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Award

Direct Award for Planned Maintenance of Proprietary Pneumatic Post Tube Systems at Birmingham Heartlands Hospital

University Hospitals Birmingham NHS Foundation Trust

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-054305

Procurement identifier (OCID): ocds-h6vhtk-0594fe ([view related notices](#))

Published 5 September 2025, 2:05pm

Scope

Description

This contract is for the maintenance and support of a proprietary pneumatic tube systems supplied by Swisslog (UK) Ltd. The system operates as a closed-loop solution, with servicing and component support exclusively available through the original manufacturer.

Contract 1. Planned Maintenance of Proprietary Pneumatic Post Tube System

Suppliers

Supplier not yet selected

Contract value

- £132,565 excluding VAT
- £159,078 including VAT

Above the relevant threshold

Earliest date the contract will be signed

5 September 2025

Contract dates (estimated)

- 19 September 2025 to 18 September 2030
- 5 years

Main procurement category

Services

CPV classifications

- 71334000 - Mechanical and electrical engineering services

Contract locations

- UKG3 - West Midlands

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Switching to direct award

This direct award is made under Schedule 5, Exception 5 of the Procurement Act 2023, on the grounds that only one supplier can deliver the required services for technical reasons.

Contracting authority

University Hospitals Birmingham NHS Foundation Trust

- Public Procurement Organisation Number: PWVL-6877-BXXV

Queen Elizabeth Hospital Birmingham

Birmingham

B15 2GW

United Kingdom

Email: alan.hastings@uhb.nhs.uk

Website: <https://www.health-family.force.com/s/Welcome>

Region: UKG31 - Birmingham

Organisation type: Public authority - central government