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Contract

Implementation Partner for Mosaic Programme

Southampton City Council

F03: Contract award notice

Notice identifier: 2025/S 000-054264

Procurement identifier (OCID): ocds-h6vhtk-0594e0

Published 5 September 2025, 12:52pm

Section I: Contracting authority

I.1) Name and addresses

Southampton City Council

Civic Centre, Civic Centre Road

Southampton

SO147LY

Contact

Caroline Marie Walsh

Email

caroline.walsh@southampton.gov.uk

Telephone

+44 2382545849

Country

United Kingdom

Region code

UKJ32 - Southampton

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.southampton.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Implementation Partner for Mosaic Programme

Reference number

SCC-SMS-0847a

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Social Care Case Management Implementation Support Services

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,979,750

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ32 - Southampton

II.2.4) Description of the procurement

Social Care Case Management Implementation Support Services

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

A direct award was conducted under G-Cloud 14 Framework Agreement (RM1557.14).

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

SCC-SMS-0847a

Title

Implementation Partner for Mosaic Programme

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 September 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Better Group Limited trading as BetterGov

1 Wildwood Terrace

London

NW3 7HT

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

10241361

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,979,750

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

Strand

London

WC21 2LL

Country

United Kingdom