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Contract

FIN032 - PTX Bacs Subscription Service

Middlesbrough Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-054656

Procurement identifier (OCID): ocds-h6vhtk-0595d3

Published 8 September 2025, 1:53pm

Scope

Reference

FIN032

Description

Bottomline Technologies currently provides a bureaux service to the Council, enabling the processing of BACS payments. The existing contract is a rolling agreement that is nearing expiry, and the Council now needs to secure a more cost-effective and robust contractual arrangement.

While exploring alternative providers is an option, switching would have a significant impact

on resources and could introduce substantial technical challenges. This may result in delays

or disruptions to payments to suppliers and residents, ultimately affecting the delivery of essential Council services. Therefore, any change would create disproportionate operational risks.

Contract 1

Supplier

- Bottomline Technologies Limited

Contract value

- £119,607.45 excluding VAT
- £143,528.94 including VAT

Below the relevant threshold

Date signed

4 September 2025

Contract dates

- 1 October 2025 to 30 September 2028

- 3 years

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKC12 - South Teesside

Procedure

Procedure type

Below threshold - without competition

Supplier

Bottomline Technologies Limited

1600 Arlington Business Park, Theale, Reading, Berkshire, England

Reading

RG7 4SA

United Kingdom

Email: rharrison@bottomline.com

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Middlesbrough Council

- Public Procurement Organisation Number: PLJH-5252-HJDM

PO Box 500

Middlesbrough

TS1 9FT

United Kingdom

Email: procurement@middlesbrough.gov.uk

Region: UKC12 - South Teesside

Organisation type: Public authority - sub-central government