2026 to 28 June 2029
- 3 years

Main procurement category

Services

CPV classifications

- 63711000 - Support services for railway transport

Engagement

Engagement deadline

7 October 2025

Engagement process description

Rail Delivery Group (RDG) would like Service Providers to express their interest in premarket engagement before 5pm on 11th September 2025 by sending a confirmation message via the contact email.

Please include the following detail in your message: -

- Quoting Reference - Premarket engagement Visual Disruption Maps RFI
- Full name

- Company/organisation name
- Contact details (E-mail and phone number)

In return we will send you the RFI document pack for completion.

This Notice is for information only.

The information contained in this notice, including information relating to the nature and scope of the requirements, the estimated value, the service classification of this requirement and the list of CPV codes, is only indicative of current thinking and is neither exhaustive nor binding and RDG reserves the right at its absolute discretion to amend it at the time of issue of any further notices or at any other time. The publication of this notice in no way obliges RDG to commence any competitive tender process. RDG is not and shall not be liable for any costs incurred by those expressing an interest in participating in this premarket engagement exercise.

Submission

Publication date of tender notice (estimated)

28 February 2026

Procedure

Special regime

Utilities

Contracting authority

Rail Delivery Group

- Companies House: 08176197

1 Puddle Dock

London

EC4V 3DS

United Kingdom

Telephone: 07551560994

Email: sunil.chauhan@raildeliverygroup.com

Region: UKI31 - Camden and City of London

Organisation type: Public authority - sub-central government