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Tender

Digital Health Partner for MSK Service Pilot (YSTH)

York and Scarborough Teaching Hospital NHS Foundation Trust

F01: Prior information notice

Call for competition

Notice identifier: 2025/S 000-054442

Procurement identifier (OCID): ocids-h6vhtk-059554

Published 5 September 2025, 5:22pm

Section I: Contracting authority

I.1) Name and addresses

York and Scarborough Teaching Hospital NHS Foundation Trust

York Hospital, Wigginton Road

York

YO31 8HE

Contact

Neil Dodds

Email

neil.dodds1@nhs.net

Telephone

+44 1723236139

Country

United Kingdom

Region code

UKE21 - York

Internet address(es)

Main address

<https://www.york.nhs.uk>

Buyer's address

<https://www.york.nhs.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Digital Health Partner for MSK Service Pilot (YSTH)

Reference number

C387379

II.1.2) Main CPV code

- 85142100 - Physiotherapy services

II.1.3) Type of contract

Services

II.1.4) Short description

Digital Health Partner for MSK Service Pilot (YSTH) - pilot scheme to trial use of a digital platform for the treatment of MSK patients as an alternative to face-to-face services provide in the hospital.

The provider will:

- Provide a digital health management platform for patients referred from the Trust's MSK service with common musculoskeletal disorders and must support management of spinal and peripheral MSK conditions.
- Act as the care provider for patients referred to the digital health platform from the Trust
- Provide educational tools and a tailored exercise programme to patients with common musculoskeletal disorders
- Provide an enquiry facility with a UK based HCPC registered physiotherapist to support patients in utilising the digital health platform
- Provide information to patients on what to do if they are deteriorating or not improving in line with local pathways and national frameworks
- Collect and share data regarding the utilisation of the platform with the Trust in line with performance metrics and KPI plan

Provider must be CQC registered for the relevant services. The platform must be backed/overseen by HCPC registered physiotherapists. The platform must be accessible via phone, tablet, laptop, PC and all major operating systems (Android, Apple, Windows, etc.).

Full details of the Service Specifications can be accessed on the Atamis e-procurement portal.

II.1.5) Estimated total value

Value excluding VAT: £37,500

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85142100 - Physiotherapy services

II.2.3) Place of performance

NUTS codes

- UKE21 - York

Main site or place of performance

York and Scarborough Teaching Hospitals NHS Foundation Trust

II.2.4) Description of the procurement

This notice is an intention to award a contract under the Health Care Services (Provider Selection Regime) Regulations 2023 Most Suitable Provider process.

Procurement of a digital services for MSK services. This is intended to be a 1 year trial, subject to regular reviews to monitor the effectiveness and performance of the digital platform in providing the required physiotherapy/rehabilitation services to Trust patients.

CPV Code: 85142100-7 Physiotherapy Services

The contract will be for an initial term of 6 months from 01/12/2025 to 31/05/2026 with options to extend for 2 further periods of 3 months each.

Estimated contract value is £37500 for the full term including extension options.

II.2.5) Award criteria

Price

II.2.6) Estimated value

Value excluding VAT: £37,500

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 December 2025

End date

31 May 2026

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for 2 additional periods of 3 months.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Providers must be able to meet the full scope of the service specification requirements.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of expressions of interest

Date

19 September 2025

Local time

6:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intended approach notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023 Most Suitable Provider Process. For the avoidance of doubt, the provisions of the Procurement Act 2023 do not apply to this award.'

Decision Maker - Allied Health Professional (AHP) Consultant, Musculoskeletal Service

This notice is for the intention to award a contract using the PSR Most Suitable Provider Process.

VI.4) Procedures for review

VI.4.1) Review body

High Court and Court of Appeal of England and Wales

Strand

London

WC2A 2LL

Email

internationalrelationsrudicialoffice@judiciary.uk

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>

VI.4.2) Body responsible for mediation procedures

High Court and Court of Appeal of England and Wales

Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>