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Award

Direct Award for Planned Maintenance of Proprietary Nurse Call Systems at Birmingham Heartlands Hospital

University Hospitals Birmingham NHS Foundation Trust

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-054642

Procurement identifier (OCID): ocds-h6vhtk-0595cc ([view related notices](#))

Published 8 September 2025, 1:26pm

Scope

Description

This contract is for the maintenance and support of a proprietary nurse call system supplied by Static Systems Group (SSG). The system operates as a closed-loop solution, with all servicing, software updates, and component support exclusively available through the original manufacturer.

Contract 1. Planned Maintenance of Proprietary Nurse Call Systems

Suppliers

Supplier not yet selected

Contract value

- £169,970 excluding VAT
- £203,964 including VAT

Above the relevant threshold

Earliest date the contract will be signed

18 September 2025

Contract dates (estimated)

- 19 September 2025 to 18 September 2030
- 5 years

Main procurement category

Services

CPV classifications

- 50324100 - System maintenance services
-

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Switching to direct award

This direct award is made under Schedule 5, Exception 5 of the Procurement Act 2023, on the grounds that only one supplier can deliver the required services for technical reasons, relating to the proprietary nature of the system.

Contracting authority

University Hospitals Birmingham NHS Foundation Trust

- Public Procurement Organisation Number: PWVL-6877-BXXV

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Region: UKG31 - Birmingham

Organisation type: Public authority - central government