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Contract

ESPH AB WDC Emergency Lifeline (ESPH655 JB)

Wealden District Council

F03: Contract award notice

Notice identifier: 2025/S 000-054686

Procurement identifier (OCID): ocds-h6vhtk-04a818

Published 8 September 2025, 2:35pm

Section I: Contracting authority

I.1) Name and addresses

Wealden District Council

Council Offices, Vicarage Lane

Hailsham

BN27 2AX

Contact

Adam Bennett

Email

esph@wealden.gov.uk

Country

United Kingdom

NUTS code

UKJ22 - East Sussex CC

Internet address(es)

Main address

<https://www.wealden.gov.uk/>

Buyer's address

<https://www.sesharedservices.org.uk/esourcing>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ESPH AB WDC Emergency Lifeline (ESPH655 JB)

Reference number

WDC - 038079

II.1.2) Main CPV code

- 79711000 - Alarm-monitoring services

II.1.3) Type of contract

Services

II.1.4) Short description

Wealden District Council are seeking a suitably qualified and experienced Contractor to monitor of a range of Alarm Monitoring Service including associated Telecare sensors and supporting Retirement Living Managers who are on/off site. There is the provision of an Out of Hours repairs service monitoring for Council tenants on an exceptional/occasional basis and an Out of Hours emergency homelessness placement service.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £300,000

II.2) Description

II.2.2) Additional CPV code(s)

- 79711000 - Alarm-monitoring services
- 85311100 - Welfare services for the elderly
- 79510000 - Telephone-answering services

- 79511000 - Telephone operator services

II.2.3) Place of performance

NUTS codes

- UKJ22 - East Sussex CC

II.2.4) Description of the procurement

Full information can be found at <http://www.sesharedservices.org.uk/esourcing>

II.2.5) Award criteria

Quality criterion - Name: Quality Criteria / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-032804](#)

Section V. Award of contract

Contract No

ESPH655

Title

ESPH AB WDC Emergency Lifeline (ESPH655 JB)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 March 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Careium UK Limited

Aspinall House, Walker Park

Blackburn

BB1 2QE

Country

United Kingdom

NUTS code

- UKD41 - Blackburn with Darwen

National registration number

04133585

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £300,000

Total value of the contract/lot: £231,734

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court of England and Wales

The Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Wealden District Council will observe a standstill period following the award of the contract and conduct itself in respect of any appeals in accordance with the Public Contracts Regulations 2015 (as amended).