

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/054612-2025>

Award

## **Direct Award for Planned Maintenance of Proprietary Nurse Call Systems at Birmingham Heartlands Hospital**

University Hospitals Birmingham NHS Foundation Trust

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-054612

Procurement identifier (OCID): ocds-h6vhtk-0595bd

Published 8 September 2025, 12:17pm

### **Scope**

### **Description**

This contract is for the maintenance and support of a proprietary pneumatic tube systems supplied by Static Systems Group. The system operates as a closed-loop solution, with servicing, firmware updates and component support exclusively available through the original manufacturer.

---

### **Contract 1. Planned Maintenance of Proprietary Nurse Call System**

## **Suppliers**

Supplier not yet selected

## **Contract value**

- £169,970 excluding VAT
- £203,964 including VAT

Above the relevant threshold

## **Earliest date the contract will be signed**

9 September 2025

## **Contract dates (estimated)**

- 19 September 2025 to 18 September 2030
- 5 years

## **Main procurement category**

Services

## **CPV classifications**

- 50324100 - System maintenance services

## **Contract locations**

- UKG - West Midlands (England)

---

## **Other information**

### **Conflicts assessment prepared/revised**

Yes

---

## **Procedure**

### **Procedure type**

Direct award

### **Direct award justification**

Switching to direct award

This direct award is made under Schedule 5, Exception 5 of the Procurement Act 2023, on the grounds that only one supplier can deliver the required services for technical reasons.

---

## **Contracting authority**

### **University Hospitals Birmingham NHS Foundation Trust**

- Public Procurement Organisation Number: PWVL-6877-BXXV

Mindelsohn Way

Birmingham

B15 2WB

United Kingdom

Email: [alan.hastings@uhb.nhs.uk](mailto:alan.hastings@uhb.nhs.uk)

Website: <https://www.uhb.nhs.uk/>

Region: UKG31 - Birmingham

Organisation type: Public authority - central government