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Planning

Market Testing for Home Office English Language Testing (HOELT) Services: Fifth Request for Information

Home Office

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

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Procurement identifier (OCID): ocds-h6vhtk-0500b5

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Scope

Description

The Secretary of State for the Home Department, through UK Visas and Immigration (UKVI), is reviewing options for the future procurement of a Home Office English Language Test (HOELT), to be delivered in the UK and internationally.

Some immigration routes require applicants to demonstrate English language proficiency. The HOELT will assess speaking, listening, and, where applicable, reading and writing skills between CEFR levels A1 and C1.

UKVI intends to procure a Home Office–branded test with two core elements:

1. Test Provision

The supplier will be responsible for:

- Developing, maintaining, and updating the test content

- Providing a secure test delivery system
- Marking tests, returning verified results, and conducting post-test verification
- Evaluating and moderating test performance
- Performing robust anti-fraud checks
- Securing independent assurance of test quality and integrity

2. Test Facilitation

The supplier will be responsible for:

- Operating an online platform for test booking and result delivery
- Establishing and managing global testing
- Providing trained invigilators
- Conducting secure ID verification and ensuring strict exam conditions
- Supporting audit processes to uphold security and delivery standards

Please note: that there are currently 268 test centres operating across 142 countries globally.

This 5th round of Market Engagement is being undertaken to gather supplier feedback on the draft requirements for HOELT, ensuring they are clear, proportionate, and achievable.

RFI 4 explored market capability and the maturity of remote testing solutions. Building on this feedback, the Home Office is exploring a 'Digital by Default' service, with remote proctoring as the primary mode of delivery and physical test centres available where remote solutions are not feasible.

Total value (estimated)

- £680,000,000 excluding VAT
- £816,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 3 August 2026 to 3 August 2031
- Possible extension to 3 August 2034
- 8 years, 1 day

Main procurement category

Services

CPV classifications

- 75131100 - General personnel services for the government
- 48190000 - Educational software package
- 72000000 - IT services: consulting, software development, Internet and support
- 72212190 - Educational software development services
- 75110000 - General public services
- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security
- 32270000 - Digital transmission apparatus
- 72222300 - Information technology services

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

22 September 2025

Engagement process description

This notice relates to a fifth round of market engagement in relation to this opportunity. The primary purpose of the engagement is to:

Understand the feasibility of delivering a secure, remote English Language Testing service.

1. To express an interest, participants must first be registered on the Home Office's eSourcing Portal (JAGGAER). If you have not yet registered, this can be done online at <https://homeoffice.app.jaggaer.com/web/login.html> by following the Register Here Link.
2. Please note that, to register, you must have a valid DUNS number (as provided by Dun and Bradstreet) for the organisation which you are registering and who will be entering into a contract if invited to do so.
3. Registering on Jaggaer will not provide immediate access to the fifth round RFI. Once you have registered on JAGGAER, a registered user can express an interest for a specific procurement. This is done by emailing HOELT2024@homeoffice.gov.uk as below:

Email subject line: HOELT Procurement - Expression of Interest

Email to include: Organisation name (as registered on JAGGAER),

Contact name, E-mail address and telephone number.

4. Once the above steps are completed, participants will be granted access to the Non-Disclosure Agreement (NDA) event in JAGGAER.
5. Participants should then complete and return their signed NDA, via JAGGAER, in order to be added to the RFI event which is open until 22/09/25 at 12:00 midday (BST).

6. Participants should ensure that they leave enough time to submit your NDA and your RFI responses in time for close date of 22/09/25 at 12:00 midday (BST).

Please note: if you have previously signed an NDA for RFI1 or RFI2 Market Engagement, but did not complete an NDA for RFI3 or RFI4, you are still required to sign a new NDA and follow the process above. If you completed an NDA in relation to RFI3 or RFI4 you are not required to submit an additional NDA. Once you have completed the process above, you will be added to the RFI.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Contracting authority

Home Office

- Public Procurement Organisation Number: PWGC-6513-PQLZ

2 Marsham Street

London

SW1P 4DF

United Kingdom

Email: HOELT2024@homeoffice.gov.uk

Region: UKI32 - Westminster

Organisation type: Public authority - central government