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Contract

Interim Contract for Day to Day Reactive Repairs, Void Property Repairs, Major Works and Out of Hours Emergency Works

Dartford Borough Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-054631

Procurement identifier (OCID): ocds-h6vhtk-05610d ([view related notices](#))

Published 8 September 2025, 1:09pm

Scope

Reference

DN779837

Description

The council required a consistent contractor to carry out day to day Reactive Repairs, Void Property Repairs, Major Works and Out of Hours Emergency Works.

Contract 1. Interim Contract for Day to Day Reactive Repairs, Void Property Repairs, Major Works and Out of Hours Emergency Works

Supplier

- T.S.G. BUILDING SERVICES PLC

Contract value

- £7,383,000 excluding VAT
- £8,860,000 including VAT

Above the relevant threshold

Date signed

8 September 2025

Contract dates

- 10 September 2025 to 31 May 2026
- 8 months, 21 days

Main procurement category

Works

CPV classifications

- 45000000 - Construction work
- 50000000 - Repair and maintenance services

Contract locations

- UKJ4 - Kent

Key performance indicators

Name	Reporting frequency
% of customers satisfied with the repair completed	1 months
% of re-calls against no. of repairs completed	1 months
% of emergency repairs completed on time	1 months
% of urgent repairs completed on time	1 months
% of routine repairs completed on time	1 months

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Statutory instrument allowing direct award

[2022/711 - The Building Safety \(Leaseholder Protections\) \(England\) Regulations 2022](#)

Supplier

T.S.G. BUILDING SERVICES PLC

- Companies House: 03908728
- Public Procurement Organisation Number: PJVG-1112-MDMD

TSG House Cranborne Industrial Estate

Potters Bar

EN6 3JN

United Kingdom

Email: Bidteam@tsgplc.co.uk

Website: <http://www.tsgplc.com>

Region: UKH23 - Hertfordshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Interim Contract for Day to Day Reactive Repairs, Void Property Repairs,

Major Works and Out of Hours Emergency Works

Contracting authority

Dartford Borough Council

- Public Procurement Organisation Number: PZJD-3364-WHJT

Civic Centre, Home Gardens

Dartford

DA1 1DR

United Kingdom

Contact name: Dartford Borough Council Procurement Team

Telephone: 01322 343434

Email: procurement@dartford.gov.uk

Website: <http://www.dartford.gov.uk>

Region: UKJ43 - Kent Thames Gateway

Organisation type: Public authority - sub-central government