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Contract

DA from G Cloud 14 for Magic Notes

Stockton on Tees Borough Council

F03: Contract award notice

Notice identifier: 2025/S 000-054637

Procurement identifier (OCID): ocds-h6vhtk-0595c9

Published 8 September 2025, 1:23pm

Section I: Contracting authority

I.1) Name and addresses

Stockton on Tees Borough Council

Dunedin House, Columbia Drive, Thornaby

Stockton on Tees

TS176BJ

Email

corporateprocurement@stockton.gov.uk

Country

United Kingdom

Region code

UKC11 - Hartlepool and Stockton-on-Tees

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.stockton.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

DA from G Cloud 14 for Magic Notes

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

The Magic Notes contract includes Magic Notes and Magic Reports that are specialist tools for caseworkers (Adults & Children's services) to record sessions or upload required sources and instantly create detailed assessments that meet the Ofsted and CQC requirements.

A business case and option appraisal has been completed and discussed with CMT & POF-Transformation Board. Following a comprehensive evaluation of the pilot and the strategic, operational and financial implications of each option, Option 2: Procure a Medium Package is the preferred approach. This option offers a balanced and flexible pathway to scale the benefits of Magic Notes while maintaining financial prudence and operational control. It enables a phased rollout across Children's and Adults Services, allowing the Council to:

Monitor staff uptake and usage in real time, ensuring the tool is embedded effectively and identifying areas for further support or template development.

Avoid financial risk, as the pricing model is based on minutes used and reports delivered, not on user numbers or fixed time periods. Additional usage can be procured as needed, and discounts apply to additional purchases within the year period.

Retain the gains from the pilot, including up to 70% reduction in admin time, improved staff wellbeing, and enhanced documentation quality.

Enable further evaluation, ensuring that future decisions are informed by robust data and lived experience from a broader user base.

This approach provides the Council with the agility to respond to evolving service needs and evolving technologies.

A call-off has been completed via CCS G-Cloud 14 Framework with Beam Up Ltd.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £300,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72222300 - Information technology services

II.2.3) Place of performance

NUTS codes

- UKC11 - Hartlepool and Stockton-on-Tees

II.2.4) Description of the procurement

A call-off has been completed via CCS G-Cloud 14 Framework with Beam Up Ltd.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

A Direct Award was carried out via the CCS G Cloud 14 Framework.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Title

DA from G-Cloud 14 FW for Magic Notes

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 August 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Beam Up Ltd

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

10637337

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £300,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Court of Justice

London

WC2A 2LL

Country

United Kingdom