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Contract

Provision of a Digital Platform for Scalable Virtual Wards/Remote Patient Management

NHS Greater Glasgow and Clyde

F20: Modification notice

Notice identifier: 2025/S 000-054551

Procurement identifier (OCID): ocids-h6vhtk-04ff18

Published 8 September 2025, 10:51am

Section I: Contracting authority/entity

I.1) Name and addresses

NHS Greater Glasgow and Clyde

Procurement Department, Westward House 15-17 St James Street

Paisley

PA3 2HJ

Email

james.warnocl2@nhs.scot

Telephone

+44 1412784782

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.nhsggc.scot/about-us/procurement/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10722

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of a Digital Platform for Scalable Virtual Wards/Remote Patient Management

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

II.2.4) Description of the procurement at the time of conclusion of the contract:

Provision Installation and Support of a Digital Platform which will integrate with the Board's cornerstone clinical systems, for Virtual Wards/Remote Management of patients with long term health conditions. The Digital Platform will be scalable to manage expansion of patient numbers.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

36

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2025/S 000-013764](#)

Section V. Award of contract/concession

Contract No

N/A

Title

Provision of a Digital Platform for Scalable Virtual Wards/Remote Patient Management

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

13 March 2024

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Doccla UK Ltd

184 Shepherds Bush Rd, London W6 7NL, United Kingdom

London

W6 7NL

Telephone

+35 3896063618

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £307,362

Section VI. Complementary information

VI.3) Additional information

(SC Ref:809558)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Ct

1 Carlton Place

Glasgow

G5 9TW

Country

United Kingdom

Internet address

<https://www.scotcourts.gov.uk/the-courts/court-locations/glasgow-sheriff-court-and-justice-of-the-peace-court>

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

VII.1.3) Place of performance

NUTS code

- UKM82 - Glasgow City

VII.1.4) Description of the procurement:

Provision Installation and Support of a Digital Platform which will integrate with the Board's cornerstone clinical systems, for Virtual Wards/Remote Management of patients with long term health conditions. The Digital Platform will be scalable to manage expansion of patient numbers.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

36

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£3,626,777.55

VII.1.7) Name and address of the contractor/concessionaire

Doccla UK Ltd

184 Shepherds Bush Rd, London W6 7NL, United Kingdom

London

W6 7NL

Telephone

+35 3896063618

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

This modification is for the notified scalable expansion of patients numbers for the Virtual Ward / Remote Management of patients

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

This modification will enable enhanced support to patients while maintaining full compliance with the agreed contractual model

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £307,362.07

Total contract value after the modifications

Value excluding VAT: £3,934,139.62

