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Contract

Orthopaedic Insourcing Service

The Robert Jones and Agnes Hunt Orthopaedic Hospital NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2025/S 000-054548

Procurement identifier (OCID): ocds-h6vhtk-059592

Published 8 September 2025, 10:45am

Section I: Contracting authority

I.1) Name and addresses

The Robert Jones and Agnes Hunt Orthopaedic Hospital NHS Foundation Trust

Gobowen

Oswestry

SY10 7AG

Contact

Hayley Smith

Email

h.smith27@nhs.net

Telephone

+44 7770493216

Country

United Kingdom

Region code

UKG22 - Shropshire CC

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.rjah.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Orthopaedic Insourcing Service

Reference number

WHISP-404

II.1.2) Main CPV code

- 85121283 - Orthopaedic services

II.1.3) Type of contract

Services

II.1.4) Short description

This Contract Award notice is placed under the Healthcare Services Provider Selection Regime (PSR) Regulations 2023 Regulation 14 for Urgent Awards. This award is to address the Trust's urgent surgical capacity shortfall in the immediate short-term for Orthopaedic Services. The Award has been made to prevent any future harm to patients by minimising waiting times.

The service provider shall supply a full insourcing services covering 200 procedures from the longest waiting cohort and 500 outpatient assessments.

Ongoing work with regards to market engagement and a new procurement process shall be progressed and completed over the coming months once the capacity shortfall has been stabilised.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £520,000

II.2) Description**II.2.2) Additional CPV code(s)**

- 85111000 - Hospital services
- 85121200 - Medical specialist services

II.2.3) Place of performance

NUTS codes

- UKG22 - Shropshire CC

Main site or place of performance

Oswestry - The Robert Jones and Agnes Hunt NHS Foundation Trust Hospital Site.

II.2.4) Description of the procurement

This Contract Award notice is placed under the Healthcare Services Provider Selection Regime (PSR) Regulations 2023 Regulation 14 for Urgent Awards. This confirmation of award is to address the Trust's urgent surgical capacity shortfall in the immediate short-

term for Surgical Orthopaedic Services. The Award has been made to prevent any future harm to patients due to the significant backlog/waiting list.

The service provider shall supply a full insourcing service covering 200 procedures from the longest waiting cohort and 500 new outpatient assessments.

Subspecialties include:

- 1) Arthroplasty
- 2) Foot and Ankle
- 3) Lower Limb (Knee and Sport Injury)
- 4) Pediatric Orthopaedics
- 5) Spinal Disorders
- 6) Upper Limb

The urgent award remains within the 36-40% of the tariff price range for elective and 70% for outpatients as per the Trusts budget setting requirements.

This is a short-term award anticipated to initially last 3 months for the cohort of patients identified, starting on 1st August 2025 ending on 31st October 2025. It is envisaged that ongoing work with regards to market engagement and a new procurement process shall be progressed and completed over the coming months for a medium-term service provision. The value over the 3-month period is anticipated to be £520,000.00.

II.2.5) Award criteria

Quality criterion - Name: Address immediate risk to safety and quality of care / Weighting: 100

Cost criterion - Name: Address immediate risk to safety and quality of care / Weighting: 100

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) confirmation of contract award notice. This contract has been awarded under the Health Care Services Provider Selection Regime (PSR) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contract Regulations 2015 or its replacement the Procurement Regulations 2024 do not apply to this award.

Regulation 14, Urgent Awards applies to this Contract Award:

Criteria 1: The Award or modification must be made urgently:

The Trust is currently experiencing significant challenges in the delivery of adequate service provision to meet ongoing growth in demand whilst meeting the NHSE National Standards for waiting times. Relative to others, the Trust's performance is within the bottom 10 providers nationally for all three elective referral to treatment (RTT) measures. The timescales associated with delivery of activity within the next 3 months does hinder the time to enable a full procurement process. The Trust will be conducting a full procurement process during the subsequent 3 month period for a medium-term service provision.

