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Pipeline

Newcastle Home Care Framework

Newcastle City Council

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-054623

Procurement identifier (OCID): ocds-h6vhtk-050d3e

Published 8 September 2025, 12:44pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Change to estimated start date and end date, from July to September.

Scope

Description

Newcastle City Council has a duty to provide services for its residents who are eligible for care and support according to the national minimum eligibility threshold introduced by the

Care Act 2014. The Council is committed to the delivery of a quality, responsive easy to access home care service that maximises people's ability to live independently and safely in their own homes and as part of their community.

This contract will target the following groups of people who meet the national eligibility criteria and reside within the City of Newcastle:

- Older People aged 65 years and over,
- People with Mental Health needs aged 18 years and over,
- People with Physical Disabilities, including sensory impairment aged 18 years and over,
- People aged 18 years and over with specific needs, for example (but not restricted to) dementia, a learning disability, end-of-life, palliative care, sudden onset brain injury or acquired brain injury.

It will operate between the hours of 7am to 11pm, 365 days per year (366 in any leap year)

This pipeline notice is for information only. At this stage, no further details are available beyond what is published here.

When this opportunity progresses, a Tender Notice will be published on the Central Digital Platform. If Newcastle City Council seeks early engagement, a Market Engagement Notice will be issued at that time, along with any relevant information.

Suppliers are advised to register on the OPEN Procurement Portal to receive updates and notifications as they become available: www.open-uk.org

Commercial tool

Establishes a framework

Contract dates (estimated)

- 5 September 2026 to 4 September 2029
- Possible extension to 4 July 2032

- 5 years, 10 months

Main category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKC2 - Northumberland and Tyne and Wear

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

1 June 2026

Procedure

Above or below total value threshold

Below threshold

Contracting authority

Newcastle City Council

- Public Procurement Organisation Number: PBHM-6848-TWYG

Civic Centre

Newcastle Upon Tyne

NE1 8QH

United Kingdom

Email: corporate.procurement.team@newcastle.gov.uk

Website: <https://www.newcastle.gov.uk/>

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government