

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/054451-2025>

Contract

## **Provision of Agent Portal Solution**

De Montfort University

F03: Contract award notice

Notice identifier: 2025/S 000-054451

Procurement identifier (OCID): ocds-h6vhtk-04be0d

Published 5 September 2025, 5:49pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

De Montfort University

The Gateway, Leicester, LE1 9BH.

Leicester

LE1 9BH

#### **Contact**

Paul Whitehall, Category Manager ICT.

#### **Email**

[paul.whitehall@dmu.ac.uk](mailto:paul.whitehall@dmu.ac.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

[www.dmu.ac.uk](http://www.dmu.ac.uk)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of Agent Portal Solution

Reference number

2153/24

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

De Montfort University (DMU) recruits thousands of students from across the world to study at its main campus in Leicester as well as campuses overseas. Currently, a high percentage of these students are recruited in collaboration with international agents who support students through the process and receive a commission should the student go on to enrol at DMU. DMU does not, as yet, have an efficient system to receive and process applications submitted via agents and is currently heavily reliant on manual excel and document uploads to SAP which, when applications are in their thousands, is a time-consuming and inefficient model. DMU therefore now require an 'off-the-shelf' Agent Portal Solution, already in operation at UK HE and/or overseas institutions and must come with the potential for integration with SAP, to facilitate this future area of development for the University.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £864,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

De Montfort University, The Gateway, Leicester, LE1 9BH.

#### **II.2.4) Description of the procurement**

Provision of Agent Portal Solution for De Montfort University as per the Statement of Requirements and other provisions set out in our Invitation to Tender reference 2153/24.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80%

Price - Weighting: Price 20%

#### **II.2.11) Information about options**

Options: Yes

Description of options

Potential Renewal Terms of 1+1+1+1+1 years after expiry of the Initial Term of 5 years.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-037843](#)

---

## Section V. Award of contract

### Contract No

2153/24

### Title

Provision of Agent Portal Solution

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

5 September 2025

#### V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Flywire Payments Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £864,000

Total value of the contract/lot: £864,000

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

De Montfort University

The Gateway, Leicester, LE1 9BH.

Leicester

LE1 9BH

Email

[paul.whitehall@dmu.ac.uk](mailto:paul.whitehall@dmu.ac.uk)

Country

United Kingdom

#### **VI.4.4) Service from which information about the review procedure may be obtained**

De Montfort University

The Gateway, Leicester, LE1 9BH.

Leicester

LE1 9BH

Email

[paul.whitehall@dmu.ac.uk](mailto:paul.whitehall@dmu.ac.uk)

Country

United Kingdom