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Contract

Provision of Agent Portal Solution

De Montfort University

F03: Contract award notice

Notice identifier: 2025/S 000-054451

Procurement identifier (OCID): ocds-h6vhtk-04be0d

Published 5 September 2025, 5:49pm

Section I: Contracting authority

I.1) Name and addresses

De Montfort University

The Gateway, Leicester, LE1 9BH.

Leicester

LE1 9BH

Contact

Paul Whitehall, Category Manager ICT.

Email

paul.whitehall@dmu.ac.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.dmu.ac.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Agent Portal Solution

Reference number

2153/24

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

De Montfort University (DMU) recruits thousands of students from across the world to study at its main campus in Leicester as well as campuses overseas. Currently, a high percentage of these students are recruited in collaboration with international agents who support students through the process and receive a commission should the student go on to enrol at DMU. DMU does not, as yet, have an efficient system to receive and process applications submitted via agents and is currently heavily reliant on manual excel and document uploads to SAP which, when applications are in their thousands, is a time-consuming and inefficient model. DMU therefore now require an 'off-the-shelf' Agent Portal Solution, already in operation at UK HE and/or overseas institutions and must come with the potential for integration with SAP, to facilitate this future area of development for the University.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £864,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

De Montfort University, The Gateway, Leicester, LE1 9BH.

II.2.4) Description of the procurement

Provision of Agent Portal Solution for De Montfort University as per the Statement of Requirements and other provisions set out in our Invitation to Tender reference 2153/24.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80%

Price - Weighting: Price 20%

II.2.11) Information about options

Options: Yes

Description of options

Potential Renewal Terms of 1+1+1+1+1 years after expiry of the Initial Term of 5 years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-037843](#)

Section V. Award of contract

Contract No

2153/24

Title

Provision of Agent Portal Solution

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 September 2025

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Flywire Payments Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £864,000

Total value of the contract/lot: £864,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

De Montfort University

The Gateway, Leicester, LE1 9BH.

Leicester

LE1 9BH

Email

paul.whitehall@dmu.ac.uk

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

De Montfort University

The Gateway, Leicester, LE1 9BH.

Leicester

LE1 9BH

Email

paul.whitehall@dmu.ac.uk

Country

United Kingdom