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Contract

Waiting Well Programme

The Newcastle Upon Tyne Hospitals NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2025/S 000-054707

Procurement identifier (OCID): ocids-h6vhtk-0595f0

Published 8 September 2025, 2:54pm

Section I: Contracting authority

I.1) Name and addresses

The Newcastle Upon Tyne Hospitals NHS Foundation Trust

Regent Point

NEWCASTLE UPON TYNE

NE7 7DN

Contact

Owen O'Reilly

Email

owen.oreilly@nhs.net

Country

United Kingdom

Region code

UKC22 - Tyneside

Internet address(es)

Main address

<https://www.newcastle-hospitals.nhs.uk>

Buyer's address

<https://www.newcastle-hospitals.nhs.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Waiting Well Programme

Reference number

C387711

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Waiting Well Programme

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £198,781.56

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC2 - Northumberland and Tyne and Wear

II.2.4) Description of the procurement

The COVID pandemic has seen elective surgery suspended during the first and second waves of the pandemic. This resulted in a dramatic fall in surgical procedures being undertaken and a relates increase in patients waiting for surgery, and waiting long periods of time. This will undoubtedly lead to worsening health and impact on postoperative recovery, complication rates and increased burden on primary and secondary care.

The plan for the region is to target the complex issues known to impact on postponements from pre-assessments, on the day cancellations, complications and failed day case rates. The areas to be targeted have already been piloted within the city, existing services that have been established and can be referred into and also new bespoke interventions.

Targeted areas for interventions that are part of this agreement are:

1. Uncontrolled Type 2 diabetes
2. Pre-operative opiate use
3. Smoking
4. Obesity

Screening, Health Improvement Practitioner, and Preoperative diabetes interventions
Their person-centred intervention will include

- Identify and remove barriers to lifestyle change such as debt, housing issues etc.
- Support the person to understand their condition(s) at a level bespoke to them.
- Support the person to understand the risks their condition(s) and increased risks to health, including how to reduce risk realistically though diet change and exercise.
- Share knowledge around diet and diabetes .
- Agree a health plan, share motivational tools and set SMART goals.
- Support the person to access the community and make better use of services to reduce social isolation and improve health.
- Offer a stop smoking service and access to stop smoking medication.

The health improvement practitioners will also engage with the higher risk groups patients at the end of their dietitian interventions to ensure continued adherence to the program whilst waiting for surgery.

We are intending to award a contract an existing provider following direct award process C

Dates 01/11/2025 - 31/08/2026 - £198,781.56

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- New works/services, constituting a repetition of existing works/services

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The standstill period begins on the day after the publication of this notice. Representations by providers must be made to decision makers by [Add date]. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 September 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Healthworks

Health Resource Centre, Adelaide Terrace

Newcastle upon Tyne

NE4 8BE

Email

enquiries@hwn.org.uk

Telephone

+44 1912724244

Country

United Kingdom

NUTS code

- UKC2 - Northumberland and Tyne and Wear

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £198,781.56

Total value of the contract/lot: £198,781.56

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The standstill period begins on the day after the publication of this notice. Representations by providers must be made to decision makers by [Add date]. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR

Award Dates - 01/11/2025 - 31/08/2026

VI.4) Procedures for review

VI.4.1) Review body

The Newcastle Upon Tyne Hospitals NHS Foundation Trust

Freeman Hospital, Freeman Road, High Heaton

Newcastle-upon-Tyne

NE7 7DN

Country

United Kingdom

Internet address

<https://www.newcastle-hospitals.nhs.uk>