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Contract

Support Services for Domestic Abuse

North Lanarkshire Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2025/S 000-054753

Procurement identifier (OCID): ocds-h6vhtk-04c622

Published 8 September 2025, 3:52pm

Section I: Contracting authority

I.1) Name and addresses

North Lanarkshire Council

Civic Centre, Windmillhill Street

Motherwell

ML1 1AB

Email

corporateprocurement@northlan.gov.uk

Telephone

+44 7866989244

Country

United Kingdom

NUTS code

UKM84 - North Lanarkshire

Internet address(es)

Main address

<http://www.northlanarkshire.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00010

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Support Services for Domestic Abuse

Reference number

NLC-CPT-24-069

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

North Lanarkshire Council (the "Council") intend to award a contract to single service provider for the provision of Support for Domestic Abuse Services.

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The proposed contract will be for an initial 24 months with the option to extend for up to a further 2, 12 month periods. The maximum term is 4 years.

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II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,384,492

II.2) Description

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

- 85310000 - Social work services
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKM84 - North Lanarkshire

Main site or place of performance

Across the North Lanarkshire area

II.2.4) Description of the procurement

In accordance with The Public Contracts (Scotland) Regulations 2015, Regulation 74, the Council propose to establish a Contract for Support Services for Domestic Abuse 2025/2029. The following information is intended to give Providers an overview of the high-level requirements.

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Requirements: We are seeking an inclusive domestic abuse service for any person affected by abuse.

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Inclusive domestic abuse service must provide support to those who needed it within the context of gender analysis, related needs/reduce risk and support recovery, which is able to meet current demand, address gaps in service delivery whilst ensuring services are compliant with legislation and national and local policy.

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The Service will support all those who require it who are either directly or indirectly affected by domestic abuse. Effective interventions for victims who are high and medium risk with effective processes in place to signpost those at standard risk to appropriate supports.

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Further to this overview, a detailed specification is contained within the main Invitation to Tender (ITT) document which is accessible (and downloadable) from the Buyer Attachment area within the PCS-T Tendering System.

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The Contract must be carried out in accordance with the information provided within this Contract Notice and the Invitation to Tender documents (ITT) which will be published within the PCS-T Tendering System.

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Tenderers must respond to a series of Selection Questions within the PCS-T Qualification Envelope;

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Tenderers must download and complete a range of Award Questions and Statements located within the PCS-T Technical Envelope;

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Tenderers must download and complete a Pricing Schedule located within the PCS-T Commercial Envelope.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

PLEASE BE AWARE OF THE EXCLUSION GROUNDS:

Economic Operators may be excluded from this competition if they are in any of situations referred to in Regulation 58 of the Public Contracts (Scotland) Regulations 2015.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.10) Identification of the national rules applicable to the procedure

Information about national procedures is available at:

<https://www.legislation.gov.uk/ssi/2015/446/part/2/chapter/3/crossheading/social-and-other-specific-services>

IV.1.11) Main features of the award procedure

Single-stage procedure.

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Tender Application: Tenderers must complete an ESPD and provide proposals for Service Delivery. Tenders must be submitted via PCS-T only.

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Tender responses will be scored by a tender evaluation panel from within the Council.

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IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-039808](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 March 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

V.2.3) Name and address of the contractor

Sacro

29 Albany Street

British

EH21 7PY

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,384,492

Section VI. Complementary information

VI.3) Additional information

*This notice retrospectively completes the Contract Award.

The contract period is 2 June 2025 2024 until 1 June 2027.

For avoidance of doubt, this is not a new open requirement.

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(SC Ref:809630)

VI.4) Procedures for review

VI.4.1) Review body

Hamilton Sheriff Court

Sheriff Court House, 4 Beckford Street

Hamilton

ML3 0BT

Email

hamilton@scotcourts.gov.uk

Telephone

+44 1698282957

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

An economic operator that suffers, or is at risk of suffering, loss or damage attributable to a breach of duty under the Public Contracts (Scotland) Regulations 2015 or the Procurement Reform (Scotland) Act 2014, may bring proceedings in the Sheriff Court or the Court of Session.