Criteria 2: The reasons for urgency was not foreseeable by and is not attributable to the authority:

The Trust has faced particular challenges in the delivery of elective orthopaedics services over the last year, with a 20% reduction in capacity available. The Trust had to put in place significant mitigations during 2024/25 and has made significant progress with this but remains out of balance in terms of capacity being in place to meet demand.

The Trust has been unable to secure sufficient alternative capacity to meet the timescales required to deliver expected standards of service delivery.

The Trust has exhausted all options available in terms of recovering activity in the short

term, with the quantifiable mitigations leading to the Trust continuing to fall short of capacity requirements.

Criteria 3: Delaying the award of the contract to conduct a full application of the regime would likely pose a risk to patient or public safety:

The Trust believes that it cannot safely manage the volume of choice referrals it is receiving due to the growing imbalance in terms of capacity available at the Trust.

Criteria 4: Relevant authorities must not use the urgent award or contract modification provisions in this regime if the urgency is attributable to the relevant authority not leaving sufficient time to make procurement decisions and run a provider selection process:

The Trust is able to demonstrate that appropriate procurement approaches have been undertaken in the last couple of years with appropriate planning, but to date the Trust has not been in a position to award.

- The Trust has already undertaken 2 full procurement exercises in the last 6 months which have not led to award in November 2024 and March 2025.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

WHISP-404

Title

Orthopaedic Insourcing Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 July 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Portland Clinical Limited

28 Bailey Street

Sheffield

S1 4EH

Country

United Kingdom

NUTS code

- UKE32 - Sheffield

Companies House

09324612

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £520,000

Total value of the contract/lot: £520,000

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) confirmation of contract award notice. This contract has been awarded under the Health Care Services Provider Selection Regime (PSR) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contract Regulations 2015 or its replacement the Procurement Regulations 2024 do not apply to this award.

Regulation 14, Urgent Awards applies to this Contract Award:

Criteria 1: The Award or modification must be made urgently:

The Trust is currently experiencing significant challenges in the delivery of adequate service provision to meet ongoing growth in demand whilst meeting the NHSE National Standards for waiting times. Relative to others, the Trust's performance is within the bottom 10 providers nationally for all three elective referral to treatment (RTT) measures. The timescales associated with delivery of activity within the next 3 months does hinder the time to enable a full procurement process. The Trust will be conducting a full procurement process during the subsequent 3 month period for a medium-term service provision.

Criteria 2: The reasons for urgency was not foreseeable by and is not attributable to the authority:

The Trust has faced particular challenges in the delivery of elective orthopaedics services over the last year, with a 20% reduction in capacity available. The Trust had to put in place significant mitigations during 2024/25 and has made significant progress with this but remains out of balance in terms of capacity being in place to meet demand.

The Trust has been unable to secure sufficient alternative capacity to meet the timescales required to deliver expected standards of service delivery.

The Trust has exhausted all options available in terms of recovering activity in the short term, with the quantifiable mitigations leading to the Trust continuing to fall short of capacity requirements.

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Criteria 4: Relevant authorities must not use the urgent award or contract modification provisions in this regime if the urgency is attributable to the relevant authority not leaving sufficient time to make procurement decisions and run a provider selection process:

The Trust is able to demonstrate that appropriate procurement approaches have been undertaken in the last couple of years with appropriate planning, but to date the Trust has not been in a position to award.

- The Trust has already undertaken 2 full procurement exercises in the last 6 months which have not led to award in November 2024 and March 2025.

The decision makers was the Finance & Performance Committee and the decision was made on 11th July 2025.

No Conflicts of interest were identified.

VI.4) Procedures for review

VI.4.1) Review body

The Robert Jones and Agnes Hunt Orthopaedic Hospital NHS Foundation Trust

Gobowen

Oswestry

SY10 7AG

Country

United Kingdom